



Oklahoma Chapter of NENA



National Emergency Number Association

## OKLAHOMA APCO / OKLANENA

### JOINT MEETING Minutes

May 02, 2024 • 10am • OHP • Oklahoma City, OK

To join the video meeting, click this link: [OKLANENA/OkAPCO Joint May Meeting](#)

Thursday, May 2 · 10:00 – 11:30am

Time zone: America/Chicago

Google Meet joining info

Video call link: <https://meet.google.com/qrm-zsbp-fks>

Or dial: (US) +1 484-841-8216 PIN: 827 974 699#

More phone numbers: <https://tel.meet/qrm-zsbp-fks?pin=6412647518485>

1. Pledge of Allegiance
2. Welcome Remarks
  - a. OKAPCO President, Benjamin Curry: welcome and thanks to OHP for the facility. Recognizes Chrissy Brown for Senior Membership APCO (national)
  - b. OklaNENA President, Christina Brown: welcome and thanks for coming in person and online
3. OKPSC Joint Conference Report: (Ben C & Chrissy B.) contract signed with Durant Choctaw Casino had to push dates back Oct 13; moving areas to try to attract new people, review class submissions, submissions still open, awards still open as well. Call for papers is due June 30 awards are due in August. Would love to see the awards be competitive. Nominees should be proud if they read the nomination. Flash day August 2nd. Reservations-per Danny they had to pay beforehand. if using PO conference will pay and agencies should be able to pay conference back
4. OKTERT Joint Committee Report: (Ken S.)-National TERT no directors meeting to report on; regional wide last couple have been canceled; will have paperwork for review soon –ask what kind. State-everyone reached out to Murry Co. and couple others no needs voiced. In future will have regional reps reach out.
5. [www.911ok.org](http://www.911ok.org): (Ben C.) thanks to Ken for all his hard work. Love having a one stop shop; Thanks to Jen for the calendar updates
6. OklaNENA
  - a. Approve minutes from March OklaNENA meeting: Motion-Danny 2nd-Ken; aye-all
  - b. Create OklaNENA Committees
    - i. WIN: Women in 911-Chrissy co-chair for national/state committee. comm resp for implementing win program into state chapters. Goal is to empower women to seek professional development. Stacey P will be comm chair. Ok is one of the first to implement program!
    - ii. Awards-Ben S will be the committee chair; will review nominations
    - iii. Bylaws-needs to be assigned looking at 2025
    - iv. Joint Wellness/Compassionate Care with OKAPCO-should be a way to pay it forward to agencies, needs chair. Regional reps will be the main point of contact

as events happen for better acceptance of offers of assistance. Want to be a support for any agency going through tough times.

- c. Free OklaNENA Training- (Ben S and Chrissy) Weatherford- 20 registered. Muskogee 8/29-11 registered. Listed on 911ok.org and OklaNENA. Staffing limits sending people to training. Shawnee reports they have some on for 2 years that have yet to go but needing them in the seat.
- d. Secretary/Treasurer Reports: Brooke H. several purchases. Chrissy registered and flight booked for national NENA. LLC up to date-yay Chrissy. \$16,376.69 balance.
- e. VP Reports (NW, SW, Central, SE, NE) SW-Jess: Caddo applying for power phone call handling; Altus 4-5 vacancies virtual academy will follow up with Gwen for more info. Ft. Sill dealing with flooding issues/road closures, new consoles, wanting new CAD waiting on budget. Duncan-fully staffed, unaware of 40-hour course will follow up with Gwen. Marlow no vacancies; no idea on 40-hour course. Lawton x3 vac, interview 36 for school. looking at vesta, vesta cloud, quote for mobile for 6? as part of COOP plan
- f. Micah-9 local agency with new 911 system-some growing pains is next gen comp, Mustang next week, May 9th APCO training upcoming. Shawnee with 2 open, Edmond fully staffed, Pot Co updating 911 system.
- g. Stacey P-severe storms 27-29, PSAPS faired well, Murray co devastated. Please reach out, road closures in Johnston co. did deploy EMS for mutual aide x4 and task force and tact students and so continue to work closely with them. short x3 in Johnston co, great job to her team. major road closed commissioner quick to get them reopened. Mannsville did have flooding. ECC lost power x2 days now looking at emergency plans. No change of leadership. Looking at reinf tower and moving repeaters. In conjunction with comm so and 911. Excited to lead WIN will be reaching out to members soon.
- h. Ken S-NE-most dodged storms-Osage and Washington Co big rain, all services 10-2, staffing cont to be main concern. Lots of upcoming training 14/15 GIS, Amazon Govcloud 15 Tulsa tech, ng911 toolkit 16, TCC I'm just a dispatcher fairly full, 6/11 OKAPCO Miami training, Miami going live with NG ESInet with AT&T/Carbyne. Can view at the training. Reminder OKWIN radio updates outages expected starting on 5/9.
- i. NENA National Report: Chrissy B-conf 6/28-3 Gaylord Orlando, overflow housing avail
- j. workgroup-vol/recruit/recognize-looking for vol to help recognize members; partner in ed-PSAPs that have public ed program (requirements are intense) open for apps look at; 911 call processing; all are 1 hour virtual meetings, please get involved

## 7. OKAPCO

- a. Approve minutes from March OKAPCO meetings: Motion-Danny M; 2nd-Amber M. aye-all
- b. Regional Representative Reports (NE, SE, Central, SW, NW) NE:Ken S- nothing new; APCO leadership in public safety awards Jen Easterly director in CISA-congrats! Lance T-Delaware Co console sheetwork equipment ordered/staged; Adair County AC installed furniture installed, console done soon, Craig, Delaware, Adair Counties sharing CAD trying to add Sequoyah also.
- c. SE:Amber-Hughes County tornado damage-command post established, offered peer support and resources nothing needed at this time will follow up soon, ADA hosting Radio 100/101 Sept 26; Antlers hosting regional APCO meeting on July 30 want to movie training around region, did offer Murray county assistance as they have a dispatcher who previously worked there so offered to send for relief. Murray is not in the SE APCO region sorry if overstepped. Per Ben C may look at restructuring regions. Lighthouse has deployed resources to help out. Solar eclipse in Idabel counts as a learning experience. Did well as did not know what to expect, had great alt resources including OHP, kudos on managing it.
- d. Central: Micah-same
- e. SW:Jen H- Lance T. reports Mangum/Greer moving 911 center. Plans to try to move from the jail which is 105 years old, they have OLETS/CJIS concerns. Trying to navigate

needs/leadership between county and city. Jen- SW region hit with severe weather including injuries due to power line down. Cotton county had residential damage in the 1st round, another round missed most homes. Storm was different and may contribute to changing the rating of tornadoes. Duncan experiences flooding. Love county has storm damage, hospitals report no injuries, Marlow/Stephens county has some flooding. Tillman county is without power but the storm missed the center.

- f. **NW:Justin-** Reaching out to PSAPs in the region focusing on upcoming training. Notes sometimes it's a leadership issue as communication is minimal to frontline staff. 40 hrs. training requirements were unknown in Beaver and Cimarron counties. Justin has visited both counties and will offer to give them a ride to training.
- g. **Treasurer Report (Jorian):** balance \$21,200.14; national tickets came out; no statement yet.
- h. **Executive Council Report (Lisa):**no report
- i. **Committee Reports**
  - i. **Frequency Advisory Committee (Sean):**no report
  - ii. **Training, Awards, Scholarship, Nomination Report (Ben S.):**Qt 4 recognition at 911 Management Authority meeting: winners include Brittani Graves, Qt 1 Stephanie Henderson OHP Qt 2, please continue to submit nominations. Ben has reached out to Oklahoma APCO members who are or will be eligible for senior membership soon. Committee will not meet in June. Justin C. and Rob S. will be speaking at the upcoming APCO National Conference. **Bylaws-** Will review feedback from National APCO and will review recommendations. Ben hopes to have Bylaws back to board in July and to membership in October.
  - iii. **Commercial Advisory Committee (Rob):** no report
  - iv. **Generational Committee (Danny):** nothing new
  - v. **Wellness/Compassionate Care (Jorian):** Will partner with NENA for committee work. After the recent storms please check on your neighbors, if specific needs reach out to Jory, recommend to show up in person, cards and baskets are great, reach out after some time vs. right after. Resources are great to provide in the months following an incident. APCO officers should reach out to vendors, fill a bucket including cards from businesses in the region. Plan to keep the buckets centrally located in each region and have those reps to distribute buckets out as needed. Jory will chair the joint committee. If you have suggestions on what to put in there please reach out to him.
- j. **2024 Regional Training Discussion:** Several trainings are coming up, overall the numbers are down so please promote and send flyers out. Lunch is provided at each training.. Classes have been updated. Schedule has been altered. Antlers is scheduled for July 30th.

#### 8. **OK 911 Management Authority Office Update**

- a. **State 911 Coordinators Report: Lance Terry: Radio-Nikki D & Sean D HB 1371** passed/signed by governor which moves Dept. Homeland Security back to the Dept. Public Safety. Now will be housed under DPS. **Bill 2426-**Jessica Carter and Lawton City attorney noticed and brought to Lance attention: this legislation needed to repeal leftover language with 1590 as it allowed for double tax on landline fees, this HB replaced the previous legislation. Now waiting on house approval for *NG911 strategic plan*-keep an eye on. By law you must meet standards of the strategic plan. The 911 Management Authority can withhold funding if it's not followed. Current plans include bringing the plan up to date. Will go out for public comment October 1st. Will use the OKPSC to educate everyone of the plan and improve understanding. Area's addresses in the plan include cyber security, call handling, CPE. Will build RFP off strategic plan for ESI NET so public comment will be important. *911 workshop*-overwhelming + comments, did record the workshop and Michael & Stacey are reviewing the camera work. The goal is for these recordings to be included on the Virtual Academy platform to encourage line level folks to review videos. Important for those with 1 yr experience to understand how things

should work. Thank you and shout out to MA staff for all the hard work and passion for frontline employees. Thanks to all presenters. MA packet includes 24 million dollar budget past budget of 2.4 million a year now looks like 12. 911 needs some money; Grant program currently has 2.1 million with an additional 7 million to add. Looking at expanding guidelines. COOP planning was added with no takers so far. 1st grant guidelines included anything within the dispatch center will be working on how to reasonably deal with guidelines moving forward. Plans to use \$250,000 for in person training; usually ear marked for committees now will be able to use directly for training in-person. Wanting to offer advanced classes such as fire classes not offered in Virtual Academy. There is a list of what 911 fees can fund listed on MA website under resourced-state/rules at bottom eligible expenditure options. If you have questions you can always reach out to Lance with specific questions. Examples: OLETS-no, AC in disp=yes. 911 funds can't be used to fund police records on OLETS/ODIS/Geosafe etc. ODIS is call tracking system. If you allow Admin to spend 911 money on non 911 you won't have any left. GWEN-Virtual Academy: signed contract for online training platform, NENA 40 core course, TCPR online, admin for state created. Your site will have its own admin and lets you assign training, customize your own and track very robust programs. Can see local stuff at the state level. Justin Whipple is the VA contact. Will roll out by regions. 6 established. Did host VA presentation at the 911 Coordinator Workshop did send out some rosters and are working on contacting PSAPs. Rollout classes to be scheduled, Gwen/Justin to firm up timelines this Friday. Plans to have a couple orientations per/region in a week, can join on other regions calls. Online launchpad available to watch demo video, view FAQ, and Gwen can answer any questions as well. Lance states will offer Secondary PSAP/ECC after og primaryPSAPs are taken care of. Licenses are paid per person, can be reviewed after taking, and do not take again. Please be aware recurring licensing will be covered by MA. \$387,000 initial cost with \$155,000 after. Unsure when the platform will launch. HB 1590 date of July 1 deadline for TCPR/40 hrs. in June MA will not take action with an updated timeline after rollout dates are finalized. MA realizes we did not meet our goals so PSAPS will not be held accountable. MOE will transition through the end of the year if you need to move your training please make time to do that. Danny M. asks if the NENA course must be completed using the VA to meet the 40 hrs. requirement. There will be additional training available on the VA platform- 150 ish now available and they will add 5-6 a quarter per year. VA also has CTO online and can be customized locally. Brooke H. states CTO is awesome. Ben C appreciates partnership and thanks for attending in person. FYI Bill numbers are recycled and all should refer to HB 1590 as Hayden Fleming Act. Can find on MA by going to OCSN and click on 2801 should see all the law.

- 9. New Business:none
- 10. Old Business:none
- 11. Good of the Order and Announcements:none

Adjourned 1125



Christina Brown, OKLANENA President

9-5-24

Date:



Benjamin Curry, OKAPCO President



Brooke Harris, OKLANENA Secretary

9-5-24

Date:



Ashley Woodall, OKAPCO Secretary