SOLUTION OVERVIEW: Terref.com has invested in cutting edge monitoring equipment that will spare you the time-consuming frustration of trying to track down the source of your problem. At the core of our *Terref.com Smart Network Hub* is a remote self-monitoring management system that not only identifies the problem, but allows our technicians to detect, diagnose, and resolve certain issues without having to show up at your door eliminating many costly on-site service charges.

SAVES TIME AND MONEY: Our *Terref.com Smart Network Hub* is a proactive approach to protecting your network investment with a sophisticated business automation system. We've included a sample business system design in this brochure showing the various devices, which might comprise your business network. The annual cost of our *Terref.com Smart Network Hub*

SAFEGUARDING YOUR BUSINESS NETWORK WITH A TERREF.COM *SMART NETWORK HUB* MAKES IT EASY TO KEEP YOUR BUSINESS RUNNING!

could easily offset the cost of on-site service calls. Our *Hub* will save you time and money in two ways: one, by diagnosing and fixing a system problem remotely, avoiding the need to send a technician, and two, by providing Terref.com with the ability to diagnose the problem for certain repairs before the need to send a required technician arises. In addition, the system's identification as to exactly where the problem occurred enables our technician to arrive with specific tools, replacement parts and/or devices to get your business back on track quickly and efficiently.

Why Hire Us?

Balancing allocation of time, capital and human resources is an ongoing process. Rapidly changing technology demands knowledgeable and expedient oversight. By hiring Terref.com to be your IT staff, you address these demands as they arise. You receive targeted recommendations to remain current and highly competitive.

AT TERREF.COM, OUR EXPERIENCED STAFF

- Will never sell you anything you don't need.

- Always recommends the best options to fit your computer requirements.

- Is prepared to support our recommendations to provide the best possible service.

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INTRODUCING A SIMPLIFIED BUSINESS CARE PLAN

DETECT. DIAGNOSE. RESOLVE.

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Why hire a GEEK when you can hire a PRO?

Your business automation system provides benefits in the details you DON'T see . . . Terref.com has the solutions for you!

- SETUP
- REPAIR
- SUPPORT

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BUSINESS SENTRY PLAN KEY FEATURES:

- Front-of-the-line status on service calls

- Ongoing remote software upgrades

- Optimized 24/7 network performance

- Fewer problem calls requiring on-site visits

- Worry free system operation of your business network

- Remote monitoring and real time error detection

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AT A GLANCE: Safeguarding your business network and all its related devices has been addressed and simplified to provide seamless protection against operational vulnerabilities. You can save time, money, and most importantly personal frustration by obtaining an effective *Terref.com Smart Network Hub*! Our comprehensive Plan ensures your system is continuously monitored so that many problems can be identified and promptly addressed to minimize system downtime and potential damage. Whether it is an unresponsive touch panel or an interruption in Internet connectivity, our *Terref.com Smart Network Hub* takes a proactive approach to safeguard your system.

KEEP IT RUNNING: One of the top benefits of our well-designed *Terref.com Smart Network Hub* is that it runs seamlessly behind the scenes. Although much is going on, daily business runs undaunted through meticulous background monitoring. A number of business devices in your network interface locally and through the Internet. Any one of these electronic tools can experience a failure. An unexpected issue could be as simple as an unplugged router or something more complicated such as an interference problem slowing down your network. In the past, the primary solution was to call for a technician to track down and hopefully repair the problem as quickly as possible: an effort that could sometimes take hours or more, especially if additional parts are needed.

OUR PROMISE IS 100% SATISFACTION 100% OF THE TIME.

ABOUT TERREF.COM SMART NETWORK HUB

The *Terref.com Smart Network Hub* remote network management solution provides proactive tools to improve visibility and access to Terref.com clients' networks while streamlining support operations.

The *Terref.com Smart Network Hub* is the only zero-maintenance, cloud-based, remote network management solution on the market today. The award-winning *Terref.com Smart Network Hub* is a low-cost, palm-sized appliance. The *Terref.com Smart Network Hub* is the first and only onsite hardware giving Terref.com customers a web-based dashboard with secure visibility into their network. Subsequently, Terref.com customers become more proactive and efficient eliminating up to 50% of service calls.

TERREF.COM Computer Consulting Inc.
24/7 Monitoring

2 Wave / Zigbee · Remotes · Lights · HVAC · Control Systems Processor · Pool & Spa Control

Network TVs · Movie Server · House Audio System · Home Theater · Blu-Ray Player · Music Jukebox

VoIP Phone · Touch Panel · Apple TV · Desktop Computer · Printer · Laptop · Wireless Access

Cell Phone · www · Any Internet Connection -Worldwide-

Router w Firewall · Terref.com Smart Network Hub · Network Switch

Temp Sensor · Lighting · CCTV DVR · Security System · IP Camera · PTZ Camera