

Dear Parents,

With the growing concern regarding the spread of the coronavirus (COVID-19), we want to let you know that your children's health and safety are our top priority.

Please note that we do NOT have the capability to test for COVID-19 at the office. Due to the limited availability of testing kits, only those who meet the criteria ought to be tested at the hospital or designated testing facilities with prior approval from the Department of Health.

To help prevent its transmission, we have instituted certain measures in place. Please read the following carefully as they may affect the course of your visit at the office.

- If your child has fever and cold symptoms, we CANNOT schedule him/her if the following are also present:
  - Shortness of breath
  - Recent air travel (Japan, Iran, China, South Korea, Italy, including other foreign and domestic hotspots)
  - Recent travel on a cruise ship
  - Any contact with anyone who may have been exposed to COVID-19 or anyone with a laboratory-confirmed COVID-19 infection within the last 14 days of illness

Call our office for advice. If your child has only mild symptoms, you must self-quarantine for at least 14 days and call the Department of Health for further instructions.

If your child develops shortness of breath, then go to the ER for further evaluation. Wear a mask, if possible. Call 911 if your child is experiencing severe respiratory distress.

- If your child has cough and cold symptoms without any of the conditions described above, then you may call the office for an appointment. You will be asked a series of questions to ascertain your child's status.
- If your child is scheduled for a physical but develops symptoms, please call our office ahead of time. Depending on your situation, we may need to reschedule your appointment.
- At this time, we are asking that you DO NOT WALK IN to the office unannounced. If you do, you may get exposed to the virus or you may expose the staff and other patients to the virus. Please call our office first and we will advise you accordingly.
- We are currently experiencing heavier volumes of calls. If we don't answer right away, please leave a message and we will get back to you as soon as possible.

We are closely monitoring recommendations and guidelines from the CDC and Florida Department of Health. Please visit our website periodically for updates.

Thank you for your cooperation.

Volusia Pediatrics Team