



***38TH ANNUAL NORTH AMERICAN
CONSUMER PROTECTION INVESTIGATORS
TRAINING AND BUSINESS MEETING***

JULY 26-29, 2015

**VILLAGE AT BRECKENRIDGE
535 S. PARK AVENUE
BRECKENRIDGE, CO 80424**

CONFERENCE AGENDA
“TAKING CONSUMER PROTECTION TO NEW HEIGHTS”
JULY 26-29, 2015

SUNDAY, JULY 26

12:00 pm to 4:00 pm: **NACPI Board of Directors Meeting & Working Lunch**
Evergreen

3:00 pm to 5:00 pm: **Registration**
Atrium

6:00 pm to 8:00 pm: **Welcome Reception**
Park Avenue Pub

NACPI is excited to welcome the attendees of the 38th Annual North American Consumer Protection Investigators Training and Business Meeting in Breckenridge, CO. Please join the Board of Directors, Conference Facilitation Committee and Colorado Host Agency for an evening of networking, fun and laughter.

MONDAY, JULY 27

8:00 am to 8:15 am: **New Members Meeting**
Forest

Welcome to your first NACPI conference! Join us for this session to learn how to get the most out of this week of educational and networking opportunities. Representatives from the Executive Board and Board of Directors will share advice on various conference activities and on how to take full advantage of your conference attendance. This will also be an opportunity to start to meet and network with your NACPI colleagues.

8:15 am to 9:15 am: **Welcome Breakfast**
Forest

9:15 am to 10:00 am: **Opening Ceremonies**
Forest

Keynote Speaker:
Mr. Jan Zavislan, Deputy Attorney General
Consumer Protection Division
Colorado Attorney General’s Office

10:00 am to 12:00 pm: **Sovereign Citizens in the U.S. - Overview and Trends**
Forest

Presenter:
Ryan English
FBI

Be prepared to hear the latest Sovereign Citizens trends and operations, the history of the Sovereign Citizen movement, and how the movement has grown in recent years. Learn how the FBI can help, along with investigative and safety considerations.

12:00 pm to 1:30 pm: **Lunch on your own**

1:30 pm to 3:30 pm: **Charitable Solicitation Act Investigation – Case Study**
Forest

Presenter:
Alissa Gardenswartz
Colorado Attorney General's Office

Learn the responsibilities of the Colorado Attorney General's Office along with an oversight case analysis of charities. We will be given information on common red flags that will indicate fraud.

3:30 pm to 5:00 pm: **Roundtable Session Part 1 of 2*****
Forest

***Due to the sensitive nature of the topics discussed, associate members are not permitted to attend this session.

A favorite of many of our members, the Roundtable Sessions give Investigators an opportunity to share past and current investigations with their colleagues. Find out how other members and their agencies can assist you in a case. This will be conducted in a secured room.

5:00 pm to 8:30 pm: **Networking Event – Country Boy Mine**

Venture into a Mountain! Go 1,000 feet into the historical County Boy Mine! Explore the original workings of the mine as you feel, hear, and smell what it was like to be a Colorado Miner 100 years ago. Afterwards we will enjoy a nice western BBQ buffet. After dinner, we will gather around the campfire for an old fashioned marshmallow roast!

TUESDAY, JULY 28

8:00 am to 9:00 am: **Continental Breakfast**
Forest

9:00 am to 10:00 am: **General Business Meeting**
Forest

This meeting is open to all NACPI attendees and we strongly encourage you to attend this meeting. The meeting will cover

topics such as possible sites of future NACPI conferences and details of the next years' conference in addition to a detailed explanation of NACPI's budget by NACPI's treasurer. This forum is a time for a candid dialogue with each other and with NACPI Board Members about current events and issues.

10:00 am to 12:00 pm:

Business Identity Theft

Forest

Presenter:

Ralph A. Gagliardi

Colorado Bureau of Investigation

What is business identity theft? Hear the types of businesses that are impacted and who are the suspects of business identity theft. We will learn investigative techniques, solutions, prevention, mitigation and education.

12:00 pm to 1:30 pm:

Lunch sponsored by Direct Selling Education Foundation

Direct Selling and What DSEF Does

Presenter:

Kevin S. McMurray, Deputy General Counsel

USANA Health Sciences, Inc.

Forest

1:30 pm to 3:30 pm:

Western Union: Overview of Consumer Fraud Programs and Enforcement Assistance

Forest

Presenters:

John Skoglund and Davin Ripley

Western Union

Western Union will provide an overview of Western Union products and services, the consumer fraud programs, and an overview of the law enforcement assistance and outreach program.

3:30 pm to 5:00 pm:

Roundtable Session Part 1 of 2***

Forest

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WEDNESDAY, JULY 29

8:00 am to 9:00 am: **Continental Breakfast**
Forest

9:00 am to 10:00 am: **Regional Meetings**

NACPI is made up of investigators from around North America. At your regional meeting, you will meet other investigators in your local area that may prove to be valuable resources to you. During your regional meetings you will also be responsible for voting in the leadership of our organization (the Board of Directors are elected from each regional area).

10:00 am to 12:00 pm: **Financial Forensic for Asset Recovery**
Forest

Presenter:
Joe Dickerson
Financial Forensic Services

80% of the civil judgments in the U.S. are never satisfied and even fewer criminal restitution orders are paid. Learn both the primary and secondary techniques used by perpetrators to hide proceeds from Ponzi Schemes, Securities Fraud, Contract and Estate Disputes, etc., plus the in depth forensic process used by the professionals to locate and recover assets. Winning a judgment is not justice - collecting a judgment is JUSTICE!!

12:00 pm to 1:30 pm: **Lunch on your own**

1:30 pm to 3:30 pm: **Spice and Synthetics including a Case Study**
Forest

Presenters:
Chelsea Rosipajla
Colorado Department of Revenue

Chelsea will enlighten us on electronic cigarettes, vaporisers, hookah pens, and e-juices. She will explain the product marketing, packaging and how to identify potential red flags. Learn the difference between legal and illegal products found in tobacco/smoke shops. (SPICE/Kratom)

Jeff Leake
Colorado Attorney General's Office

In April of 2013, Jeff and Criminal Investigator Ken King began working together on the issue of illegal designer drugs, also known as "spice" which was openly sold in Colorado convenience stores and head shops. Spice products typically contain leafy materials sprayed with powerful illegal drugs known as synthetic cannabinoids. The products are

professionally packaged, use colorful names and images like "Crazy Monkey," and deceptive labeling such as "not for human consumption," "incense," or "complies with state and federal laws."

In August of 2013, as the Colorado Attorney General's Office was about to file its first lawsuit against a Longmont, Colorado cigarette store, the state was hit by an unprecedented "outbreak" of patients reporting to emergency departments with life-threatening reactions as the result of smoking spice. The Colorado Department of Public Health and Education documented a total of 221 individuals who reported to the emergency departments during the outbreak.

During and after the outbreak, numerous state and federal agencies, including the Colorado Attorney General's Office converged to investigate the sources of the spice distribution. To date, the Colorado Attorney General's Office has filed a total of four consumer protection lawsuits against Colorado businesses who sold spice, and by most indicators, spice is no longer openly available in Colorado stores.

3:30 pm to 4:30 pm:

Going Undercover – Roundtable Discussion
Forest

Presenters:

Ken King, Investigator
Colorado Department of Law, Consumer Fraud Unit

LeAnn Lopez, Investigator
Colorado Department of Law, Consumer Fraud Unit

During this session, plan to receive great tips and tricks from each other as we brainstorm and share ideas of how each agency uses deception in investigations, the ability to record conversations/interviews with or without permission, the use of undercover operations to further investigations, and partnership planning/use of other resources.

4:30 pm to 5:00 pm:

Closing Ceremonies

5:00 pm to 7:00 pm:

NACPI Board of Directors Meeting & Working Dinner
Evergreen