

# Wilbury Care Home

## Frequently asked questions

### **Will I be happy at Wilbury?**

This is what we are here for, to make sure you are happy and comfortable. If you are happy, then we are happy!

### **What is the quality of care like?**

All our staff have been carefully selected to ensure the highest standard of care is given at all times.

**How is Wilbury Care Home regulated?** We are regulated by the CQC. You can read our latest inspection report by clicking [here](#).

### **What is the food like?**

Our meals are freshly prepared each day, nutritious and we use good quality local ingredients. Click [here](#) to see a sample menu.

**I have special dietary needs – will these be catered for?** We are very happy to cater for different dietary needs.

### **Can my friends and family visit me?**

Your family are always welcome to visit. We recommend that visits take place during the daytime to avoid disturbing other residents. We can even arrange meals for visitors upon request.

### **How much does it cost to stay at Wilbury?**

There are a range of different rooms with different fees at Wilbury. Please enquire to see which room best suits your budget. The fees include all your meals, personal laundry and a wonderful, dedicated team of professionals to help look after you.

**Can I smoke at Wilbury Care Home?** I'm afraid we don't allow smoking at Wilbury.

**What sort of activities are organised for residents?** We regularly have social gatherings, trips to the shops, a visiting chiropodist and hairdresser, bingo nights, sing-alongs and lots more. Click [here](#) to see a sample weekly activities programme.

**Can I continue with my hobbies and activities?** Wherever possible we ensure that hobbies and activities are catered for. Do let us know how we can help.

**Can I bring some of my own furniture with me?** Yes you can. Let us know what you'd like to bring along.

**Can my Doctor visit?** We will facilitate for your Doctor or a local Doctor to visit whenever required.

**Are there laundry facilities?** Yes, and personal laundry is included in your room fees.

**Can I bring my pet with me?** I'm afraid we don't allow pets at Wilbury.

**How many rooms does Wilbury have?** We have 18 rooms, one of which is a double room for couples.

**Can I get out and about at all?** Yes of course. We are happy to help you get out and about within your range of capability.

We welcome you to come and look around our wonderful care home and answer any further questions you may have. Please contact us by either calling; 01273 326170 or by emailing us on; [enquires@wilburycarehome.co.uk](mailto:enquires@wilburycarehome.co.uk)