

2017 PSTC CLASS SCHEDULE

We are booking dates for all of 2017 & 2018 now!

E-mail Kevin@pstc911.com now to get the ball rolling.

AUGUST, 2017		
August 8, 2017 St. Augustine, Florida	<u>Customer Service the 9-1-1 Way!</u> Hosted by St. John's Sheriff's Office Communications	\$189 <u>Register Online</u> or call 800-348-8911
August 9, 2017 St. Augustine, Florida	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by St. John's Sheriff's Office Communications	\$189 <u>Register Online</u> or call 800-348-8911
August 10, 2017 St. Augustine, Florida	<u>Responder Risk and the 9-1-1 Professional</u> Hosted by St. John's Sheriff's Office Communications	\$189 <u>Register Online</u> or call 800-348-8911
August 15, 2017 St. Augustine, Florida	<u>Customer Service the 9-1-1 Way!</u> Hosted by St. John's Sheriff's Office Communications	\$189 <u>Register Online</u> or call 800-348-8911
August 16, 2017 St. Augustine, Florida	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by St. John's Sheriff's Office Communications	\$189 <u>Register Online</u> or call 800-348-8911
August 17, 2017 St. Augustine, Florida	<u>Responder Risk and the 9-1-1 Professional</u> Hosted by St. John's Sheriff's Office Communications	\$189 <u>Register Online</u> or call 800-348-8911
August 21, 2017 Prince Frederick, Maryland	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Calvert County Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? <u>Register Online</u> or call 800-348-8911
August 22, 2017 Prince Frederick, Maryland	<u>Responder Risk and the 9-1-1 Professional</u> Hosted by Calvert County Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? <u>Register Online</u> or call 800-348-8911
August 23-24-25, 2017 Austin, Texas	<u>Communications Training Officer Workshop</u>	Make your reservations with Kelsea at CAPCOG

	Hosted by CAPCOG	E-mail here
August 28-29-30, 2017 Austin, Texas	Policy & Procedure 3-day workshop Hosted by CAPCOG	Make your reservations with Kelsea at CAPCOG E-mail here
August 28, 2017 Logan, Utah	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by Logan Police Communications	\$189 Register Online or call 800-348-8911
August 29, 2017 Logan, Utah	You Just Never Know (Mental Preparedness) Hosted by Logan Police Communications	\$189 Register Online or call 800-348-8911

SEPTEMBER, 2017

September 7, 2017 Bentonville, Arkansas	You Just Never Know (Mental Preparedness) Hosted by Bentonville Communications	\$189 Register Online or call 800-348-8911
September 8, 2017 Bentonville, Arkansas	Customer Service the 9-1-1 Way! Hosted by Bentonville Communications	\$189 Register Online or call 800-348-8911
September 11-12, 2017 Louisville, Kentucky	Kentucky Emergency Services Conference	http://www.kesc.us/
September 11, 2017 Woodstock, Virginia	Responder Risk and the 9-1-1 Professional Hosted by Shenandoah County Emergency Communications	\$189 Register Online or call 800-348-8911
September 12, 2017 Woodstock, Virginia	Building Your 911 Liability Shield Hosted by Shenandoah County Emergency Communications	\$189 Register Online or call 800-348-8911
September 13, 2017 Woodstock, Virginia	People First Leadership & Supervision Hosted by Shenandoah County Emergency Communications	\$189 Register Online or call 800-348-8911
September 14, 2017 Billings, Montana	Crisis Communications Hosted by Billings City-County 911 Center	\$189 Register Online or call 800-348-8911
September 15, 2017 Billings, Montana	Complacency, Cannibalism & Critical Thinking Hosted by Billings City-County 911 Center	\$189 Register Online or call 800-348-8911
September 19, 2017 Pelham, Alabama	Domestic & Family Violence Hosted by Shelby County 911	\$189 Register Online or call 800-348-8911

September 21, 2017 Pelham, Alabama	<u>Domestic & Family Violence</u> Hosted by Shelby County 911	\$189 <u>Register Online</u> or call 800-348-8911
September 18-19-20, 2017 Simi Valley, California	<u>3-day Dispatch Update Workshop</u> Hosted by Simi Valley Communications	\$349 for this 3-day workshop POST Plan II <u>Register Online</u> or call 800-348-8911 POST# 1042-30920-14-001
September 21, 2017 Simi Valley, California	<u>Spirit to Serve</u> Hosted by Simi Valley Communications	\$120 POST Plan IV <u>Register Online</u> or call 800-348-8911 POST# 1042-24095-17-001
September 25-26-27, 2017 Columbia, Missouri	<u>Communications Training Officer Workshop</u> Hosted by Boone County Joint Communications	\$399 for this 3-day workshop <u>Register Online</u> or call 800-348-8911
September 25-26-27, 2017 Mequon, Wisconsin	<u>Communications Training Officer Workshop</u> Hosted by Mequon Police Communications	\$399 for this 3-day workshop <u>Register Online</u> or call 800-348-8911
September 28, 2017 Sandy Springs, Georgia	<u>Progressive Supervision</u> Hosted by CHATTCOM	\$189 <u>Register Online</u> or call 800-348-8911
September 29, 2017 Sandy Springs, Georgia	<u>It's Your Ship!</u> Hosted by CHATTCOM	\$189 <u>Register Online</u> or call 800-348-8911
September 28-29, 2017 Sandy Springs, Georgia	<u>SPECIAL DEAL</u> Attend BOTH Progressive Supervision and It's Your Ship in Sandy Springs and save!	BOTH CLASSES for \$349 <u>Register Online</u> or call 800-348-8911 <i>(choose "progressive supervision 2-day" on reservation drop down menu for the discount or mention it in the notes area)</i>

OCTOBER, 2017		
October 2, 2017 Forest Hill, Maryland	<u>Customer Service the 9-1-1 Way!</u> Hosted by Harford County Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? <u>Register Online</u> or call 800-348-8911
October 3, 2017 Forest Hill, Maryland	<u>Customer Service the 9-1-1 Way!</u> Hosted by Harford County Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? <u>Register Online</u>

		or call 800-348-8911
October 4, 2017 Plainfield, Illinois	<u>Customer Service the 9-1-1 Way!</u> Hosted by WESCOM Communications	\$189 Register Online or call 800-348-8911
October 5, 2017 Plainfield, Illinois	<u>Active Shooter Situations</u> Hosted WESCOM	\$189 Register Online or call 800-348-8911
October 6, 2017 Plainfield, Illinois	<u>Building Your 911 Liability Shield</u> Hosted by WESCOM	\$189 Register Online or call 800-348-8911
October 9,10,11, 2017 Davis, California	<u>Communications Training Officer Workshop</u> Hosted by Davis Police Communications	\$294 for this 3-day workshop POST Plan II Register Online or call 800-348-8911 POST# 1042-30960-14-001
October 13, 2017 Spokane, Washington	<u>Active Shooter Situations</u> Hosted the Spokane County S/O	\$189 Register Online or call 800-348-8911
October 16, 2017 Morristown, Tennessee	<u>Providing Exceptional Service What if it Were Family?</u> Hosted by Hamblen County Communications	\$189 Register Online or call 800-348-8911
October 17, 2017 Morristown, Tennessee	<u>Providing Exceptional Service What if it Were Family?</u> Hosted by Hamblen County Communications	\$189 Register Online or call 800-348-8911
October 16-17, 2017 Racine, Wisconsin	<u>Tactical Dispatch</u> Racine, Wisconsin	\$349 (2-day class) Register Online or call 800-348-8911
October 18, 2017 Quincy, Illinois	<u>HIGH RISK (Responder Safety)</u> Hosted by Quincy – Adams County 9-1-1	Reservations will open soon
October 25, 2017 Loveland, Colorado	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Loveland Police Communications	\$189 Register Online or call 800-348-8911
October 26, 2017 Loveland, Colorado	<u>Progressive Supervision</u> Hosted by Loveland Police Communications	\$189 Register Online or call 800-348-8911
October 27, 2017 Loveland, Colorado	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Loveland Police Communications	\$189 Register Online or call 800-348-8911
October 30, 2017 Fort Myers, Florida	<u>Active Shooter Situations</u> Hosted by Lee County Communications	FREE to agencies within Lee County but you must make reservations below. Outside agencies , there are limited spaces available, make

		your reservation below. \$189 Register Online or call 800-348-8911
October 31, 2017 Fort Myers, Florida	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by Lee County Communications	FREE to agencies within Lee County but you must make reservations below. Outside agencies , there are limited spaces available, make your reservation below. \$189 Register Online or call 800-348-8911

NOVEMBER, 2017		
November 1, 2017 Fort Myers, Florida	Crisis Communications (suicide intervention) Hosted by Lee County Communications	FREE to agencies within Lee County but you must make reservations below. Outside agencies , there are limited spaces available, make your reservation below. \$189 Register Online or call 800-348-8911
November 2, 2017 Fort Myers, Florida	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by Lee County Communications	FREE to agencies within Lee County but you must make reservations below. Outside agencies , there are limited spaces available, make your reservation below. \$189 Register Online or call 800-348-8911
November 3, 2017 Fort Myers, Florida	Complacency, Cannibalism & Critical Thinking Hosted by Lee County Communications	FREE to agencies within Lee County but you must make reservations below. Outside agencies , there are limited spaces available, make your reservation below. \$189 Register Online or call 800-348-8911
November 2, 2017 Bentonville, Arkansas	It's Your Ship! Hosted by Bentonville Communications	\$189 Register Online or call 800-348-8911
November 3, 2017 Bentonville, Arkansas	Progressive Supervision Hosted by Bentonville	\$189 Register Online

	Communications	or call 800-348-8911
November 9-10, 2017 Davis, California	CTO Update Workshop Hosted by Davis Police Communications	\$240 for this 2-day workshop POST Plan IV Register Online or call 800-348-8911 POST# 1042-30961-17-001
November 16, 2017 Los Alamos, New Mexico	Crisis Communications Hosted by Los Alamos Police	\$189 Register Online or call 800-348-8911
November 17, 2017 Los Alamos, New Mexico	Active Shooter Situations Hosted by Los Alamos Police	\$189 Register Online or call 800-348-8911

DECEMBER, 2017		

Would you like to host a PSTC class? Give us a call or e-mail Kevin!

Kevin@pstc911.com or call PSTC 800-348-8911

www.pstc911.com

To get added to our schedule, e-mail Kevin@pstc911.com

Schedule updated Friday, August 4, 2017 @ 1715 pst