Purpose United®

□ Business Phase: *Growth*

(Refining Market Position, Branding the Company, Establishing a Track Record, Identifying Business Partners, Networking to Expand Customer/Client Base, Matching Staff to Volatile Needs, Increasing Operational Financing, Forecasting Sales, Automating Payroll Processing, Revisiting Business Plans, Recruiting the Right Employees)

- □ Senior Leadership. How do your senior leaders lead?
- Governance & Societal Responsibilities. How do you govern and fulfill your societal responsibilities?
- □ *Workforce Focus*. How do you direct your workforce to become a high performing organization?
- □ *Workforce Environment.* How do you build an effective and supportive workforce environment?
- □ *Measurement, Analysis & Improvement of Organizational Performance.* How do you measure, analyze, and then improve organizational performance?
- □ *Voice of the Customer.* How do you obtain information from customers?

