

King & Queen County Sheriff's Office 2020 Annual Report

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OFFICE OF THE SHERIFF

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Sheriff John R. Charboneau

Dear Citizens.

It is my pleasure to present to you the King and Queen County Sheriff's Office Annual Report for the year 2020. I'm pleased to provide you with the information about the operations and accomplishments of your Sheriff's Office, information that reflects the dedication and hard work of all our members. The men and women of the King and Queen County Sheriff's Office have worked hard to provide high quality service and continue to strive toward a better community.

The year 2020, has been a great challenge on many fronts for our department and our county. Early in March we got our first glimpse of a historical pandemic that changed the way we do business, many of our proactive programs were sidelined or reformatted. The general operation of all aspects of the department was changed to allow for masks to be worn, social distancing, and measures to prevent the spread through the department.

This year led to the push for police reform due to police actions across the country that lead to deaths. Violent protests and riots broke out across our nation. While we saw very little change in King and Queen, we reviewed our policies and procedures and implemented reform and offered training classes to increase professionalism.

We have seen a slight increase in crimes which is reflective of the economic and social problems that 2020 has presented us. Traffic fatalities are also up as well as traffic crashes with injuries. We have taken steps to address these and mitigate the increases.

School resource officers have continued to be placed in all three schools to build up trust and safety among our young citizens. We continue to be plagued by staff leaving due to low pay and a decrease in applicant pools. We hope to work in the coming budget year with the board to address pay inequality in the region, and hopefully make us more competitive.

As you read through the 2020 annual report, you will better understand the function and organizational structure of the King and Queen County Sheriff's Office. I assure you that we will continue our efforts to better serve you, the community. We will strive to achieve our mission, vision and values.

Sincerely,

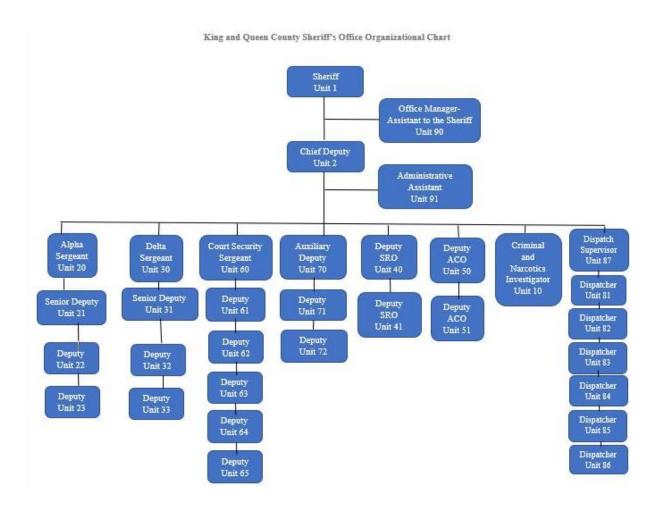
J.R. Charboneau Sheriff

Website/Social Media

The King & Queen County Sheriff's Office has created a Facebook Page and Website in order to help inform the King & Queen Community. Our Facebook Page was created in January of 2017 and has just under 4,450 followers. Our Facebook Page is known for our weekly Wanted Wednesday and Felon Friday posts. Our website has been active since 2015 but has just recently been redesigned and updated to add more information that may be helpful to the citizens of King & Queen County. This year we have also added Twitter and Instagram accounts. The King & Queen County Sheriff's Office strives to be transparent and give the King & Queen Community the most up-to-date information and through our website and social media we can do that almost instantaneously.

Website: www.kqso.net

Facebook Page: https://www.facebook.com/King-Queen-County-Sheriffs-Office-Va-144271165636888/?ref=bookmarks



About King & Queen County

King & Queen County was established in 1691 from New Kent County and named after King William III & Queen Mary II of England. King & Queen County has a total area of 326 square miles and 76 miles long. The 2016 U.S Bureau of Census indicates the population in the county to be about 7,159. King & Queen County remains a rural county with limited resources.

The King & Queen County Sheriff's Office serves the county of King & Queen, Virginia. To serve the community, the King & Queen County Sheriff's Office has 12 full-time sworn law enforcement officers and 3 part-time sworn law enforcement officers. The Sheriff's Office has 11 Deputies, 1 Investigator, 6 Dispatchers, 6 Court Security Deputies and 2 Auxiliary Deputies. The King & Queen County Sheriff's Office mission is to serve, protect and educate the citizens and visitors of King & Queen County. We are here to promote positive change and a safe environment in the King & Queen Community. To guarantee timely and accurate service of civil and criminal process. To effectively and efficiently receive emergency calls for law enforcement, fire and rescue and effectively dispatch and manage all incidents through radio communications. To maintain a safe and law-abiding community through community Policing, Investigations, Animal Control and Traffic Enforcement. All of this will be accomplished through a well-trained and diverse staff of dedicated employees



Mission Statement



The King and Queen County Sheriff's Office mission is to serve, protect and educate the citizens and visitors of King and Queen County. We are here to promote positive change and a safe environment in the King and Queen Community.

Goals & Objectives:

Integrity: We are committed to the highest performance standards, ethical conduct and truthfulness in all facets of our duties.

Respect: We treat all persons in a courteous and fair manner and exhibit understanding of ethnical and cultural diversity, both on and off duty. We defend and uphold the values of the constitution of the United State and the Commonwealth of Virginia.

Service: We embody our community and serve at their will. Therefore, we will provide courteous and professional service and work to foster strong community relationships.

Fairness: We treat all people impartially, with consideration and compassion. We are equally responsive to our employees and the community we serve.

Accreditation

The King & Queen County Sheriff's Office announced in June of 2018 that it is a law enforcement agency seeking Accreditation by the Virginia Law Enforcement Professional Standards Commission (VLEPSC). Of the more than 400 law enforcement agencies in Virginia, 100 of them have achieved this distinction. It is our desire to accomplish this task and join this distinct group.

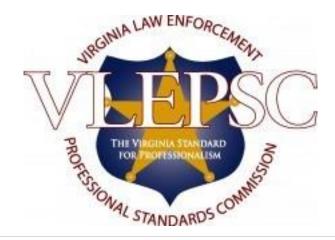
Accreditation is considered the ultimate measure in professionalism among law enforcement agencies. The Virginia Law Enforcement Professional Standards Commission consists of members of the Virginia Sheriff's Association, Virginia Association of Chiefs of Police and the Virginia Department of Criminal Justice Services. It has established 190 professional standards divided into four general subject areas: Administration, Operations, Personnel and Training by which law enforcement agencies are measured.

In providing the accreditation program, the Commission's goals are:

- To promote public confidence in law enforcement.
- To promote cooperation among agencies
- To ensure proper training for law enforcement personnel.
- To increase the effectiveness and efficiency of services provided by law enforcement.

Accreditation sets the standards by which an agency must continue to operate in order to retain their accredited status. These professional standards must become a routine way of conducting Sheriff's Office business. There are on-going yearly reviews, with re-accreditation scheduled every four years.

The King and Queen County Sheriff's Office has been working hard this past year to standardize all policies and forms. We have established all our policies and forms to have consistency in the department. We are currently in the stage of getting standard proofs of compliance. We are gearing up to have our first mock assessment in early-2021. Followed by a full assessment in mid- 2021 and hopefully become fully accredited in 2021.



Department Statistics



King & Queen County Sheriff's Office



Year End Department Statistics

Description	2017	2018	2019	2020
Arrests Made	210	114	216	160
Traffic Summons Issued	1,586	2,440	3,422	2,645
Civil Papers Served	1,948	2,177	2,167	2,097
Received Calls for Dispatch	10,128	11,962	11,888	10,250
Warrants Issued	964	821	651	555
Accident Reports Made	155	162	153	121

Reportable Offense Statistics 2020

Group A Offenses

Group A offenses consist of the most serious crimes reported by the Sheriff's Office to the State.

Group A offenses consist of 22 categories of crime.

Group A Offenses	2017 Total	2018 Total	2019 Total	2020 Total
Homicide	0	1	0	0
Kidnapping/Abduction	0	1	0	1
Robbery	0	0	1	0
Sex Offenses (Forcible)	1	1	4	0
Sex Offenses (Non-Forcible)	0	0	1	1
Aggravated Assault	4	2	0	2
Simple Assault	25	14	40	26
Intimidation	1	1	0	0
Burglary/Breaking & Entering	3	0	4	2
Counterfeit/Forgery	0	0	1	1
Destruction/Damage/Vandalism	6	4	4	4
Drug/Narcotics Violation	97	42	78	42
Embezzlement	1	1	2	0
Extortion/Blackmail	0	0	0	1
Shoplifting	0	0	0	0
Theft from Building	0	1	1	2
Theft from Coin Operated Machine	0	0	0	0
Theft from Motor Vehicle	0	0	0	0
Theft of MV Parts	0	0	0	0
All Other Larceny	4	1	2	0
Motor Vehicle Theft	6	1	2	2
Pornography/Obscene Material	0	0	2	0
False Pretense/Swindle/Confidence Game	1	0	1	0
Credit Card/ATM Fraud	1	0	5	0
Impersonation	0	0	0	0
Stolen Property Offenses	0	0	2	0
Weapon Law Violation	5	2	5	4

Reportable Offense Statistics 2020

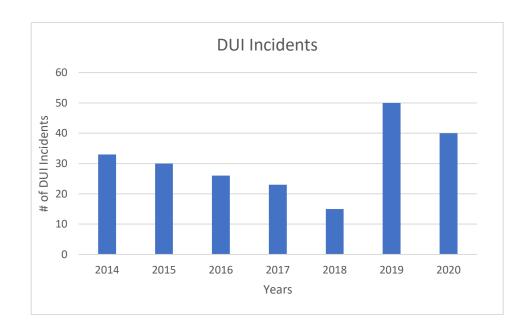
Group B Offenses

Group B offenses are crimes of a less serious nature. The State requires only that arrests for these offenses be reported. There are 12 crimes which require reporting arrest data.

Group B Offenses	2017	2018	2019	2020
	Arrests	Arrests	Arrests	Arrests
Bad Checks	0	0	0	0
Disorderly Conduct	4	2	1	
Driving Under the Influence (DUI)	31	15	50	40
Drunkenness	2	5	2	1
Family Offenses (Non- Violent)	3	1	2	
Liquor Law Violations	1	9	14	4
Runaway	0	0	0	0
Trespass of Real Property	7	0	3	5
Conspire to Commit Group A Offense	0	0	0	0
All Other Offenses	17	17	41	26

DUI Enforcement

Number of DUI Incidents from 2013-2020



Project Lifesaver

Since the establishment of King and Queen County Project Lifesaver in 2019, the need for Project Lifesaver has grown and has been successful. This resource is free of charge to all citizens of King and Queen County because of the generous donations from local individuals and businesses. The King and Queen County Sheriff's Office strives to bring peace of mind to all the citizens when their loved ones go missing.

There has been an overwhelming response to this program and continuously growing. Currently, the program has 5 registered individuals and continues to grow. Captain William Balderson and Deputy Craig Jorgensen oversee the Project Lifesaver Program and are pleased that this resource has been successful and very much needed in the community.

Project Lifesaver was established in April of 1999 to assist those who care for Alzheimer, Dementia, Autism, Down Syndrome, and any other cognitive conditions that cause an individual to wander. The Project Lifesaver Program provides personalized radio transmitters or GPS locators to those individual people that tend to wander. These transmitters assist caregivers and the King and Queen County Sheriff's Office in locating those wandering individuals. Much of the time, wandering individuals are found within 30 minutes.





Mattaponi Rappahannock Explorers Post #333

The Mattaponi Rappahannock Explorers Post #333 was established in March of 2019. This post is a partnership between King & Queen and Essex County Sheriff's Offices. This program is for youth between the ages of 14 to 20. This program is not restricted to just the youth of King & Queen and Essex, youth are welcome from surrounding counties. Currently there are 6 explorers that are enrolled in the program. 2020 has been a quite different year for the explorers' post, due to COVID-19 much of this year was spent doing lecture styled topics with proper social distancing. We hope that in 2021, we will be able to give the explorers hands-on experiences in topics such as Forensics, Traffic Stops, Crash Investigations and much more. In 2021, we will have a strong push to grow the program to surrounding schools such as King William and West Point.

The purpose of Law Enforcement Exploring is to educate and involve youth in law enforcement operations in order to interest them in possible law enforcement/criminal justice careers. Through their involvement, youth in the Law Enforcement Explorer program develop an awareness of the complexities of law enforcement service and learn valuable lessons about the criminal justice system, public service, citizenship, and volunteerism.

The King & Queen County and Essex County Sheriff's Offices wanted to create a program to help the youth in the communities to further explorer's education, to encourage the explorers' participation in a rewarding and productive service activity and to enhance the explorers' preparation for future roles as citizens, community members, leaders and future law enforcement and criminal justice careers.





Mattaponi Rappahannock Explorer's Post #333

Special Recognition

2020 MADD Award

The King and Queen County Sheriff's Office had a recipient of the 2020 MADD award, Deputy Brian Russell. Deputy Russell had a total of 3 DUI/DUID arrests and participated in several DUI

checkpoints throughout the year. In 2019, Deputy Russell

had 9 DUI/DUID arrests.

In October, Deputy Russell was awarded the 2020 MADD award. Deputy Russell is committed to reducing DUI related fatalities and keeping our citizens and all those who pass through our county safe!

The King & Queen County Sheriff's Office strives to make our roads safe and one day hopes to eliminate drunk driving.



2020 Virginia Sheriff's Institute Scholarship Recipient



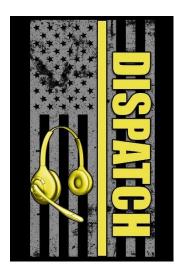
On May 12, 2020, the King & Queen County Sheriff's Office was pleased to present Robert Nathan Cox with a \$1,000 scholarship certificate from the Virginia Sheriff's Institute. Nathan was also the 2019 recipient of the Virginia Sheriff's Institute Scholarship. Nathan is currently enrolled in Rappahannock Community College pursuing a degree in Criminal Justice.

Nathan Cox is a member of the Mattaponi Rappahannock Explorer's Post #333 and joined the King and Queen County Sheriff's Office in January of 2020 as the Animal Control Officer.

Graduations

Dispatch Graduate

On October 31, 2020, Megan Greenwood graduated from Dispatch Basic from the Rappahannock Regional Criminal Justice Academy. Dispatch Basic is a 2-week long academy that gives dispatchers 70 hours' worth of knowledge and training to do their job efficiently and effectively.



Animal Control Officer Graduate

On October 1, 2020, Officer R.N. Cox graduated from the Animal Control Basic Academy. Officer Cox joined the King and Queen County Sheriff's Office in January of 2020 and has been a great asset to the department. Officer Cox is currently enrolled in classes at Rappahannock Community College and is a part of the Mattaponi Rappahannock Explorers Post #333.



The King & Queen County Sheriff's Office strives to ensure that all our deputies and dispatchers have the best knowledge and education possible to do their job efficiently.

Drug Enforcement

Drug Take Back Day 2020

The King and Queen County Sheriff's Office participated in one Drug Take Back Day event in 2020. Each year, the Sheriff's Office sets up two sites: Nick's Spaghetti and Steak House and the Pamunkey Regional Library. Due to the COVID-19 pandemic, this year's Drug Take Back Day was limited to one day. On October 24, 2020, several deputies stationed at the two drop-off sites to greet citizens and accept any unused, unwanted prescriptions. This year a total of 56 pounds was collected from both sites.



We want to take this time to thank all the citizens for coming by, seeing our deputies, and getting rid of those unused prescription medications so that they do not get into the wrong hands. The citizens of King and Queen County are helping end prescription drug abuse!

Community Activity

Community Pride Day and Walkerton Day 2020



Each year the King and Queen County Sheriff's Office looks forward to participating in Community Pride Day and Walkerton Day. Due to the COVID-19 pandemic and out of caution for the safety of the public, both events were cancelled for the year. In 2021, we hope to be back out in the community for these events and many more.

2020 High School Graduation Celebration

On June 5, 2020 SRO Deputy Clark and Dispatcher Greenwood took time out of their day to participate in a graduation celebration for the 2020 graduates of Central High School. Our SROs are excited every year to participate in celebrations for the students and staff at all three schools: Lawson-Marriott Elementary School, King and Queen Elementary School and Central High School. The Class of 2020 had to overcome much adversity due to COVID-19 pandemic but came out victorious.



Congratulations to Central High School's Class of 2020!

Community Activity Continued

Thank You to the Citizens

In August 2020, some of our deputies had the opportunity to meet two special people, Kordelia and Breckan Coyne.

Kordelia has started a lemonade stand to give back to law enforcement officers! The money she raises from her lemonade stand goes towards purchasing gift cards to give to deputies and police officers as a thank you gift. Kordelia gave our deputies a special gift to say thank you for all they do. It is because of the wonderful citizens of King and Queen County, that we strive to go above and beyond to help and keep the people in our community safe. You can follow Kordelia's journey through her Facebook page, Kordelia's Lemonade Stand.

King and Queen County Sheriff's Office is so thankful for all the continued support we get from our local community. Throughout the year, we have received several letters, cards, cookies and just simple "thank you" that mean so much!



Awarded Grants

Coronavirus Emergency Supplemental Funding Grant Program (CESF)

On September 8, 2020, the King and Queen County Sheriff's Office was awarded \$49,900 in grant funding to be used towards combating the COVID-19 pandemic. The funds were used to

buy supplies such as disinfecting wipes, N95 masks, gloves, Lysol spray, hand-sanitizer, and protective glasses to be given to personnel. Some of the funds were allocated to help with coverage of personnel on court days. Much of our court security staff is in the high-risk range so to ensure their health and safety, funds were used to grant over-time pay to our patrol deputies to help cover security on court days.



School Resource Officers Grants

In 2020, the King and Queen County Sheriff's Office re-applied for the school resource officers grants through the Department of Criminal Justice Service and were awarded two School Resource Officer grants. These two grants allowed the Sheriff's Office to provide a School Resource Officer at Central High School and a shared School Resource Officer at Lawson Marriott Elementary School and King and Queen Elementary School. The School Resource Officers provide a safe and secure environment for students and staff and foster a positive relationship between law enforcement and citizens.

In 2020, our School Resource Officer was Deputy Andrew Sciscente who is assigned to Central High School. Deputy Sciscente will continue his role as SRO for Central High School. In January 2021, we will be welcoming Deputy Barry Radden as the School Resource Officer for Lawson-Marriott Elementary School and King and Queen Elementary School. Both Deputy Sciscente and Deputy Radden are dedicated to the safety of the many students and staff in our educational facilities here in King and Queen County.

Awarded Grants Continued

CVS Receptacle Grant

On September 30, 2020, the King and Queen County Sheriff's Office was awarded a CVS Pharmacy medication Disposal Receptacle. Sheriff Charboneau is proud to announce that the King and Queen County Sheriff's Office was recently awarded a drug collection receptacle from CVS Pharmacy. People can now easily and safely dispose of unwanted, expired medications. People can stop by the King and Queen County Sheriff's Office anytime to drop off any prescription medications they may have. The only restriction is that we ask people to please do not dispose of any needles, creams, or liquids.

This easily accessible receptacle will help make sure that these prescription medications do not get into the wrong hands and keep King and Queen County a safer community.

Help in the fight against prescription drug abuse!



Department Updates

Text to 9-1-1

In December 2020, the King and Queen County Sheriff's Office along with King and Queen Emergency Services
Department were proud to announce a new resource, text to 9-1-1, to our Dispatch Center. The Sheriff's Office and King and Queen Emergency Services Department worked together to train and implement text to 9-1-1 into our Dispatch Center. Text to 9-1-1 is a great resource for individuals who are deaf, hard-of-hearing or have a speech disability. With text to 9-1-1, the Sheriff's Office is better equipped to



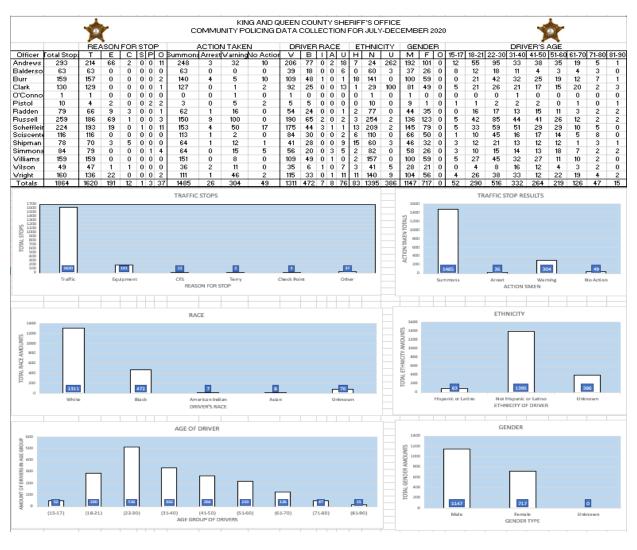
quickly respond and send resources to those in need, when calling 911 is not an option.

E-Summons

In July 2020, the King and Queen County Sheriff's Office started issuing E-Summons in place of the handwritten tickets. These summonses reduce the average time it takes to issue and complete a traffic stop. They also tend to be more accurate because they are entered into the system by the Deputies. All the E-Summons are submitted electronically to the Virginia Supreme Court, which submits them to the District Court of the correct jurisdiction. For each summons issued \$5.00 goes into an E-Summons fund to solely fund software, hardware, and associated equipment costs for the implementation and maintenance of the electronic summons system.

Community Policing Data Collection

The Virginia Department of State Police, Criminal Justice Information Services Division, Uniform Crime Reporting Section began the collection of community policing data as required by the Community Policing Act. In addition to data collected on each motor vehicle stop, the Community Policing Act requires each state and local law enforcement agency to collect and report to the State Police the number of complaints the agency receives alleging the use of excessive force.



Coronavirus Pandemic Impacts

Combating COVID-19

In December 2019, the United States was impacted by the Coronavirus (COVID-19) Pandemic. This pandemic continued into 2020 and we are currently still battling this pandemic. The King and Queen County Sheriff's Office implemented safety measures around the office and equipped personnel with personal protective equipment to protect its employees and the public. Each non-sworn employee was given a mask and disinfectant materials and our sworn personnel such as patrol deputies were given N95 masks, disinfectant materials, gloves, and goggles to protect them while on calls for services.

At the start of the pandemic, the Sheriff's Office put all the Court Security staff on leave, due to them all being over the age of 50. The Sheriff's Office made this decision to keep our Court Security healthy and safe. Statistics showed that individuals over the age of 50 were at a higher risk to contract the Coronavirus. The patrol deputies were asked to help cover security on court days. This was a lot for our deputies to undertake but they stepped up to the plate and took over court security seamlessly. As of the end of December 2020, much of our Court Security staff is back to a regular schedule but our patrol deputies continue to assist on court days.

Certain personnel protocols were made for the entering and exiting of the Sheriff's Office to help reduce the spread of germs and possibly the virus. Every person that enters the Sheriff's Office is required to wear a mask the entire time they are inside the Sheriff's Office. All surfaces and equipment must be wiped down after each shift. Only one patrol deputy is allowed in the office at a time and time in the office should be at a minimal. There should be no more than one dispatcher in the Dispatch Center at a time unless training is taking place. No patrol deputy is allowed in the Dispatch Center at any time and dispatchers should leave there exiting of the Dispatch Center to a minimum. These protocols were put into place to keep everyone as safe and healthy as possible. Hopefully, the Coronavirus will run its course and the Sheriff's Office will get back to a "new" normal soon.

The Sheriff's Office applied for the Coronavirus Emergency Supplemental Funding Grant and was awarded \$49,900. The funds from this grant went towards purchasing personal protective equipment such as disinfecting wipes, N95 masks, gloves, Lysol spray, hand-sanitizer, and protective glasses. Funds were also used to pay for overtime to the patrol deputies who covered security on court days while our Court Security staff were on leave and when staff shifts were affected by the virus.