

Before Starting the CoC Application

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC's project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

1. The FY 2018 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
2. The FY 2018 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.
6. Questions marked with an asterisk (*), which are mandatory and require a response.

1A. Continuum of Care (CoC) Identification

Instructions:

For guidance on completing this application, please reference the FY 2018 CoC Application Detailed Instructions and the FY 2018 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1A-1. CoC Name and Number: FL-504 - Daytona Beach, Daytona/Volusia, Flagler Counties CoC

1A-2. Collaborative Applicant Name: Volusia/Flagler County Coalition for the Homeless

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Volusia/Flagler County Coalition for the Homeless

1B. Continuum of Care (CoC) Engagement

Instructions:

For guidance on completing this application, please reference the FY 2018 CoC Application Detailed Instructions and the FY 2018 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1B-1. CoC Meeting Participants. For the period from May 1, 2017 to April 30, 2018, using the list below, applicant must: (1) select organizations and persons that participate in CoC meetings; and (2) indicate whether the organizations and persons vote, including selecting CoC Board members.

Organization/Person Categories	Participates in CoC Meetings	Votes, including selecting CoC Board Members
Local Government Staff/Officials	Yes	Yes
CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes
Law Enforcement	Yes	Yes
Local Jail(s)	Yes	No
Hospital(s)	Yes	Yes
EMS/Crisis Response Team(s)	Yes	No
Mental Health Service Organizations	Yes	Yes
Substance Abuse Service Organizations	Yes	Yes
Affordable Housing Developer(s)	Yes	Yes
Disability Service Organizations	No	No
Disability Advocates	Yes	No
Public Housing Authorities	Yes	Yes
CoC Funded Youth Homeless Organizations	Yes	Yes
Non-CoC Funded Youth Homeless Organizations	Yes	No
Youth Advocates	Yes	Yes
School Administrators/Homeless Liaisons	Yes	No
CoC Funded Victim Service Providers	Yes	Yes
Non-CoC Funded Victim Service Providers	Yes	No
Domestic Violence Advocates	Yes	Yes
Street Outreach Team(s)	Yes	Yes
Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates	Yes	No
LGBT Service Organizations	No	No
Agencies that serve survivors of human trafficking	Yes	Yes
Other homeless subpopulation advocates	Yes	Yes
Homeless or Formerly Homeless Persons	Yes	Yes
Mental Illness Advocates	Yes	Yes
Substance Abuse Advocates	Yes	Yes

Other:(limit 50 characters)		
ACLU advocates	Yes	Yes

1B-1a. Applicants must describe the specific strategy the CoC uses to solicit and consider opinions from organizations and/or persons that have an interest in preventing or ending homelessness. (limit 2,000 characters)

- 1.The CoC conducts monthly outreach and educational meetings and periodic workshops to interested groups across the sector to include but not limited to, DV shelters, Hospitals, financial institutions, PHA’s, Behavioral Health, law enforcement, crisis response, schools, State, County & City officials, faith based & homeless advocates to actively engage in the CoC process.
- 2.The CoC communicates via website/webinars, email, presentations, survey polls, press releases, radio to include an open invitation to all stakeholders to come to the monthly Board/ Steering committee meetings and present about their organization and ability to coordinate services with the CoC. The CoC provides an open forum for all of its meetings & encourages participation and public comments. The CoC also encourages its Board members to reach out to other stakeholders and present at outside meetings in an effort to solicit new and innovative ideas.
- 3.The CoC conducts bi-monthly planning meetings, and posts all meetings, minutes and results on its website and encourages public comment. The CoC utilizes information obtained from new sources to infuse its Information obtained over the last 2 years was used in the development and updates to the 2017-2022 CoC 5 Year Strategic Plan, in alignment with HUDs “Opening Doors” strategic plan.

1B-2.Open Invitation for New Members. Applicants must describe:

- (1) the invitation process;**
 - (2) how the CoC communicates the invitation process to solicit new members;**
 - (3) how often the CoC solicits new members; and**
 - (4) any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC.**
- (limit 2,000 characters)**

- 1.The CoC’s posts notifications via the website which encourages individuals and interested parties to become members on an ongoing basis throughout the year. The CoC (Collaborative Applicant and CoC Board Members) conduct outreach meetings to stakeholders soliciting new agencies at all levels of the community in order educate and enlist interested parties in joining the CoC.
- 2.The CoC is continually updating its website to include an open invitation to join the CoC as well as schedules outreach workshops or educational presentations to new stakeholders. All media communication (radio and newspapers) includes the importance of supporting the CoC.
- 3.The CoC conducts (at a minimum) monthly workshops &/or educational

presentations informing of the CoC and importance of participation from the community. In addition, the CoC invites interested entities to come to the monthly BOD/ Steering committee meetings & other committee meetings to present about their organizations in order to promote collaboration, growth and expansion of CoC membership on an ongoing basis.

4.The CoC attends the quarterly “One Voice for Volusia” and “Flagler Cares” Community meetings and solicits new members during the open forum. The CoC uses its website to display and announce openings for all committees so that a full array of experience can be harnessed. The CoC reaches out to the homeless participants who have received services through the CoC for feedback, suggestions and interest is in becoming members of the CoC.

1B-3.Public Notification for Proposals from Organizations Not Previously Funded. Applicants must describe how the CoC notified the public that it will accept and consider proposals from organizations that have not previously received CoC Program funding, even if the CoC is not applying for new projects in FY 2018, and the response must include the date(s) the CoC publicly announced it was open to proposals. (limit 2,000 characters)

1.The CoC sent out emails to the CoC membership and community at large and posted NOTICE on the CoC website on June 13, 2018 that the local CoC competition is getting underway and the CoC is accepting Letters of Intent (LOI) for the upcoming competition. The CoC additionally posted the CoC Scoring and Reallocation Policies and Procedures on June 13, 2018 which is also open to the public for review. The CoC facilitated a pre NOFA workshop June 20, 2018, to solicit/encourage new applicants to participate as well as provide information about the CoC application, scoring and process for submitting applications through the local communityforce website. The CoC posted Notice on June 21, 2018 of the release of the 2018 COC NOFA, associated local competition timeline, local application (subject to revision) and scoring criteria.

2.The CoC facilitated a Pre-NOFA workshop on June 20, 2018 and a 2018 CoC NOFA workshop on July 31, 2018 to educate and clarify the 2018 CoC NOFA process, to include: funding availabilities, esnaps process, reallocation, possible bonus funding, threshold criteria, performance scoring, review and ranking process and appeal procedures. The CoC instructed applicants on the importance of ranking projects based on performance.

3.The CoC posted NOTICE of the 2018 CoC NOFA being released and CoC local applications for availability of new funding and scoring criteria on its webpage, the local “Community Connector” and emailed all materials to the CoC membership on June 21, 2018.

1C. Continuum of Care (CoC) Coordination

Instructions:

For guidance on completing this application, please reference the FY 2018 CoC Application Detailed Instructions and the FY 2018 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1C-1. CoCs Coordination, Planning, and Operation of Projects. Applicants must use the chart below to identify the federal, state, local, private, and other organizations that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness that are included in the CoCs coordination, planning, and operation of projects.

Entities or Organizations the CoC coordinates planning and operation of projects	Coordinates with Planning and Operation of Projects
Housing Opportunities for Persons with AIDS (HOPWA)	Yes
Temporary Assistance for Needy Families (TANF)	Yes
Runaway and Homeless Youth (RHY)	Yes
Head Start Program	No
Funding Collaboratives	Yes
Private Foundations	Yes
Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs	Yes
Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs	Yes
Housing and service programs funded through other Federal resources	Yes
Housing and services programs funded through State Government	Yes
Housing and services programs funded through Local Government	Yes
Housing and service programs funded through private entities, including foundations	Yes
Other:(limit 50 characters)	
	Not Applicable
	Not Applicable

1C-2. CoC Consultation with ESG Program Recipients. Applicants must describe how the CoC:
(1) consulted with ESG Program recipients in planning and allocating ESG funds; and
(2) participated in the evaluating and reporting performance of ESG Program recipients and subrecipients.
(limit 2,000 characters)

1.The CoC confers with Volusia County monthly and the Local Municipalities on a Bi annual basis to provide assistance with their Con Plan and ESG written Standards. The County and cities are represented and participated in the strategic planning process via CoC BOD, Steering Committee meetings s which

are scheduled on alternating months. The CoC also attended Volusia County's 6/14/18 Annual Con Plan public forum. The CoC Application Committee oversees the local application processes for the State Entitlement (Volusia County) ESG and non- Entitlement ESG funding from the State of Florida and allocates the funding according to the strategic plan, identified areas of need and gaps analysis and the participating agencies' performance and capacity.

2.The CoC provides the County of Volusia & the State Office On Homelessness for non-entitlement ESG jurisdictions (to include the Cities of Port Orange, Deltona, Daytona Beach, Palm Coast & Flagler Co.) reports including PIT, HIC, Gaps analysis and evidenced driven data from HMIS/ CAPER /APR Reports and system performance measures that could impact ESG funding priorities. The CoC attends State quarterly conference calls & monthly State CoC calls to provide input/feedback to the State on issues or developments related to ESG or other funding.

1C-2a. Providing PIT and HIC Data to Consolidated Plan Jurisdictions. Did the CoC provide Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area? Yes to both

1C-2b. Providing Other Data to Consolidated Plan Jurisdictions. Did the CoC provide local homelessness information other than PIT and HIC data to the jurisdiction(s) Consolidated Plan(s)? Yes

1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. Applicants must describe:

- (1) the CoC's protocols, including the existence of the CoC's emergency transfer plan, that prioritizes safety and trauma-informed, victim-centered services to prioritize safety; and**
 - (2) how the CoC maximizes client choice for housing and services while ensuring safety and confidentiality.**
- (limit 2,000 characters)**

1.The CoC has implemented an Emergency Transfer Plan (ETP) for all 2017 grants being implemented in 2018, which allows for survivors to move to another safe and available unit if they fear for their life and safety. The CoC ETP has been incorporated into its CoC/ESG Written Standards and Coordinated Entry Policies and Procedures. The ETP requires that every agency that receives Federal, State of Local funding through the CoC has an agency specific ETP based on the Model Emergency Transfer Plan provided in HUD Form 5381. The CoC ETP and CoC/ESG Written Standards include Provisions for Survivor Driven Practices: Trauma Informed Care and Victim Centered approaches that are implemented in order to provide the safety, time, space, support, that are necessary for survivors to adjust & reintegrate into the community. All Agencies who receive CoC and ESG funding are trained in Trauma Informed Care and client centered approaches for all clients to include

victim of domestic violence, dating violence, sexual assault, and stalking, or for being affiliated with a victim.

2.The CoC ETP requires that agencies keep the safety and confidentiality of the client at the forefront of the process: first working internally to find housing availabilities, then working confidentially through Coordinated Entry to find solutions outside of an agencies inventory when there are no available units, while working with the survivor to identify the need for a safe haven /24 hour emergency DV shelter as a stop gap measure. The CoC ETP also required that agencies utilize Survivor driven practices that are based on client choice and has included adherence to the ETP as part of its monitoring process.

1C-3a. Applicants must describe how the CoC coordinates with victim services providers to provide annual training to CoC area projects and Coordinated Entry staff that addresses best practices in serving survivors of domestic violence, dating violence, sexual assault, and stalking. (limit 2,000 characters)

1.The CoC provides for annual (at a minimum) trainings in partnership with the local Domestic Abuse Providers and Victims of Sex/Trafficking providers (Family Life Center and Freedom 7 Trafficking task force) which address the needs of Domestic Violence, those fleeing DV, sexual assault and those Human Trafficking survivors. The CoC also partners with other licensed providers for Bi-annual Trauma Informed Care, Human Trafficking 101, Sexual Assault, Mental Health First Aid and Motivational Interviewing Trainings. Bi-monthly Coordinated Entry trainings provided to the CoC membership including provisions for engagement, safe and confidential referrals of DV clients outside of coordinated entry.

2.The CoC Coordinated Entry Staff is mandated to attend annual trainings to include Human Trafficking, Domestic Abuse Trauma Informed Care, Trauma informed care as related to the homeless population, HIPAA, Motivational Interviewing, Housing Case Management and Housing First. According to the National Research Center on Domestic Violence, Housing First which provides a low-barrier voluntary services model found very positive results for both staff and DV survivors. The Coordinated Entry System Navigator is also finishing up her master’s degree in social services and has been trained in Cultural Diversity and Evidenced Based Theories to include “Mobile Advocacy,” which involves support that is provided within a survivor-driven framework where the survivor, not the advocate, decided what they would work on and how they would achieve their goals. This has been considered a critical component in order to initially engage survivors into Coordinated Entry as well as to ensure that changes made in the lives of survivors are meaningful and sustainable.

1C-3b. Applicants must describe the data the CoC uses to assess the scope of community needs related to domestic violence, dating violence, sexual assault, and stalking, including data from a comparable database. (limit 2,000 characters)

The CoC looks at the number of calls for assistance which come into the two DV hotlines for Volusia and Flagler counties and tracks the trends for the last several years to gauge the direction that domestic violence is heading in our

community as compared to all calls reported Statewide. The CoC collaborates with the two DV shelters to access aggregate data from their "ALICE" data base for the PIT count as well as at different intervals throughout the year in order to develop a gaps analysis related to survivors. The ALICE data base contains demographic information comparable to HMIS Universal Data Elements and discharges to various housing destinations which are analogous to HMIS exits to permanent housing destinations. The CoC utilizes aggregate data from HMIS and Coordinated Entry (C.E.) to track the number of DV survivors referred into C.E. and maintains a separate data base for those survivors referred outside of the system that are referred via the CE system into housing. The CoC also utilizes project APRs to accumulate aggregate data on participants who reported a history of DV issues as a part of their universal data elements. The CoC figures in the PIT count and looks at trends over the last several years in order to monitor the direction of Domestic violence as reported by those survivors who are literally homeless. The CoC utilizes HMIS client served reports to identify aggregate data about the total number of homeless individuals who reported a history of domestic violence issues when being assessed for services throughout the year.

**1C-4. DV Bonus Projects. Is your CoC Yes
applying for DV Bonus Projects?**

1C-4a. From the list, applicants must indicate the type(s) of DV Bonus project(s) that project applicants are applying for which the CoC is including in its Priority Listing.

SSO Coordinated Entry	<input checked="" type="checkbox"/>
RRH	<input checked="" type="checkbox"/>
Joint TH/RRH	<input type="checkbox"/>

1C-4b. Applicants must describe:

- (1) how many domestic violence survivors the CoC is currently serving in the CoC's geographic area;**
- (2) the data source the CoC used for the calculations; and**
- (3) how the CoC collected the data.**
(limit 2,000 characters)

1. The two DV shelters for the CoC report a combined total of 4,801 call ins to their respective DV hotlines in 2017 from victims that potentially qualify under Category #4 of HUD's Homeless Definitions: fleeing or attempting to flee domestic violence and could benefit from immediate linkage to the coordinated Entry system for housing solutions. The Volusia Flagler CoC's two DV Shelters report that they run at capacity for serving 78 individuals at any given Point In Time. The Shelters combined total of survivors served for the 2016-17 reporting year was 565 persons. Aggregate Data collected from the 2016-17 APR's for all housing and homeless assistance programs reported that there were 285 (12%) adult head of households (534 persons) served who had reported a history Domestic Violence upon intake. Coordinated Entry tracked 20 Households that had reported "fleeing domestic violence" as their homeless

status in the reporting year.

2.The CoC used the following data sources to identify the numbers:

- Family Life Center and The Domestic Abuse Council “ALICE” Reports”: aggregate year end data reports for 2016-17.
- Family Life Center and The Domestic Abuse Council/State Call In Center tracking numbers.
- HUD CoC APR (aggregate data) reports, Client Serviced Reports (aggregate data) and Coordinated Entry APR report (aggregate data) for all homeless and housing services for 2016-17.
- The Florida Department of Children and families Domestic Violence Center Service statistics

3.All data used is collected in compliance with HIPAA. The CoC collaborated with the local DV shelters to access aggregate data from their “ALICE” reports which are comparable to HMIS and their call in centers. The CoC also Utilized HMIS aggregate data from all programs that provide homeless or housing services. The CoC utilized the Florida Department of Children and Families (DCF) website for reports related to the state of Florida and the two county area.

1C-4c. Applicants must describe:

(1) how many domestic violence survivors need housing or services in the CoC’s geographic area;

(2) data source the CoC used for the calculations; and

(3) how the CoC collected the data.

(limit 2,000 characters)

1.There were 4,801 calls into the DV call in centers in Volusia and Flagler counties in 2017, (compared to 84.543 statewide), that meet the Category 4 Definition of homelessness and are in need of immediate and prioritized housing. At capacity, the DV shelters could only accommodate 565 survivors or 11% of the total number of DV victims seeking assistance/call ins annually. Aggregate data obtained from the DV providers indicated that only 43% of these survivors that were assisted with shelter exited to permanent housing of their own which means that 57% or 322 returned to homelessness. An additional 285 who had reported a history of DV presented for housing and/or homeless services at participating agencies /Coordinated Entry Points of Entry.

2.The CoC used the following data sources to identify the numbers:

- Family Life Center and The Domestic Abuse Council “ALICE Reports”: aggregate year end data reports for 2016-17.
- Family Life Center and The Domestic Abuse Council Call In Center tracking numbers.
- HUD CoC APR (aggregate data) reports, Client Serviced Reports (aggregate data) and Coordinated Entry APR report (aggregate data) for all homeless and housing services for 2016-17.
- The Florida Department of Children and families Domestic Violence Center Service statistics

3.All data used is collected in compliance with HIPAA. The CoC collaborated with the local DV shelters to access aggregate data from their “ALICE” reports which are comparable to HMIS and the aggregate information for the call in center. The CoC also Utilized HMIS aggregate data from all programs that provide homeless or housing services. The coC utilized the Florida Department of Children and Families (DCF) website for reports related to the

state of Florida and the two county area.

1C-4d. Based on questions 1C-4b. and 1C-4c., applicant must:

(1) describe the unmet need for housing and services for DV survivors, or if the CoC is applying for an SSO-CE project, describe how the current Coordinated Entry is inadequate to address the needs of DV survivors;

(2) quantify the unmet need for housing and services for DV survivors;

(3) describe the data source the CoC used to quantify the unmet need for housing and services for DV survivors; and

(4) describe how the CoC determined the unmet need for housing and services for DV survivors.

(limit 3,000 characters)

1. Domestic Violence (DV) providers are bound to confidentiality by law and therefore cannot directly participate in the Homeless Management Information System (HMIS) and Coordinated Entry process to link their clients to affordable housing solutions. DV providers have been reluctant to pursue housing options utilizing the Coordinated Entry system due not fully understanding the process, being guarded of the survivors confidentiality and safety, and survivor's reservations about being referred into the system. The availability of affordable housing options for survivors is dependent on DV case managers who lack knowledge and expertise in the area of PSH, RRH of affordable housing. The Coordinated Entry System Navigator works with DV providers/victims as referrals come in outside of the system which is extremely time consuming given the scope and nature of her overseeing the entire C.E system. This puts the burden on the DV survivor to follow up. There is also a lack of PSH, RRH and affordable housing to meet the total need of the CoC not including survivors who are referred into the system. Increasing PH through RRH is a strategy that our CoC is pursuing however attention needs to be given specifically to DV survivors as they have complex issues which historically have alienated landlords from renting to them.

2. Considering the data provided from the two local DV shelters it appears that 57% or 322 individuals (107 Households) who left the shelters during the course of the reporting year returned to homelessness, returned to their prior unsafe housing or left to unknown destinations. This is 322 individuals at a minimum who should have benefited from Coordinated Entry, RRH and PSH opportunities. Additionally, there were 4801 calls for assistance into the DV shelter hotline with only 565 being by the DV shelters annually. This leave 4236 (keeping in mind these are not de-duplicated calls) whose needs were unmet at the time of crisis.

3. The CoC used the following data sources to identify the numbers:

- Family Life Center and The Domestic Abuse Council "ALICE Reports": aggregate year end data reports for 2016-17.

- Family Life Center and The Domestic Abuse Council Call In Center tracking numbers.

- The Florida Department of Children and Families Domestic Violence Center Service statistics

4. The CoC looked at the trends for DV calls and admits to shelters over the last four years and noticed a steady but slight increase in the # of calls and DV admissions. The CoC felt confident in utilizing the data from the most recent

year to estimate the minimum number of survivors who's housing needs were unmet. The CoC utilized the aggregate data from October 2016-2017 from the Domestic Violence Shelters for total clients served, total households served and exit data comparable to that of HMIS to capture exits to permanent housing and other destinations.

1C-4e. Applicants must describe how the DV Bonus project(s) being applied for will address the unmet needs of domestic violence survivors. (limit 2,000 characters)

The proposed SSO DV Housing Navigator will provide outreach in order to identify and prioritize Victims of DV utilizing the Service Prioritization Decision Assistance Tool (SPDAT) for confidential referral into permanent and affordable housing options. The DV Housing Navigator will maintain a separate and confidential By Name List of the most vulnerable survivors, track demographic information outside of HMIS, integrate survivors into Coordinated Entry (based on client choice) and work with the CoC's Coordinated Entry System to confidentially link survivors to the most immediate housing available based on prioritization. Integral in this position is the DV Housing Navigator's ability to conduct outreach, locate available housing units with low barriers to entry, provide counseling & case management to include risk assessment and safety planning and act as an advocate and mediator with landlords. The DV Housing Navigator will assist identified participants with linkage to housing within 30 days of identification, application fees, utility deposits, emergency food assistance, moving costs, transportation, while maintaining a confidential profile to overcome barriers to entry and providing a warm handoff to the housing case managers for continued engagement.

The Neighborhood Center (NHC) will implement a RRH project to assist with housing the most vulnerable of the DV survivors identified by Coordinated Entry or self-referral based on prioritization and acuity of need. The addition of RRH units specific for Survivors, given the unique set of circumstances that often accompany survivors, will enhance the CoC's ability to quickly rehouse survivors into low barrier units within 30 day of being identified. The NHC will provide a dedicated DV case manager to assist the survivors with a smooth transition into permanent housing, implementation of a safety plan and overcoming barriers which present prior to and during the survivor's tenancy.

1C-4f. Applicants must address the capacity of each project applicant applying for DV bonus projects to implement a DV Bonus project by describing:

- (1) rate of housing placement of DV survivors;**
- (2) rate of housing retention of DV survivors;**
- (3) improvements in safety of DV survivors; and**
- (4) how the project applicant addresses multiple barriers faced by DV survivors.**

(limit 4,000 characters)

1.Coordinated Entry/SSO: The Volusia Flagler County Coalition for the Homeless (VFCCH) is the Collaborative Applicant, HMIS Lead and facilitates the Coordinated Entry (CE) system for the CoC though HUD funding for the two county area. Referrals for Survivors are currently facilitated outside of the CE system/HMIS and are done by word of mouth or self-referral by the survivor,

which puts the burden on the survivor. The addition of a DV Housing Navigator will be an expansion of the CE system and provide for economies of scale. streamline identification and confidential referrals of survivors into CE and placement into permanent housing within 30 days of identification.

2.The addition of a DV Housing Navigator will allow for tracking outside of HMIS and a more accurate reflection of the retention of DV survivors in housing or transitions to permanent housing of their own. VFCCH also monitors agency for compliance with the Emergency Transfer Plan and therefore provide technical assistance to agencies to retain survivors where DV issues may re-occur.

3.The addition of a DV Housing Navigator will assist with maintaining confidentiality, moving survivors into housing at an increased rate, mobile advocacy and DV trauma informed care so that survivors are more engaged and less likely to return to their abusers.

4.The DV Housing Navigator will identify landlords throughout the entire two county regions who are willing to employ low barriers to entry, linkage to housing within 30 days of identification, provide assistance for application fees, utility deposits, emergency food assistance, moving costs, transportation as well as linkage to resources for employment and other identified issues.

1.DV-RRH: . The Neighborhood Center (NHC) will work with the Coordinated Entry System, DV Shelters and self- referrals in order to identify and prioritize DV survivors into the DV RRH Program (if funded) within 30 days of identification. NHC currently facilitates housing, including Emergency Shelter, Family Emergency Shelter, Transitional Housing and Permanent Housing to include RRH for approximately 170 individuals. Of those 170 individuals, approximately 65% have reported a history of Domestic Violence (DV). Approximately 75% of those residing in the PSH units provided by the NHC have been affected by one or more of the various forms of DV.

2.DV-RRH: Retention in NHC's Permanent Housing and Permanent Supportive Housing Programs is nearly 90% regarding those who have been affected by DV, which includes tracking those who have exited into housing outside the NHC Housing Programs.

3.DV-RRH: The NHC is dedicated to the safety of all clients, particularly those affected by DV. The NHC is staffed 24-7-365 and has an immediate availability to respond to emergency situations in their housing programs, many of which are scattered site units. The NHC case managers are trained in Trauma Informed Care, Motivational Interviewing and safety planning. As a part of the intake process, the case manager works with the client to develop a safety plan regarding DV and identification. The Neighborhood Center has implemented the Emergency Transfer Plan in accordance with the VAWA Act should there be a re-occurrence of DV while in NHC Permanent Housing units.

4.DV-RRH: The NHC strives to reduce all barriers for PSH participants by the way of financial assistance and minimization of any past history of DV, or other engagements with law enforcement that would be deemed excessive by a local landlord. The NHC takes on sole responsibility with landlords for all liability regarding the placement of program participants, damages to the property and interventions with participants when problems arise thus ensuring the reduction of barriers to placement in PSH units.

1C-5. PHAs within CoC. Applicants must use the chart to provide information about each Public Housing Agency (PHA) in the CoC's

geographic areas:

- (1) Identify the percentage of new admissions to the Public Housing or Housing Choice Voucher (HCV) Programs in the PHA who were experiencing homelessness at the time of admission;**
- (2) Indicate whether the PHA has a homeless admission preference in its Public Housing and/or HCV Program; and**
- (3) Indicate whether the CoC has a move on strategy. The information should be for Federal Fiscal Year 2017.**

Public Housing Agency Name	% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2017 who were experiencing homelessness at entry	PHA has General or Limited Homeless Preference	PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g. move on?
Housing Authority of the City of Daytona Beach	26.00%	Yes-Both	Yes
Deland Housing Authority	0.00%	No	No
Housing Authority of New Smyrna Beach	5.50%	Yes-Both	Yes
Ormond Beach Housing Authority	5.00%	No	No
Housing Authority of Flagler County	8.30%	No	No

If you select "Yes--Public Housing," "Yes--HCV," or "Yes--Both" for "PHA has general or limited homeless preference," you must attach documentation of the preference from the PHA in order to receive credit.

1C-5a. For each PHA where there is not a homeless admission preference in their written policy, applicants must identify the steps the CoC has taken to encourage the PHA to adopt such a policy. (limit 2,000 characters)

The CoC continues to work with the City of Daytona Beach Housing Authority to expand their Homeless Preference which was adopted on July 1, 2016 with a 50 unit set aside. The Collaborative Applicant has an MOU with the City of Daytona Beach Housing Authority for Coordinated Entry which includes the Move On Strategy. The City of New Smyrna Beach has adopted their homeless preference based on a point system in July 2017 and has an MOU with Collaborative Applicant for Coordinated Entry which includes the Move on Strategy. The Ormond Beach Housing Authority continues to work on their Homeless Preference which currently only addresses veterans and VASH Vouchers. The CoC has opened up lines of communication with the Flagler Housing Authority who has undergone a change in leadership and is working with them on the development of a General Housing Preference. The Deland Housing Authority has not formally adopted a homeless preference however has accepted homeless referrals provided through Coordinated Entry. The CoC continues to work with all of these housing authorities in order to expand their homeless preferences and the enhancement of the Move On Strategy, which the CoC has been utilizing for several years.

1C-5b. Move On Strategy with Affordable Housing Providers. Does the CoC have a Move On strategy with affordable housing providers in its jurisdiction (e.g., multifamily assisted housing owners, PHAs, Low Income Tax Credit (LIHTC) developments, or local Yes

low-income housing programs)?

**Move On strategy description.
(limit 2,000 characters)**

The CoC has a long history of working with and using the PHA's HCV programs and Public Housing programs as a move on strategy for transitioning PSH participants who reach the level of self-sufficiency into permanent housing of their own. Several of the PHA's have entered into MOU's with the CoC and direct service/housing agencies in order to assist with the transition of PSH participants into PHA units provided they have a demonstrated level of self-sufficiency in addition to those that qualify for the homeless preference. The Coordinated Entry APR report for 2016-17, 2017-18 identifies 4 participants were transitioned from PSH to available PHA HCV and PH units. In addition, the Coordinated Entry System Navigator for the CoC reports that there are currently 4 clients in CoC PSH units who have been approved for Housing by the City Of Daytona Beach Housing Authority and are working on locating apartments. The City of Daytona Beach and the City of New Smyrna Beach Housing Authorities have placed 25 individuals who were referred through Coordinated Entry into their housing programs from October 1, 2017 to August 31, 2018.

The CoC partners with the Neighborhood Center of West Volusia for referrals into their Community Housing Development Organization (CHDO) permanent housing which was developed using HOME and NSP funding from the County of Volusia. They have 10 units that can be used to transition individuals and families who are in PSH units who have reached the level of self-sufficiency move on into permanent housing of their own. These are single and family units that total 30 available permanent housing beds. the development of housing. This demonstrates that the move on strategy, which has been in place for several years, is effective in placing PHA clients into housing of their own.

**1C-6. Addressing the Needs of Lesbian, Gay, Bisexual, Transgender (LGBT). Applicants must describe the actions the CoC has taken to address the needs of Lesbian, Gay, Bisexual, and Transgender individuals and their families experiencing homelessness.
(limit 2,000 characters)**

The CoC has distributed HUD Policies and educational materials related to and including the Final Rule pertaining to LBGTQ to all participating agencies and community partners. The CoC conducts bi-annual LBGT trainings for the participating agencies and the community, facilitated by Chase Therapies, specialist in LBGTQ. The CoC has incorporated cultural competent questions into its assessment process when identifying sensitive/LBGTQ populations and conducts bi-monthly (or as needed) Coordinated Entry (CE) trainings including provisions for engagement, confidential referral and placement of the LBGTQ population. The CoC includes non-discrimination of LBGTQ as part of its grant scoring process, has included adherence to "Equal Access in Accordance with an individual's Gender Identity in Community Planning" as part of its CE policies & Procedures (adopted 8/26/17) and the CoC/ESG Written Standards. The CoC monitors HUD CoC and ESG participating agency's compliance with Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity to include Policies and Procedures related to Gender Identify

Equal Access to Housing, Final Rule; and implementation of an anti-discrimination policy. Non- Compliance results in a corrective action plan which if completed could have negative consequences related to continued funding.

1C-6a. Anti-Discrimination Policy and Training. Applicants must indicate if the CoC implemented a CoC-wide anti-discrimination policy and conducted CoC-wide anti-discrimination training on the Equal Access Final Rule and the Gender Identity Final Rule.

1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source?	Yes
2. Did the CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
3. Did the CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access to Housing in HUD Programs in Accordance with an Individual's Gender Identity (Gender Identity Final Rule)?	Yes

1C-7. Criminalization of Homelessness. Applicants must select the specific strategies the CoC implemented to prevent the criminalization of homelessness in the CoC's geographic area. Select all that apply.

Engaged/educated local policymakers:	<input checked="" type="checkbox"/>
Engaged/educated law enforcement:	<input checked="" type="checkbox"/>
Engaged/educated local business leaders:	<input checked="" type="checkbox"/>
Implemented communitywide plans:	<input type="checkbox"/>
No strategies have been implemented:	<input type="checkbox"/>
Other:(limit 50 characters)	
CoC has adopted a Homeless Bill of Rights	<input checked="" type="checkbox"/>
	<input type="checkbox"/>
	<input type="checkbox"/>

1C-8. Centralized or Coordinated Assessment System. Applicants must:
 (1) demonstrate the coordinated entry system covers the entire CoC geographic area;
 (2) demonstrate the coordinated entry system reaches people who are least likely to apply homelessness assistance in the absence of special outreach;
 (3) demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner; and
 (4) attach CoC's standard assessment tool.

(limit 2,000 characters)

1.The full Coordinated Entry (C.E.) system was implemented in August 2016 and covers the entire Volusia/ Flagler CoC geographic area. The CoC uses HMIS as the single point of entry. The CoC has partnered with fourteen HMIS participating agencies throughout Volusia and Flagler counties who act as access or satellite coordinated entry points for intakes into HMIS and coordinated entry. The CoC has also developed an interdisciplinary outreach team made up of outreach programs from SMA PATH, VA SSVF, Volusia Flagler Coalition for the Homeless and the Veterans Administration that go out and canvas all areas for engagement and entry of homeless individuals and families into the coordinated entry system.

2.The CoC utilizes a 211 emergency assistance call line whereby the individuals calling for homeless or other assistance can be linked to an agency that provides HMIS coverage who can serve as the HMIS single point of entry into Coordinated Entry.

3.The CoC utilizes the Service Prioritization Decision Assistance Tool (SPDAT) to identify and prioritize participants according to acuity of their needs and issues. The SPDAT is completed in HMIS and assists the Coordinated Entry Systems Navigator with the development of the By Name List which is used for referral of the most vulnerable adults to into available housing solutions in as little time as possible with the goal being within 30 days of identification. The overarching goal is to provide coordinated entry by leveraging existing resources and aligning mainstream resources and existing systems so that everyone in the geographic area has access and can be evaluated and prioritized for entry into housing. .

1D. Continuum of Care (CoC) Discharge Planning

Instructions:

For guidance on completing this application, please reference the FY 2018 CoC Application Detailed Instructions and the FY 2018 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1D-1. Discharge Planning–State and Local. Applicants must indicate whether the CoC has a discharge policy to ensure persons discharged from the systems of care listed are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

Foster Care:	<input checked="" type="checkbox"/>
Health Care:	<input checked="" type="checkbox"/>
Mental Health Care:	<input checked="" type="checkbox"/>
Correctional Facilities:	<input type="checkbox"/>
None:	<input type="checkbox"/>

1D-2. Discharge Planning Coordination. Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

Foster Care:	<input checked="" type="checkbox"/>
Health Care:	<input checked="" type="checkbox"/>
Mental Health Care:	<input checked="" type="checkbox"/>
Correctional Facilities:	<input checked="" type="checkbox"/>
None:	<input type="checkbox"/>

1E. Continuum of Care (CoC) Project Review, Ranking, and Selection

Instructions

For guidance on completing this application, please reference the FY 2018 CoC Application Detailed Instructions and the FY 2018 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1E-1. Project Ranking and Selection. Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2018 CoC Program Competition:

- (1) objective criteria;**
- (2) at least one factor related to achieving positive housing outcomes;**
- (3) a specific method for evaluating projects submitted by victim services providers; and**
- (4) attach evidence that supports the process selected.**

Used Objective Criteria for Review, Rating, Ranking and Section	Yes
Included at least one factor related to achieving positive housing outcomes	Yes
Included a specific method for evaluating projects submitted by victim service providers	Yes

1E-2. Severity of Needs and Vulnerabilities. Applicants must describe:

- (1) the specific severity of needs and vulnerabilities the CoC considered when reviewing, ranking, and rating projects; and**
- (2) how the CoC takes severity of needs and vulnerabilities into account during the review, rating, and ranking process.**

(limit 2,000 characters)

1.The CoC prioritizes programs that are dedicated to chronically homeless individuals and families, longest length of homelessness and other factors contributing to vulnerability such as severe and persistent mental health, HIV population, substance abuse issues, LBGTQ, DV issues including trafficking, other behavioral health/ healthcare issues, criminal history, and income constraints. The CoC is focused on directing its resources to the most vulnerable populations and the areas of the community where gaps in services are identified.

2.The scoring criteria used takes into account programs that are implementing Housing First, lowering barriers to entry and meeting the clients where they are at. The Applications Committee gives maximum points to Housing First implementation, compliance with Coordinated Entry and prioritization based on acuity of needs such as chronically homeless with severity of services needs to include: severe and persistent mental illness, physical disabilities, DV issues, LBGTQ, substance abuse, systematically decreasing available points within the context of the extent of vulnerability of the population being served. The CoC has a very detailed oriented local application which provides ample opportunity

to describe and substantiate the need for populations being served in accordance with "Opening Doors". The CoC looks at the community needs, the programs

- 1E-3. Public Postings. Applicants must indicate how the CoC made public:**
- (1) objective ranking and selection process the CoC used for all projects (new and renewal);**
 - (2) CoC Consolidated Application—including the CoC Application, Priority Listings, and all projects accepted and ranked or rejected, which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the CoC Program Competition application submission deadline; and**
 - (3) attach documentation demonstrating the objective ranking, rating, and selections process and the final version of the completed CoC Consolidated Application, including the CoC Application with attachments, Priority Listing with reallocation forms and all project applications that were accepted and ranked, or rejected (new and renewal) was made publicly available, that legibly displays the date the CoC publicly posted the documents.**

Public Posting of Objective Ranking and Selection Process		Public Posting of CoC Consolidated Application including: CoC Application, Priority Listings, Project Listings	
CoC or other Website	<input type="checkbox"/>	CoC or other Website	<input type="checkbox"/>
Email	<input type="checkbox"/>	Email	<input type="checkbox"/>
Mail	<input type="checkbox"/>	Mail	<input type="checkbox"/>
Advertising in Local Newspaper(s)	<input type="checkbox"/>	Advertising in Local Newspaper(s)	<input type="checkbox"/>
Advertising on Radio or Television	<input type="checkbox"/>	Advertising on Radio or Television	<input type="checkbox"/>
Social Media (Twitter, Facebook, etc.)	<input type="checkbox"/>	Social Media (Twitter, Facebook, etc.)	<input type="checkbox"/>

1E-4. Reallocation. Applicants must indicate whether the CoC has cumulatively reallocated at least 20 percent of the CoC’s ARD between the FY 2014 and FY 2018 CoC Program Competitions.

Reallocation: Yes

- 1E-5. Local CoC Competition. Applicants must indicate whether the CoC:**
- (1) established a deadline for project applications that was no later than 30 days before the FY 2018 CoC Program Competition Application deadline—attachment required;**
 - (2) rejected or reduced project application(s)—attachment required; and**
 - (3) notify applicants that their project application(s) were being rejected or reduced, in writing, outside of e-snaps, at least 15 days before FY 2018 CoC Program Competition Application deadline—attachment required. :**

(1) Did the CoC establish a deadline for project applications that was no later than 30 days before the FY 2018 CoC Program Competition Application deadline? Attachment required.	Yes
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(2) If the CoC rejected or reduced project application(s), did the CoC notify applicants that their project application(s) were being rejected or reduced, in writing, outside of e-snaps, at least 15 days before FY 2018 CoC Program Competition Application deadline? Attachment required.	Yes
(3) Did the CoC notify applicants that their applications were accepted and ranked on the Priority Listing in writing outside of e-snaps, at least 15 before days of the FY 2018 CoC Program Competition Application deadline?	Yes

2A. Homeless Management Information System (HMIS) Implementation

Intructions:

For guidance on completing this application, please reference the FY 2018 CoC Application Detailed Instructions and the FY 2018 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

2A-1. Roles and Responsibilities of the CoC and HMIS Lead. Does your CoC have in place a Governance Charter or other written documentation (e.g., MOU/MOA) that outlines the roles and responsibilities of the CoC and HMIS Lead? Attachment Required. Yes

2A-1a. Applicants must:
(1) provide the page number(s) where the roles and responsibilities of the CoC and HMIS Lead can be found in the attached document(s) referenced in 2A-1, and
(2) indicate the document type attached for question 2A-1 that includes roles and responsibilities of the CoC and HMIS Lead (e.g., Governance Charter, MOU/MOA).
Collaborative App Gov Chtr - P's 3,4,11,12;
HMIS Gov Chtr- P's 2,3,4; Collaborative App MOU-P's 1,2,3; HMIS MOU-P's 3,4

2A-2. HMIS Policy and Procedures Manual. Does your CoC have a HMIS Policy and Procedures Manual? Attachment Required. Yes

2A-3. HMIS Vender. What is the name of the HMIS software vendor? Mediware / Bowman

2A-4. HMIS Implementation Coverage Area. Using the drop-down boxes, applicants must select the HMIS implementation Coverage area. Single CoC

2A-5. Bed Coverage Rate. Using 2018 HIC and HMIS data, applicants must report by project type:
(1) total number of beds in 2018 HIC;
(2) total beds dedicated for DV in the 2018 HIC; and

(3) total number of beds in HMIS.

Project Type	Total Beds in 2018 HIC	Total Beds in HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) beds	136	78	58	100.00%
Safe Haven (SH) beds	0	0	0	
Transitional Housing (TH) beds	279	0	274	98.21%
Rapid Re-Housing (RRH) beds	94	0	94	100.00%
Permanent Supportive Housing (PSH) beds	117	0	117	100.00%
Other Permanent Housing (OPH) beds	56	0	56	100.00%

2A-5a. To receive partial credit, if the bed coverage rate is 84.99 percent or lower for any of the project types in question 2A-5., applicants must provide clear steps on how the CoC intends to increase this percentage for each project type over the next 12 months. (limit 2,000 characters)

VA VASH were removed from the PSH Count as they do not enter into HMIS. the total number of vASH beds totaled 284.

2A-6. AHAR Shells Submission: How many 2017 Annual Housing Assessment Report (AHAR) tables shells did HUD accept? 12

2A-7. CoC Data Submission in HDX. Applicants must enter the date the CoC submitted the 2018 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX). (mm/dd/yyyy) 04/29/2018

2B. Continuum of Care (CoC) Point-in-Time Count

Instructions:

For guidance on completing this application, please reference the FY 2018 CoC Application Detailed Instructions and the FY 2018 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

2B-1. PIT Count Date. Applicants must enter the date the CoC conducted its 2018 PIT count (mm/dd/yyyy). 01/23/2018

2B-2. HDX Submission Date. Applicants must enter the date the CoC submitted its PIT count data in HDX (mm/dd/yyyy). 04/29/2018

2C. Continuum of Care (CoC) Point-in-Time (PIT) Count: Methodologies

Instructions:

For guidance on completing this application, please reference the FY 2018 CoC Application Detailed Instructions and the FY 2018 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

**2C-1. Change in Sheltered PIT Count Implementation. Applicants must describe any change in the CoC’s sheltered PIT count implementation, including methodology and data quality changes from 2017 to 2018. Specifically, how those changes impacted the CoC’s sheltered PIT count results.
 (limit 2,000 characters)**

Not Applicable

2C-2. Did your CoC change its provider coverage in the 2018 sheltered count? Yes

2C-2a. If “Yes” was selected in 2C-2, applicants must enter the number of beds that were added or removed in the 2018 sheltered PIT count.

Beds Added:	0
Beds Removed:	17
Total:	-17

2C-3. Presidentially Declared Disaster Changes to Sheltered PIT Count. Did your CoC add or remove emergency shelter, transitional housing, or Safe Haven inventory because of funding specific to a Presidentially declared disaster, resulting in a change to the CoC’s 2018 sheltered PIT count? Yes

2C-3a. If “Yes” was selected for question 2C-3, applicants must enter the number of beds that were added or removed in 2018 because of a Presidentially declared disaster.

Beds Added:	0
Beds Removed:	17
Total:	-17

2C-4. Changes in Unsheltered PIT Count Implementation. Did your CoC change its unsheltered PIT count implementation, including methodology and data quality changes from 2017 to 2018? If your CoC did not conduct an unsheltered PIT count in 2018, select Not Applicable. Not Applicable

2C-5. Identifying Youth Experiencing Homelessness in 2018 PIT Count. Did your CoC implement specific measures to identify youth experiencing homelessness in its 2018 PIT count? Yes

2C-5a. If “Yes” was selected for question 2C-5., applicants must describe: (1) how stakeholders serving youth experiencing homelessness were engaged during the planning process; (2) how the CoC worked with stakeholders to select locations where youth experiencing homelessness are most likely to be identified; and (3) how the CoC involved youth experiencing homelessness in counting during the 2018 PIT count. (limit 2,000 characters)

1. The CoC conducted six planning and training meetings prior to the count. The CoC reached out to the two CoC providers who facilitate homeless youth projects, faculty/staff and students from Daytona State, Stetson and Bethune Cookman Colleges, the McKinney Vento school liaisons from both counties, and Outreach Providers for their input and expertise with engaging youth during the planning process. The CoC also engaged the Youth Advisory Committee to assist with providing insight into planning for this population in order to identifying areas where the homeless youth congregate, identify volunteers for the survey and training of volunteers for the survey.
2. The CoC PIT committee engages stakeholders who have an interest in serving unaccompanied youth, to assist with mapping the known locations, suspected locations or other areas where homeless youth might congregate. The CoC also engages the Youth Advisory Committee volunteers to solicit input from youth/homeless youth service organizations, students, and formerly homeless unaccompanied youth in order to assist with the planning and mapping process.
3. The CoC engages its Youth Advisory Committee to reach out to high school and college students who may be homeless, were formerly homeless, and students who expressed a desire to assist with the count to gain insight and information on “hot spots “ where homeless students might be found. College students assisted with the count under the leadership of a seasoned outreach worker while targeting sites that were specially identified as homeless youth hotspots.

2C-6. 2018 PIT Implementation. Applicants must describe actions the CoC implemented in its 2018 PIT count to better count: (1) individuals and families experiencing chronic homelessness; (2) families with children experiencing homelessness; and

**(3) Veterans experiencing homelessness.
(limit 2,000 characters)**

Beginning in September 2017, the CoC conducted six PIT planning meetings to address ways to improve the PIT, revisions to the survey and break out of special focus groups,

The meetings resulted in partnering with the Counties of Volusia and Flagler, law enforcement in all sectors, experienced outreach teams (PATH, SSVF, VA, and Healthy Start) and formerly homeless and/or sheltered volunteers to identify areas and develop GIS mapping of know/probable locations of:

1.Chronically homeless individuals & chronically homeless families; Volunteers from organizations that conduct street outreach were identified as team leaders who worked in partnership with other team leads that were in charge of volunteers at large when targeting the known areas where chronically homeless families and individuals were identified.

2.Families with children experiencing homelessness: Volunteers from organizations that deal primarily with families and children were identified as team leaders who worked in partnership with other team leads with different areas of expertise that in charge of volunteers at large when targeting the known hot spots for families with children or when encountering families with children.

3.Veterans: The VA provided volunteers who served as team leads for those groups going out to the identified hotspots for veterans and also worked together with other team leads and volunteers at large offering their expertise in identifying and surveying veterans

The PIT Planning committee revised the survey to clearly separate out populations and facilitated four intensive training for all surveyors participating in the count to allow for a more comprehensive approach to identification and surveying of chronically homeless individuals, veterans, families with children and UHY.

3A. Continuum of Care (CoC) System Performance

Instructions

For guidance on completing this application, please reference the FY 2018 CoC Application Detailed Instructions and the FY 2018 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

3A-1. First Time Homeless as Reported in HDX. In the box below, applicants must report the number of first-time homeless as reported in HDX.

Number of First Time Homeless as Reported in HDX.	1,373
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3A-1a. Applicants must:

(1) describe how the CoC determined which risk factors the CoC uses to identify persons becoming homeless for the first time;
(2) describe the CoC’s strategy to address individuals and families at risk of becoming homeless; and
(3) provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)

1. The CoC utilizes the United Way/211 call system to link crisis households to emergency resources thru Coordinated Entry (CE) and uses the SPDAT to identify specific needs: income, employment, education, and rental rates. These factors are identified in the United Way 2017 “ALICE” Report as risk factors linked to 1st time homelessness. The CoC also consults with the Volusia and Flagler County School systems to identify those families with children who are doubling up or living in motels in order to provide them with an assessment (SPDAT) to help identify risk factors and link them to resources through the coordinated Entry system for assistance with preventing these families from becoming homeless.

2. The CoC works with Direct Service agencies, school systems, DV providers & stakeholders on strategies for diversion, increased PH capacity & matching resources thru CE to prevent households from entering homelessness. The CE committee meets monthly and Economic Stability Committee meets quarterly and report back to the CoC Steering committee with recommendations regarding diversion, prevention & appropriate levels of intervention: RRH, PSH, SSVF, ESG programs, and Shelters programs.

3. The Executive Director for the CoC Collaborative Applicant / Volusia Flagler County Coalition for the Homeless in partnership with the Steering Committee Chair oversees the Strategy for Reducing/Ending First Time Homeless. This measure is directly tied to the Coordinated Entry System, which is facilitated by the Coalition for the Homeless and therefore in the position to identify gaps in services whereby at risk of homeless individuals may fall through the cracks. Strategies for identification and engagement of at risk first time homeless are discussed at the Coordinated Entry and Economic Stability Meetings with recommendations brought forth to the Steering committee for consideration and

Implementation.

3A-2. Length-of-Time Homeless as Reported in HDX. Applicants must:
(1) provide the average length of time individuals and persons in families remained homeless (i.e., the number);
(2) describe the CoC’s strategy to reduce the length-of-time individuals and persons in families remain homeless;
(3) describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
(4) provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the length of time individuals and families remain homeless.
(limit 2,000 characters)

1. The average LOT Homeless for persons in ES, SH, TH and PH for 2017 was 208.
2. The CoC’s utilization of Coordinated Entry (CE), the Housing First model, case management services with a motivational enhancement focus provides the throughput of individuals & families into PH projects which in essence creates more available housing. The CoC has created a supportive housing subcommittee for the purpose of pursuing PSH and other affordable housing funding for our area. The CoC has increased its outreach programs utilizing the “strike team” approach to go out and identify literally homeless individuals and families for engagement and referral into CE with the goal of placement into housing within 30 days. The CoC monitors agencies for compliance with coordinated Entry (CE) and identifies areas where programs are experiencing difficulties with identifying, engaging and referring individuals and families through the CE process. Agencies who are non-compliant with CE are at risk of losing funding if Corrective Action is not completed.
3. The CoC utilizes Interdisciplinary Outreach Teams (VFCCH, PATH, SSVF, VA, United Way) to identify, prioritize (SPDAT) & link clients to CE. The CoC contracted with OrgCode to create a prioritization registry in HMIS for various populations with the goal of ease of access to a BY Name List for various populations: chronic homeless, families with children, unaccompanied youth and veterans, moving the most vulnerable into housing within 30 days of identification. Monthly CE meetings allow service providers and stakeholders to discuss strategies, barriers and assist “hard to place participants” into housing to within 30 days in order to reduce length of time homeless.
4. The CoC CE Chair in partnership with the Collaborative Applicants Executive Director share the responsibilities for implementing and monitoring strategies associated with LOT homeless to bring forth to the steering Committee for review and suggested changes.

3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX. Applicants must:
(1) provide the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations; and
(2) provide the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations.

Percentage

Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid re-housing that exit to permanent housing destinations as reported in HDX.	51%
Report the percentage of individuals and persons in families in permanent housing projects, other than rapid re-housing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.	93%

3A-3a. Applicants must:

(1) describe the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations; and (2) describe the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.

(limit 2,000 characters)

1. The CoC has strategized for increased capacity and to assist with the throughput into permanent housing thru: United Way funding; PHA “Homeless Preference” beds; Lutheran Services -SAMHSA grants for PSH vouchers; SMA Behavioral Care/CoC partnership in a SAMHSA GBHI grants. The CoC provides training on effective implementation of RRH with shorter lengths, empower participants to quickly assume full responsibility; freeing up housing for newly identified participants.
2. The CoC has brought in the Florida Housing Coalition & OrgCode, to assist & conducted “Housing First”, Trauma Informed Care & “Motivational Interviewing” workshops to educate and strategize on rapid placement and retention to include: Full SPDAT, SOAR, Case management, employment counseling, behavioral health advocacy & crisis intervention. The CoC provides technical assistance to provider agencies to identify areas where case management is falling short in assisting persons with marinating housing and exiting to other permanent housing solutions
3. The CoC Lead Agency Executive Director works in partnership with the Coordinated Entry and HMIS committee chairs to identify areas of concern in exiting persons from ES, SH, TH and RRH into permanent housing destinations. The strategy is to identify gaps in data entry, case management and other areas of services that are necessary in proving linkage to coordinated entry and flow persons through the system into permanent housing.
4. he CoC Lead Agency Executive Director works with the Coordinated Entry and HMIS committee chairs to identify successes and failures of participants. The strategy is to identify successful programs and strategies for replication as well as gaps in case management and other areas of services that are necessary providing housing stability. Data is brought for the to the steering committee for review and implementation of new strategies which will improve outcomes and stability.

3A-4. Returns to Homelessness as Reported in HDX. Applicants must report the percentage of individuals and persons in families returning to homelessness over a 6- and 12-month period as reported in HDX.

	Percentage
Report the percentage of individuals and persons in families returning to homelessness over a 6- and 12-month period as reported in HDX	2%

3A-4a. Applicants must:

- (1) describe how the CoC identifies common factors of individuals and persons in families who return to homelessness;**
 - (2) describe the CoC’s strategy to reduce the rate of additional returns to homelessness; and**
 - (3) provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the rate individuals and persons in families returns to homelessness.**
- (limit 2,000 characters)**

1.The CoC engaged OrgCode to create an HMIS report in addition to the “By Name List” which identifies those who return to homelessness which includes the reasons for discharge. The CoC Lead agency’s outreach team facilitates by-weekly interagency outreach meetings with an agenda item for the review returns to homelessness at the top of the By name List to identify reasons impacting the returns and possible reengagement strategies to assist them with transitioning back into permanent housing. The CoC communicates recurring factors to the coordinated Entry Committee and participating agencies to the CoC in detecting problematic areas that might lead a person back into homelessness.

2.The CoC provides strategic trainings on Housing First provided by experts in the field (USICH Regional Coordinator, Florida Housing Coalition, Lutheran Services of Florida) to the area housing providers and community members in order to provide education on adherence to Housing First, slow response of chronically homeless and homeless at large to intervention, the need for continued engagement and re-engagement of clients over time in order for them to respond and continued low barrier engagement. Agencies that have been quick to discharge a clients are realizing the need to continue to work with these clients and provide the critical case management services necessary for participants to be successful over time.

3.The CoH Chair in partnership with the CoC Lead Agency Executive Director facilitates, plans and implements trainings for the local area housing providers and community at large.

3A-5. Job and Income Growth. Applicants must:

- (1) describe the CoC’s strategy to increase access to employment and non-employment cash sources;**
 - (2) describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and**
 - (3) provide the organization name or position title that is responsible for overseeing the CoC’s strategy to increase job and income growth from employment.**
- (limit 2,000 characters)**

1. The CoC realizes the need and created the Economic Advisory Committee. This committee strategically assists with bringing more stakeholders to the table, bring affordable care provider to the table, engage SOAR providers, create new avenues of job opportunities for the homeless, create new collaborations between mainstream employment agencies. The CoC is enhancing the SOAR Network through partnerships between agencies who have SOAR programs with those who do not and by employment of a SOAR train the trainer program thru LSF. The CoC encourages local agencies to get all of their housing case managers SOAR Certified: currently all CoC and ESG

housing providers have at least one SOAR certified Case manager.

2. The CoC has collaborations and MOU's with : CareerSource, Goodwill Industries, Voc Rehab, Daytona State College-Fresh Start Program, Early Learning Coalition, Center for Business Excellence and County Veterans Services and CoC participating agencies in order to increase resources and link clients to employment programs & opportunities

3. The Chair of the Economic Stability Committee in partnership with the CoC Lead Agency's CoC Coordinator share responsibility for oversight and tracking of the progress towards increasing opportunities and employment. Successes and failures are brought for the to the CoC Steering committee for review and recommendations.

3A-6. System Performance Measures Data 05/29/2018
Submission in HDX. Applicants must enter the date the CoC submitted the System Performance Measures data in HDX, which included the data quality section for FY 2017 (mm/dd/yyyy)

3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

Instructions

For guidance on completing this application, please reference the FY 2018 CoC Application Detailed Instructions and the FY 2018 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

- 3B-1. DedicatedPLUS and Chronically Homeless Beds. In the boxes below, applicants must enter:**
- (1) total number of beds in the Project Application(s) that are designated as DedicatedPLUS beds; and**
 - (2) total number of beds in the Project Application(s) that are designated for the chronically homeless, which does not include those that were identified in (1) above as DedicatedPLUS Beds.**

Total number of beds dedicated as DedicatedPLUS	0
Total number of beds dedicated to individuals and families experiencing chronic homelessness	121
Total	121

3B-2. Orders of Priority. Did the CoC adopt the Orders of Priority into their written standards for all CoC Program-funded PSH projects as described in Notice CPD-16-11: Prioritizing Persons Experiencing Chronic Homelessness and Other Vulnerable Homeless Persons in Permanent Supportive Housing? Attachment Required. Yes

3B-2.1. Prioritizing Households with Children. Using the following chart, applicants must check all that apply to indicate the factor(s) the CoC currently uses to prioritize households with children during FY 2018.

History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)	<input checked="" type="checkbox"/>
Number of previous homeless episodes	<input checked="" type="checkbox"/>
Unsheltered homelessness	<input checked="" type="checkbox"/>
Criminal History	<input checked="" type="checkbox"/>
Bad credit or rental history	<input checked="" type="checkbox"/>
Head of Household with Mental/Physical Disability	<input checked="" type="checkbox"/>

3B-2.2. Applicants must:

- (1) describe the CoC’s current strategy to rapidly rehouse every household of families with children within 30 days of becoming homeless;**
 - (2) describe how the CoC addresses both housing and service needs to ensure families successfully maintain their housing once assistance ends; and**
 - (3) provide the organization name or position title responsible for overseeing the CoCs strategy to rapidly rehouse families with children within 30 days of becoming homeless.**
- (limit 2,000 characters)**

1.The CoC is utilizing its Coordinated Entry process to identify, prioritize and link homeless families with children to existing RRH resources under the housing first model. This includes centralizing eligibility paperwork in HMIS, creating a registry of families and formal communications procedures with school districts for prioritization of homeless families. The CoC has strategically applied for and been granted \$739,00 in RRH and homeless assistance funding to assist with the case management, housing and service needs necessary to ensure that episodes of homelessness are rare, brief and families can maintain housing stability. The CoC has strategized with RRH providers to create a participant “throughput” into permanent housing of their own utilizing RRH with shorter lengths of stay and increased case management as the vehicle. The CoC collaborates with TH and bridge family housing providers in order to facilitate a flow through into Coordinated Entry and linkage to RRH within 30 day of entry into their programs.

2.The ESG, State Challenge Grant Homeless Assistance funding, County of Volusia Homeless Basic Needs and Homeless assistance and other state homeless funding supports case management services necessary to assist participants move towards self-sufficiency. The CoC requires participating agencies to engage participants no less than monthly and to follow up with participants for no less than six months following the end of the financial assistance. The CoC monitors agencies for compliance with Housing Service Plans and requires corrective action when issues are identified.

3.The Coordinated Entry Committee Chair in partnership with the Coordinated Entry System Navigator facilitate quarterly reports, identify areas of concern and provide strategic feedback to the CoC Steering Committee and participating agencies in order to address issues related to effective utilization of RRH programs.

3B-2.3. Antidiscrimination Policies. Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent supportive housing (PSH and RRH) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on age, sex, gender, LGBT status, marital status, or disability when entering a shelter or housing.

CoC conducts mandatory training for all CoC and ESG funded service providers on these topics.	<input type="checkbox"/>
CoC conducts optional training for all CoC and ESG funded service providers on these topics.	<input type="checkbox"/>
CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	<input type="checkbox"/>
CoC has worked with ESG recipient(s) to identify both CoC and ESG funded facilities within the CoC geographic area that may be out of compliance, and taken steps to work directly with those facilities to come into compliance.	<input type="checkbox"/>

CoC has sought assistance from HUD through submitting AAQs or requesting TA to resolve non-compliance of service providers.

3B-2.4. Strategy for Addressing Needs of Unaccompanied Youth Experiencing Homelessness. Applicants must indicate whether the CoC's strategy to address the unique needs of unaccompanied homeless youth includes the following:

Human trafficking and other forms of exploitation	Yes
LGBT youth homelessness	Yes
Exits from foster care into homelessness	Yes
Family reunification and community engagement	Yes
Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs	Yes

3B-2.5. Prioritizing Unaccompanied Youth Experiencing Homelessness Based on Needs. Applicants must check all that apply from the list below that describes the CoC's current strategy to prioritize unaccompanied youth based on their needs.

History or Vulnerability to Victimization (e.g., domestic violence, sexual assault, childhood abuse)	<input checked="" type="checkbox"/>
Number of Previous Homeless Episodes	<input checked="" type="checkbox"/>
Unsheltered Homelessness	<input checked="" type="checkbox"/>
Criminal History	<input checked="" type="checkbox"/>
Bad Credit or Rental History	<input checked="" type="checkbox"/>

3B-2.6. Applicants must describe the CoC's strategy to increase:
(1) housing and services for all youth experiencing homelessness by providing new resources or more effectively using existing resources, including securing additional funding; and
(2) availability of housing and services for youth experiencing unsheltered homelessness by providing new resources or more effectively using existing resources.
(limit 3,000 characters)

1. The Coc applied for the 2018 HUD YHDP grant and although not awarded, the process provided a framework and for a separate planning process for unaccompanied homeless youth. The CoC 2017- 2022 CoC Strategic Plan includes Goal 3: End Unaccompanied Youth Homelessness (UHY) by 2019 which includes objectives to increase capacity through RRH, Permanent Housing, and transitional housing specific to UHY. The Coc has been proactive in increasing capacity through partnering with the County of Volusia who provided \$400,000 in funding to Halifax Urban Ministries for a 32 beds wing for Unaccompanied Homeless Youth. The CoC has partnered with SMA Behavioral healthcare who has been awarded an 11 bed RHY program.

The CoC Coordinated Entry (CE) Policies and Procedures outlines the

prioritization of UHY and provides guidance for referring to appropriate resources specializing in youth services such as behavioral healthcare, Substance Abuse and sexual assault/trafficking. Coordinated Entry staff is working to create an avenue to place UHY with the Florida United Methodist Children’s Home who provides programs that offer housing for homeless youth, and those exiting from foster care. The CoC also works with “Cudas Unhooked” and & “Hope House”, privately owned and operated transitional housing facilities for homeless youth.

The CoC has established a Youth Advisory Committee made up of UHY & providers to strategize and engage UHY agencies in CE & increase capacity. The CoC continues to engage philanthropic organizations to access funding associated with UHY as well as outreach to new agencies in order to encourage them to apply for CoC funding for housing and homeless services for unaccompanied homeless youth. The CoC has entered into discussions with Daytona state college and Ability Housing, a local Housing developer in order to strategize about the development of housing opportunities for UHY who are attending college.

2.The CoC has two agencies who have been awarded funding for UHY to include: NCWV began a 9 bed PSH project on 12/1/16 for chronic UHY and HUM implemented the 2016 RRH Bonus Grant (\$86,499) for UHY. HUM’s RRH program incorporates a shared housing philosophy whereby two unaccompanied youth can share a two bedroom apartment with intensive case management supporting the household. The goal of both of these programs is effective and efficient case management to assist these youths in reaching a level of self-sufficiency in as little time as possible and flow through this housing in order to open up these beds for newly homeless unaccompanied youth. The CoC has partnered with the City of Deland which has been instrumental in providing the Neighborhood center 1 million dollars for the addition of s shelter freeing up existing facility which will be prioritized 10 emergency shelter and 12 transitional housing beds for UHY.

3B-2.6a. Applicants must:

(1) provide evidence the CoC uses to measure both strategies in question 3B-2.6. to increase the availability of housing and services for youth experiencing homelessness;

(2) describe the measure(s) the CoC uses to calculate the effectiveness of the strategies; and

(3) describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of the CoC’s strategies.

(limit 3,000 characters)

1. The CoC established baselines for housing and homeless services in its application for the 2018 YHDP grant in the form of a Stakeholders Chart which currently consists of 32 area stakeholders who have committed to participating in the collaborative effort of ending youth homelessness. A Resource Capacity Chart was also created which lists resources provided by nine agencies related to unaccompanied homeless youth to include: Outreach, Engagement, Assessment, Case Management, housing location, PSH, RRH, shelter, rent/utility assistance, food assistance, mental health services, health services, LBGTQ specialized needs and services, education and transportation. The CoC is working to expand the number of agencies and stakeholders who are

entering into HMIS and tracking data related to this population. The CoC can track the addition of stakeholders, agencies and resources that enter into HMIS in order to assess where the needs are being met and where there are gaps in services.

2. The number of youth being provided services within the CoC participating agencies can be tracked through HMIs. An increase in the number of agencies that are participating in HMIS will result in the increased accuracy of data related to this unsheltered homeless youth population. The CoC tracks the number of programs participating in HMIS compared to previous years. The CoC tracks the homeless youth numbers through HMIS and the PIT count for unsheltered youth and looks for trends compared to the increase or decrease in the number of providers affording services to this population from year to year. .

3. The Coc utilizes data through readily available resources to include the HIC, PIT and housing resources chart matrices. This data indicates that there has been an increase in beds from 5 bed in 2015 to 53 in 2018 that are dedicated solely to unaccompanied homeless youth. The CoC monitors unaccompanied homeless youth through the Point in Time count. From 2016-17, the UHY PIT count decreased from 28 to 20 and from 2017-18 the UHY number decreased from 20 to 17. The Coc utilizes the Florida Dept of Education annual count of homeless students 2015-16 Homeless Student Count showed only a slight increase from 2780 to 2868 an increase of 88. HMIS reported the # of UHY served increased from 343 to 406, demonstrating the CoC is serving more & lessening the # of UHY.

3B-2.7. Collaboration–Education Services. Applicants must describe how the CoC collaborates with:

- (1) youth education providers;**
 - (2) McKinney-Vento State Education Agency (SEA) and Local Education Agency (LEA);**
 - (3) school districts; and**
 - (4) the formal partnerships with (1) through (3) above.**
- (limit 2,000 characters)**

1.a. The CoC engages the two school districts of Volusia and Flagler counties for referrals into the Coordinated Entry process. The CoC has reached out to the Chiles Academy, who facilitates education for homeless/formerly homeless unaccompanied parenting youth to assist with identification and placement of those transitioning out of foster care or transition aged youth through Coordinated Entry.

b.The Coc has representation from both Volusia and Flagler County School Districts McKinney Vento- Homeless Liaisons. Both are active in the Planning group for the CoC and head up their respective School Homelessness Steering Committees. Both report to the State office and provide the CoC with an updated list of housing program leads.

c.The CoC is active on the Volusia County School Homeless Steering Committee. The CoC had engaged the school districts in the development of the YHDP grant which has developed into a formal committee. The CoH attended the Poverty and Homeless Conference (Stetson University: March 9, 2018) facilitated by Regional Representative from the State of Florida Department of Education

- 2.a. The CoC has accepted referrals into Coordinated entry from school counselors, case managers and teachers from both school districts utilizing CoC outreach to do intakes so that these youths do not fall through the cracks. The CoC has MOU's with The Early Learning Coalition, Boys and Girls Club, Easter Seals, and Halifax Urban Ministries: agencies that have implemented educational services within their programs.
- b. The CoC has entered into MOU's with the School districts for engagement in the strategic planning process for unaccompanied homeless youth.
- c. The CoC has entered into an Agreement with the Volusia County School District to provide linkage to RRH through Coordinated Entry with funding provided by the school district's Futures Foundation.

3B-2.7a. Applicants must describe the policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services. (limit 2,000 characters)

1.a. The CoC actively engages the two school districts of Volusia and Flagler counties for referrals into the Coordinated Entry process. The CoC has reached out the Florida United Methodist Children's Homes and the Chiles Academy, both of whom facilitate education for homeless/formerly homeless unaccompanied youth and parenting youth to assist with identification and placement of those transitioning out of foster care or transition aged youth through Coordinated Entry.

b. The CoC has representation from both Volusia and Flagler County School Districts McKinney Vento- Homeless Liaisons. Both are active in the Planning group for the CoC and head up their respective School Homelessness Steering Committees. Both report to the State office and provide the CoC with an updated list of housing program leads.

c. The CoC is active on the Volusia County School Homeless Steering Committee. The CoC had engaged the school districts in the development of the YHDP grant which has developed into a formal committee. The CoC attended the Poverty and Homeless Conference (Stetson University: March 9, 2018) facilitated by Regional Representative from the State of Florida Department of Education

2.a. The CoC has accepted referrals into Coordinated entry from school counselors, case managers and teachers from both school districts utilizing CoC outreach to do intakes so that these youths do not fall through the cracks. The CoC has MOU's with The Early Learning Coalition, Boys and Girls Club, Easter Seals, and Halifax Urban Ministries: agencies that have implemented educational services within their programs.

b. The CoC has entered into MOU's with the School districts for engagement in the strategic planning process for unaccompanied homeless youth.

c. The CoC has entered into an Agreement with the Volusia County School District to provide linkage to RRH through Coordinated Entry with funding provided by the school district's Futures Foundation.

3B-2.8. Does the CoC have written formal agreements, MOU/MOAs or partnerships with one or more providers of early childhood services and supports? Select "Yes" or "No". Applicants must select "Yes" or "No", from the list below, if the CoC has written formal agreements, MOU/MOA's

or partnerships with providers of early childhood services and support.

	MOU/MOA	Other Formal Agreement
Early Childhood Providers	Yes	Yes
Head Start	Yes	Yes
Early Head Start	Yes	Yes
Child Care and Development Fund	No	No
Federal Home Visiting Program	No	No
Healthy Start	Yes	Yes
Public Pre-K	No	No
Birth to 3 years	No	No
Tribal Home Visting Program	No	No
Other: (limit 50 characters)		

3B-3.1. Veterans Experiencing Homelessness. Applicants must describe the actions the CoC has taken to identify, assess, and refer Veterans experiencing homelessness, who are eligible for U.S. Department of Veterans Affairs (VA) housing and services, to appropriate resources such as HUD-VASH, Supportive Services for Veterans Families (SSVF) program and Grant and Per Diem (GPD). (limit 2,000 characters)

1 The CoC utilizes the Interdisciplinary outreach strike teams (VFCCH, SSVF, SMA PATH & VA) to canvas the two county area and identify homeless veterans for RRH, PSH and/or other housing assistance services. Bi-weekly to Monthly team meetings provide for collaboration, scheduling, and mapping for a targeted and intensive STRIKE Team approach. GIS is used to map areas using input from law enforcement, school system, work of mouth (homeless input) and other community resources.

2. The VFCCH, SSVF and VA outreach teams utilize the SPDAT assessment tool to prioritize veterans and refer them into Coordinated Entry (CE) . Outreach works hand in hand with VA to insure eligibility for the various programs and rapid placement. The VA and the CoC HMIS lead have created a registry to track homeless veterans and transition into housing.

3. The CE Staff maintain a "By Name Registry" to track homeless veterans and work with HUD VA VASH, SSVF and VA case managers to refer veterans to available programs based on prioritization & eligibility. Standing monthly SSVF/GPD Community & CE meetings provide updates to any changes in VA standards and facilitate break out group to discuss hard to reach/serve veterans. The CoC is well represented from all areas at these meetings to include the VA which allows for exchange of ideas, planning and actions necessary to maintain Volusia/Flagler's current status of effectively ending veteran homelessness. The VA case managers work diligently with CoC agencies providing education on VASH/GPD & SSVF eligibility and place homeless a veteran in housing within a 30 days. The CoC Coordinated Entry report for 10/1/16-9/30/17 reported that 21 veterans exited with VASH vouchers and 14 exited ton SSVF RRH. Concurrent with having effectively ended

homelessness for veterans in 2015, the CoC saw a decrease in the PIT count for veterans by 16% again in 2018 placing veteran in housing within 30 days of identification.

3B-3.2. Does the CoC use an active list or by name list to identify all Veterans experiencing homelessness in the CoC? Yes

3B-3.3. Is the CoC actively working with the VA and VA-funded programs to achieve the benchmarks and criteria for ending Veteran homelessness? Yes

3B-3.4. Does the CoC have sufficient resources to ensure each Veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach? Yes

3B-5. Racial Disparity. Applicants must: Yes
 (1) indicate whether the CoC assessed whether there are racial disparities in the provision or outcome of homeless assistance;
 (2) if the CoC conducted an assessment, attach a copy of the summary.

3B-5a. Applicants must select from the options below the results of the CoC's assessment.

People of different races or ethnicities are more or less likely to receive homeless assistance.	<input type="checkbox"/>
People of different races or ethnicities are more or less likely to receive a positive outcome from homeless assistance.	<input checked="" type="checkbox"/>
There are no racial disparities in the provision or outcome of homeless assistance.	<input type="checkbox"/>
The results are inconclusive for racial disparities in the provision or outcome of homeless assistance.	<input type="checkbox"/>

3B-5b. Applicants must select from the options below the strategies the CoC is using to address any racial disparities.

The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	<input type="checkbox"/>
The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	<input type="checkbox"/>
The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	<input type="checkbox"/>
The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups	<input type="checkbox"/>

The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	<input type="checkbox"/>
The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	<input type="checkbox"/>
The CoC has staff, committees or other resources charged with analyzing and addressing racial disparities related to homelessness.	<input type="checkbox"/>
The CoC is educating organizations, stakeholders, boards of directors for local and national non-profit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	<input type="checkbox"/>
The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	<input type="checkbox"/>
The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	<input type="checkbox"/>
The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	<input type="checkbox"/>
Other:	<input type="checkbox"/>

4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

Instructions:

For guidance on completing this application, please reference the FY 2018 CoC Application Detailed Instructions and the FY 2018 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

- 4A-1. Healthcare. Applicants must indicate, for each type of healthcare listed below, whether the CoC:**
- (1) assists persons experiencing homelessness with enrolling in health insurance; and**
 - (2) assists persons experiencing homelessness with effectively utilizing Medicaid and other benefits.**

Type of Health Care	Assist with Enrollment	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:	Yes	Yes
Non-Profit, Philanthropic:	Yes	Yes
Other: (limit 50 characters)		

- 4A-1a. Mainstream Benefits. Applicants must:**
- (1) describe how the CoC works with mainstream programs that assist persons experiencing homelessness to apply for and receive mainstream benefits;**
 - (2) describe how the CoC systematically keeps program staff up-to-date regarding mainstream resources available for persons experiencing homelessness (e.g., Food Stamps, SSI, TANF, substance abuse programs); and**
 - (3) provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy for mainstream benefits. (limit 2,000 characters)**

1. The United Way’s “Community Impact Model” targeting “financial stability” awarded the CoC Lead (VFCCH) \$100,000 for Street Outreach/Case Management (CM); HUM & NCWV \$50,000 each for services related to Case Management. CoC Lead agency provides \$227,500 in ESG, \$205,500 in State Challenge, \$51,000 in TANF & \$213,000 in County funding to agencies for housing related & Case Management services that are critical in assisting and inking clients to employment, Food Stamps, SSI /SOAR Case management, Coordinated Entry etc. Luthran services of Florida contracts (SAMHSA funding) with Healthy Start, SMA FACT Team & PATH programs to provide funding for increased case management services and housing. The Salvation Army facilitates SSVF/GPD funding for assisting veterans access VA benefits

and housing opportunities.

2. The CoC provides an open forum at its monthly board/steering meetings for agencies to provide education and networking opportunities. The CoC agencies attend forums provides by “One Voice for Volusia” and “Flagler Cares”: non profit organizations that provide monthly networking opportunities and educational presentations from all areas of community resources to include accessing food stamps, Medicaid/care, affordable health care, substance abuse treatment, child care, veterans services, legal consult, and homeless and housing assistance and services.

3. Economic Stability Committee directs & oversees strategies for job growth thru CareerSource & Goodwill Industries & that at least one SOAR CM is staffed in each agency. Agencies that engage in Coordinated Entry including agencies’ that provide behavioral health/mental health care, substance abuse, unaccompanied homeless youth, Domestic violence providers MH, SA, UHY, DV providers.

4A-2.Housing First: Applicants must report:

- (1) total number of new and renewal CoC Program Funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC is applying for in FY 2018 CoC Program Competition; and**
- (2) total number of new and renewal CoC Program Funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC is applying for in FY 2018 CoC Program Competition that have adopted the Housing First approach—meaning that the project quickly houses clients without preconditions or service participation requirements.**

Total number of new and renewal CoC Program Funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC is applying for in FY 2018 CoC Program Competition.	17
Total number of new and renewal CoC Program Funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC is applying for in FY 2018 CoC Program Competition that have adopted the Housing First approach—meaning that the project quickly houses clients without preconditions or service participation requirements.	17
Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects in the FY 2018 CoC Program Competition that will be designated as Housing First.	100%

4A-3. Street Outreach. Applicants must:

- (1) describe the CoC’s outreach;**
- (2) state whether the CoC's Street Outreach covers 100 percent of the CoC’s geographic area;**
- (3) describe how often the CoC conducts street outreach; and**
- (4) describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance. (limit 2,000 characters)**

Through United Way funding, the CoC lead (VFCCH) has employed 3 Coordinated Entry Street Outreach Staff who lead a multi-agency outreach team to include: SMA Behavioral Healthcare PATH program, Salvation Army’s SSVF outreach program, Healthy Start, SMA Unaccompanied Youth outreach program and VA Outreach for Volusia and Flagler counties. Biweekly team meetings provide for collaboration, scheduling, and mapping for a targeted and intensive STRIKE Team approach. GIS is used to map areas using input from law enforcement, school system, work of mouth (homeless input) and other

community resources. The Outreach teams also respond to concerns about people experiencing homelessness in the area from police, other social service providers, business owners, and residents.

2. Outreach targets 100% of the areas throughout the CoC. Mapping and scheduling of outreach to the different sectors is planned, strategic, and organized so that all of the geographic areas are systematically covered.

3. Street Outreach is conducted daily. Scheduling of the different locations throughout both counties is done so that Outreach is conducted to every sector area on no less than a quarterly basis with the more intensive areas being visited much more frequently- weekly to monthly.

4. Staff are trained annually through by DCF on Deaf & Hard of Hearing. Outreach staff have tablets with language apps for translation and Spanish versions of the SPDAT/intake forms and is partnering with the Embry Riddle University for translations to other languages. Outreach staff network with direct service agencies: CPC, DCF, Family Builders, ESP Solutions for linkage to services for those with disabilities or have high barriers that might not otherwise engage or seek out services. Outreach has established pilot programs with the local jails and hospitals in order to engage those individuals who are being discharged from the county jail or ER's in order to link them I to coordinated Entry.

4A-4. Affirmative Outreach. Applicants must describe:

(1) the specific strategy the CoC implemented that furthers fair housing as detailed in 24 CFR 578.93(c) used to market housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, gender identify, sexual orientation, age, familial status or disability; and

(2) how the CoC communicated effectively with persons with disabilities and limited English proficiency fair housing strategy in (1) above. (limit 2,000 characters)

1.The CoC Lead Agency monitors all CoC/ESG funded agencies' for compliance with 24 CFR 578.93: Non Discrimination and equal opportunity, and Affirmative Marketing their housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, age, familial status, or handicap who are least likely to apply in the absence of special outreach, and maintain records of those marketing activities.. Agencies will communicate the equal housing opportunity message, /logotype, or slogan, when outreach is conducted with the general community as well as display it at facilities and rental office and insert it into all written outreach tools, brochures, advertisements, direct mail solicitations, social media, and related advertising. The CoC requires agencies to get feedback in the way of surveys from homeless or formerly homeless clients in order to identify areas where outreach and marketing are lacking and provide input into the area Con Plan(s). Agencies found to be in non-compliance are required to implement a corrective action plan within 30 days of issuance of findings.

2.The FL 504 CoC has also adopted a homeless "Bill of Rights" and ensures accessibility and compliance with ADA for all projects and policies and prohibition against involuntary separation. CoC requires that all participating agencies are trained through DCF on Deaf & Hard of Hearing and has a designated ADA/504 coordinator. The CoC has Spanish versions of the SPDAT/intake forms and is partnering with the Embry Riddle University to translate into other languages & encourages use of language Apps specific to

need. CoC Outreach and the local United Way 211 system provides contact & referrals to Florida Division of Blind services & Conklin Center for the Blind & multi disabled. Outreach provides Coordinated Entry Flyers/ materials (including Spanish), throughout the homeless/community at large.

4A-5. RRH Beds as Reported in the HIC. Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2017 and 2018.

	2017	2018	Difference
RRH beds available to serve all populations in the HIC	112	94	-18

4A-6. Rehabilitation or New Construction Costs. Are new proposed project applications requesting \$200,000 or more in funding for housing rehabilitation or new construction? No

4A-7. Homeless under Other Federal Statutes. Is the CoC requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other Federal statutes? No

4B. Attachments

Instructions:

Multiple files may be attached as a single .zip file. For instructions on how to use .zip files, a reference document is available on the e-snaps training site:
<https://www.hudexchange.info/resource/3118/creating-a-zip-file-and-capturing-a-screenshot-resource>

Document Type	Required?	Document Description	Date Attached
1C-5. PHA Administration Plan–Homeless Preference	No	PHA Admin Plan Ho...	09/02/2018
1C-5. PHA Administration Plan–Move-on Multifamily Assisted Housing Owners' Preference	No	PHA Move On Strat...	09/02/2018
1C-8. Centralized or Coordinated Assessment Tool	Yes	Coordinated Asses...	09/03/2018
1E-1. Objective Criteria–Rate, Rank, Review, and Selection Criteria (e.g., scoring tool, matrix)	Yes	Objective scoring...	09/13/2018
1E-3. Public Posting CoC-Approved Consolidated Application	Yes	Public Posting Co...	09/14/2018
1E-3. Public Posting–Local Competition Rate, Rank, Review, and Selection Criteria (e.g., RFP)	Yes	Public Posting, R...	09/14/2018
1E-4. CoC's Reallocation Process	Yes	2018 Applications...	09/12/2018
1E-5. Notifications Outside e-snaps–Projects Accepted	Yes	Grants approved p...	09/02/2018
1E-5. Notifications Outside e-snaps–Projects Rejected or Reduced	Yes	Grants reduced or...	09/02/2018
1E-5. Public Posting–Local Competition Deadline	Yes	Public Posting Lo...	09/12/2018
2A-1. CoC and HMIS Lead Governance (e.g., section of Governance Charter, MOU, MOA)	Yes	CA Gov Charter, H...	09/03/2018
2A-2. HMIS–Policies and Procedures Manual	Yes	HMIS P&P manual 2...	09/02/2018
3A-6. HDX–2018 Competition Report	Yes	HUD HDX System Pe...	09/02/2018
3B-2. Order of Priority–Written Standards	No	2018 Order of Pri...	09/10/2018

3B-5. Racial Disparities Summary	No	2018 Racial Dispa...	09/10/2018
4A-7.a. Project List–Persons Defined as Homeless under Other Federal Statutes (if applicable)	No		
Other	No		
Other	No		
Other	No		

Attachment Details

Document Description: PHA Admin Plan Homeless Preference

Attachment Details

Document Description: PHA Move On Strategy 2018

Attachment Details

Document Description: Coordinated Assessment tool (SPDAT)

Attachment Details

Document Description: Objective scoring Criteria, Review and ranking docs and matrix

Attachment Details

Document Description: Public Posting CoC consolidated applications

Attachment Details

Document Description: Public Posting, Rate, rank, review and selection criteria 2018

Attachment Details

Document Description: 2018 Applications Committee Reallocation P&Ps and supporting documents

Attachment Details

Document Description: Grants approved priority Listing

Attachment Details

Document Description: Grants reduced or Rejected

Attachment Details

Document Description: Public Posting Local application and timeline documents

Attachment Details

Document Description: CA Gov Charter, HMIS Gov Charter, CA MOU; HMIS MOU

Attachment Details

Document Description: HMIS P&P manual 2018 rev

Attachment Details

Document Description: HUD HDX System Performance Measures

Attachment Details

Document Description: 2018 Order of Priority Written standards

Attachment Details

Document Description: 2018 Racial Disparities Summary Report

Attachment Details

Document Description:

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Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. Identification	09/12/2018
1B. Engagement	09/12/2018
1C. Coordination	09/12/2018
1D. Discharge Planning	09/12/2018
1E. Project Review	09/12/2018
2A. HMIS Implementation	09/12/2018
2B. PIT Count	09/12/2018
2C. Sheltered Data - Methods	09/12/2018
3A. System Performance	09/12/2018
3B. Performance and Strategic Planning	09/14/2018
4A. Mainstream Benefits and Additional Policies	09/12/2018
4B. Attachments	09/14/2018

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Submission Summary

No Input Required