

Barleylands Riding School

Terms and Conditions – applicable to all bookings made after 1st October 2021

- 1) We only accept online bookings through our website and do not take cash as a form of payment
- 2) Payment is required in full at the time of your booking and spaces will not be reserved without payment
- 3) All children's half hour lessons are run in half-termly blocks and must be paid in full prior to the start of each block. **Spaces are not refundable or transferable.** Your space will be at the same time and day every week for that term. *In exceptional circumstances at our discretion and provided the space can be filled we will allow a transfer of a booking.*
- 4) All adult & child 1 hour lessons, and adult half hour lessons, are not refundable but are transferable with a minimum of 7 days notice. At our discretion (if your space can be filled) we will transfer your lesson with less notice, so please do ask.
- 5) Any lesson or activity type not covered under points 3 and 4 (e.g. own a pony days/hacks etc) are non-refundable, and only transferable if your space can be filled, regardless of notice period.
- 6) We have riding hats available to current British Standards to borrow, we do recommend you obtain your own riding hat if you intend to continue with lessons, these must be correctly fitted and at current standards (please see our hat standards document)
- 7) By making a booking you are confirming that you are under our 12 stone (76kg) maximum weight limit. We do reserve the right to check the weight of any rider – this is for the welfare of our horses and not because we want to be awkward.
- 8) We do expect that all riders and accompanying parents/guardians will be respectful of our horses, staff, other customers, and our equipment at all times. We reserve the right to refuse to teach anyone deemed to be behaving unacceptably and refunds will not be given in this event.
- 9) By booking a lesson you are confirming that you (or the rider you are making the booking on behalf of), has not suffered a serious injury or discomfort whilst riding nor have been advised not to ride by a medical professional
- 10) By booking a lesson you agree to disclose to us prior to the lesson any disability or medical conditions that may affect your ability to ride. This may include but not be limited to any back problems and any conditions, which can affect balance or cause blackouts/loss of consciousness/fitting and so on
- 11) Children are at particular risk around horses, and you agree that you will keep any children that you are responsible for, under close supervision when they are not being instructed by the riding school.
- 12) You understand that riding at any standard has inherent risk and that all horses may react unpredictably on occasions. You may fall off and could be injured, you accept that risk.
- 13) In the interests of biosecurity and safety, riding school clients may not visit any part of the livery yard under any circumstances, and may only visit the riding school stables if pre-agreed and under direct supervision of a staff member.
- 14) You must not take photos or videos that include other clients or any staff members unless you have obtained their direct consent.

Booking of a lesson is deemed acceptance of the above terms.