

HOMEOWNER SERVICE FEE CHANGES

EFFECTIVE JUNE 17, 2016

Dear DuesPayment Partner,

DuesPayment is introducing a new pricing model to more effectively manage homeowner-paid service fees for credit card, debit card & eCheck transactions.

Effective June 17, 2016, DuesPayment will be implementing a percentage-based rate model for card transactions. The new pricing model will replace the existing flat-fee model and more accurately correlate homeowner-paid service fees to the exact payment amount for card payments. The new plan will also simplify eCheck pricing and provide a reduced fee for AutoPay, encouraging homeowners to sign up for recurring payments.

NEW HOMEOWNER-PAID SERVICE FEE PRICING MODEL

Debit Card: 2.95% of Total Payment Amount

Credit Card: 2.95% of Total Payment Amount

eCheck One-Time: \$4.95 Service Fee

eCheck AutoPay: \$3.95 Service Fee

In addition, any payment made over the phone with a live client care representative will be charged an additional fee of \$9.95.

HOMEOWNER NOTIFICATIONS

Over the next 30 days, DuesPayment will be communicating the new pricing model to DuesPayment users via email and website notifications.

Homeowners who currently utilize AutoPay will be notified of the new pricing model at least 30 days prior to their scheduled AutoPay date. To provide homeowners ample time to make changes to their account, they will receive a 2nd notification via our system 5 days prior to their scheduled AutoPay date. After June 17, 2016, the DuesPayment system will automatically inform AutoPay users of the new pricing model.

If you have any questions regarding the new homeowner-paid service fee pricing model, please contact AccountManagement@DuesPayment.com.

Sincerely,

The DuesPayment Team