

# Medical Interpreter Training Course

English <>Spanish



Offered by

## Cross Cultural SERVICES, LLC

*Facilitating Communication for the Limited English Proficiency Populations in Healthcare Settings*

### Offered by Julia Page Hensen, Certified Healthcare Interpreter™-Spanish

Julia has over 19 years experience working in the Healthcare industry. Julia is the Director and Owner of Cross Cultural Services, LLC where she offers Language Access Services, Interpreter Trainings and Consulting to the Medical industry. From 2019-2021 she developed, launched, implemented and managed a full Language Access Services program for Renown Health, northern Nevada's largest healthcare system ensuring patient and provider satisfaction. In 2012 she became a National, Spanish/English Certified Healthcare Interpreter through CCHI. Before moving to Reno she lived in Tucson, AZ where she spent seven years at Tucson Medical Center, southern Arizona's largest acute healthcare system. She developed and managed the first International/Language Access Services Department in southern Arizona serving the needs of the Limited English Proficiency populations. She graduated from the University of Arizona in 2000 with a Bachelor's of Science in Business Administration, Marketing and International Business Majors and a Minor in French. Julia was raised in Sonora, Mexico.

## June 2023

2<sup>nd</sup>, 3<sup>rd</sup>, 4<sup>th</sup>, 10<sup>th</sup> & 11<sup>th</sup>

8:00 a.m. - 5:00 p.m.

at Holiday Inn Express Reno Airport. 2375 Market St. Reno, NV 89502

**Cost is \$650**

Payment can be made by check or Zelle

Early Bird Fee is \$550 if paid by May 19th

[www.crossculturalservices.com](http://www.crossculturalservices.com)

40 Hour Prerequisite Training Program

Accepted as a 40 Hour Training Program by CCHI

Meet the first requirement to become National Certified

Acquire the tools to become a Qualified Medical Interpreter

Learn how to Manage an Interpreting Encounter

Healthcare Terminology

How to Interact with Other Healthcare Professionals

Cultural Responsiveness

National Standards of Practice & Code of Ethics

Awarded 35 General CEU's by the (AOC), Ref Number: NVCE01252023

For Enrollment please contact us at (775) 842-4412

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