



ZERO TO PRODUCTION IN TWO DAYS! LEVERAGE THE OUT-OF-THE-BOX ITIL BEST PRACTICES PLUS NIMBUSNOW SYSTEM ENHANCEMENTS BASED ON OVER 100 REMEDYFORCE ENGAGEMENTS

THE SOLUTION

The second your Remedyforce subscription licenses are purchased is the time the ROI clock starts the countdown to deliver value. With FastTrack our clients get speed, ease, and proven results in 2 days! For organizations looking to simplify their deployment and run high-speed IT, NimbusNow's FastTrack for Remedyforce is the natural solution.

WHAT'S INCLUDED

Using out-of-the-box ITSM best practices in combination with the most requested workflows and configuration enhancements from over 100 Remedyforce engagements, NimbusNow has built a package that pre-configures Remedyforce providing your organization a FastTrack to production. NimbusNow's unique IP allows us to provide you a new Remedyforce ORG, in a production ready state, fully configured, in two days! The FastTrack solution includes the following pre-configured modules and services:

- Branded Self Service Portal & Mobile Access
- Incident Management & Broadcast Messaging
- Service Request Management
- Change Management
- CMDB including Agentless Inventory of your IT Assets
- Surveys
- A Production ORG with a mirrored Dev and QA Sandbox
- Active Directory integration
- Administrator training
- System build reference documentation
- Two months of Remedyforce support and guidance

FOR MORE INFORMATION
info@nimbus-now.com

PROGRAM BENEFITS

- Save time and money
- Extend Remedyforce capabilities
- Enhanced workflow & automation
- Rapid implementation time – 2 days!
- Mentoring and enablement methodology
- Custom administrator training
- No surprises, fixed fee deployment

OPTIONAL ADD-ONS

- Roll out additional Remedyforce modules
- Annual Managed Service Program
- Procurement lifecycle management
- New Report and dashboard creation
- Legacy data import
- Third-party integrations
- End-user training
- Mobile barcode scanning app

ASSUMPTIONS / CUSTOMER RESPONSIBILITIES

- All work to be performed remotely
- Complete the FastTrack questionnaire
- AD admin integration assistance
- Exchange/email admin assistance

