

## VIASOCCER TOURS - TERMS OF CONTRACT

- 1. ViaSoccer** will provide package tour including transportation, tour guide(s) and organize all travel itineraries and tour site(s) arrangements.
- 2. Application**  
A client under 20 years of age traveling alone during the tour period shall provide VIASOCCER with written consent of his/her guardian. Clients under 15 years of age must be accompanied by a parent or guardian. VIASOCCER may refuse an application if any one of the client's age, qualifications, skills or other conditions do not conform to those designated for tours aimed at specific customer categories or purposes.
- 3. Emergency & medical care**  
If VIASOCCER determines that the client needs medical diagnosis or treatment by a physician owing to illness, functional disease or other reasons during the tour, VIASOCCER shall take measures necessary to ensure smooth operation of the tour. All costs resulting from such measures shall be borne by the client
- 4. Independent activities**  
For reasons of the client's own choosing shall not be arranged by VIASOCCER during the tour.
- 5. Refuse Participation** VIASOCCER may refuse client participation if it determines that he or she threatens to embarrass, inconvenience or interfere with the collective activities of tour participants.
- 6. Included in the Tour Fare**  
The following may eventually include items unrelated to the tours you choose. Please note that the items included in the tour fare are only those as specified in the itinerary.

Hotel Rooms	Rooms with private bath on a twin room basis (two-in-a-room) at the hotels specified in each itinerary. For single room occupancy by choice or circumstances, extra charges will be required as shown in the respective column in each itinerary
Meals	Only the meals specified in each itinerary
Ground Transportation	As specified in the itinerary
Sightseeing	Specified in the itinerary
Guide Services	An Italian-speaking guide for sightseeing and excursions will be provided. For long transfers involving a conductor or guide may not accompany the tour.

- 9. Not Included in the Tour Fare**  
Charges and expenses other than those specified in the preceding Article 8, such as:
  - 1). Laundry, telephone, additional meals and drinks, and any other expenses of personal nature.
  - 2). Gratitude
  - 3). Medical expenses for injuries and illness, travel insurance
  - 4). Air ticket, transfer in Italy, visa
- 10. Revision of Contents of Travel Services**  
VIASOCCER may, after conclusion of the Travel Contract, revise its contents and services for any of the following reasons: natural calamity or disaster, weather conditions, civil unrest, suspension of services rendered by transport/accommodation facilities, provision of transportation not based on the original operational plan, governmental orders, or other circumstances beyond VIASOCCER control. VIASOCCER reserves the right to take necessary measures when safe, smooth tour operation in accordance with the itinerary is deemed impossible, or when there is valid reason to believe that the tour cannot continue. In such cases, VIASOCCER must explain in a timely manner its inability to function according to the Travel Contract under the circumstances. However, said explanation may be made after revisions are made when conditions demand.
- 11. Change of Tour Fare**  
If VIASOCCER specifies that tour fares are dependent on the number of participants and there is a change in the number of the participants due to reasons beyond VIASOCCER's responsibility, VIASOCCER shall change the tour fare within the allowable range specified in the tour contract.
- 12. Cancellation of Travel Contract by the Client**
  1. The client is at all times entitled to cancel the Travel Contract, but must pay VIASOCCER a cancellation charge as stipulated in Article 14 below.
  2. If the client changes the departure day or any transportation, accommodations, tours, tour participants for his or her convenience, VIASOCCER shall consider it the cancellation of the entire tour and the specified

cancellation charges will be levied on the client.

3. In any of the following cases, the client may cancel the Travel Contract without paying a cancellation charge.

- a) When the contents of the Travel Contract have been substantially revised.
- b) When the client is recognized as unfit to join the tour owing to illness or for other reasons.
- c) When there is evidence that the client threatens to cause other participants embarrassment or inconvenience, or might otherwise interfere with the smooth performance of the collective activities of the tour.
- d) When the minimum number of participants as stipulated by VIASOCCER in the Travel Contract has not been met. In such cases, VIASOCCER shall notify the client of tour cancellation no later than 13th day (3rd day for a one-day tour) prior to the eve of departure.

4. VIASOCCER shall refund the remaining amount of the received tour fare (deposit) after deducting applicable cancellation charges. When the tour contract is cancelled due to the reasons specified in Clause 3, VIASOCCER shall make the full refund of the received tour fare.

**13. Cancellation of Travel Contracts and Tour Operation by VIASOCCER**

1. If the client has not paid the tour fare by the prescribed date, VIASOCCER may cancel the Travel Contract. In such cases, the clients shall pay VIASOCCER the applicable cancellation charge.

2. In any of the following cases, VIASOCCER may cancel the Travel Contract.

- a) When it becomes evident that the client does not satisfy the gender, age, qualification, skill or other requirements specified by VIASOCCER for participation in the tour.
- b) When the client is recognized as unfit to join the tour owing to illness or for other reasons.
- c) When there is evidence that the client threatens to cause other participants embarrassment or inconvenience, or might otherwise interfere with the smooth performance of the collective activities of the tour.

d) When the minimum number of participants as stipulated by VIASOCCER in the Travel Contract has not been met. In such cases, VIASOCCER shall notify the client of tour cancellation no later than 13th day (3rd day for a one-day tour) prior to the eve of departure.

e) When the necessary conditions as clearly stated at the conclusion of the Travel Contract cannot materialize, such as insufficient snowfall for ski tours, or when there is valid reason to believe that the required conditions cannot be met.

f) In the event of a natural calamity or disaster, poor weather conditions, civil disturbance, suspension of services related to transportation, accommodations, etc., governmental orders, or other circumstances beyond VIASOCCER control, and when safe, and smooth tour operation according to the itinerary specified in the Travel Contract has become impossible, or there is a valid reason to believe that the tour cannot continue.

g) When the client demands things that are beyond the reasonable scope of the details in the contract.

h) Even after the correspondence contract has been concluded, if VIASOCCER cannot receive the amount specified for the tour fare.

3. When VIASOCCER cancels the Travel Contract in accordance with Clause 1. hereinabove, it shall refund payment after deducting the specified penalties from said payment or from the deposit received from the client.

4. When the client leaves the tour group for personal reasons, VIASOCCER will consider it a forfeiture of contracted rights and claims to any refund.

5. If certain services cannot be provided as promised in the Travel Contract for reasons beyond client responsibility, relevant portions of the contract may be canceled, with the appropriate refund deducted from the total tour fare.

6. In cases where travel services must be altered owing to inclement weather or other conditions during unaccompanied portions of tour, clients shall be responsible for arranging the required services on their own behalf.

**16. Cancellation rate**

If a client cancels the Travel Contract for personal reasons, the following cancellation rates will apply to the tour fare. Clients remaining in the tour will incur the balance of additional per room costs associated with the change in number of participants. The following applies to cancellations of the tour spaces:

Time of cancellation	Cancellation rate
(1) If notice of cancellation is received by VIASOCCER 21 or more days prior to the starting date of the tour	No Charge
(2) If notice of cancellation is received by VIASOCCER 20 days to 8 days prior to the starting date other tour	20% of the tour fare

(3) If notice of cancellation is received by VIASOCCER 7 days to 2 days prior to the starting date of the tour	30% of the tour fare
(4) If notice of cancellation is received by VIASOCCER 1 day prior to the starting date of the tour	40% of the tour fare
(5) If notice of cancellation is received by VIASOCCER prior to the starting time of the tour.	50% of the tour fare
(6) If notice of cancellation is received by VIASOCCER after day of departure, or In case of failure to show without notice	100% of the tour fare

**17. Liability of VIASOCCER and Exemptions**

1. In performing its obligations under the terms of its Tour Contract, should VIASOCCER cause damage to the client through willful negligence or fault, VIASOCCER shall be liable for such damages. However, this only applies if the damage report is made within 6 months reckoned from the day following the occurrence of the damage.
2. VIASOCCER shall not be liable for damages incurred by clients as stipulated in Clause 1. hereinabove if any of the following reasons apply:
  - a) Natural disaster, war, civil unrest, and alteration or cancellation of tour itinerary due to such causes.
  - b) Accidents during transportation or accommodations, damage by fire.
  - c) Cessation of services related to transportation or accommodation facilities, and tour itinerary alteration or cancellation owing to such causes.
  - d) Orders of governments, immigration regulations, isolation resulting from infectious diseases, and tour itinerary alteration or cancellation owing to such causes.
  - e) Accidents occurring during the client’s free activities.
  - f) Food poisoning
  - g) Theft.
  - h) Delays, stoppages, changes of schedule and route in relation to transportation facilities, and tour itinerary alterations and/or shortened stays at destinations owing to such causes.
  - i) Damage of bags by airlines

**18. Liability of Client**

VIASOCCER shall require the client to indemnify VIASOCCER for losses sustained owing to a client’s willful negligence, fault, conduct against public order and good manners, or breach of provisions in the VIASOCCER Organized Tour Contract.

1. The client is required to make every effort to utilize information acquired from VIASOCCER and to understand the details of his/her rights/responsibilities as well as the details of tour conditions.
2. After the start of the tour, if a client should find that the tour service provided is different from that specified in the tour contract, the client is required to report the discrepancy to VIASOCCER or Arrangement Agents for VIASOCCER or Tour Service Providers immediately.

**19. Recommendation for Travel Insurance**

During travel, injuries may incur large sums of treatment costs or transportation costs. Accidents may also result in claims for damages and compensations in amounts which are difficult to collect from the offender. In order to secure oneself against such cases, we recommend that the customer take out travel insurance of a sufficient amount.

**20. Waiver**

Client grants VIASOCCER permission to use any photos or videos taken during the event Client participated for future marketing/promotional efforts. Client also agree to release and hold harmless CT, its trainers, consultants, hosting facilities, Agents, partners for any damage or injuries which might result from participation in CT’s event, and that this release is binding on Client’s heirs, personal representatives and assignment.

**21. Governing law**

This contract is governed by the law of Virginia, USA.