



## Tomahawk REA has a new phone number!

Effective September 1, 2016 the Tomahawk REA has a dedicated phone number

**1.780.514.8732**

## More retailer choice than ever before!

The Tomahawk REA now has over one dozen electricity providers available to members. This means more options for members than ever before.

For a list of all your options, visit: [www.tomahawkrea.com](http://www.tomahawkrea.com).



*\*Tomahawk REA encourages members who are considering retail contracts to ensure that you understand the terms and conditions, as they are not consistent with every company. If you want additional information, contact the Utilities Consumer Advocate (toll-free: 310.4822 or [www.ucahelps.alberta.ca](http://www.ucahelps.alberta.ca)). If you are not signed up with a retailer serving the Tomahawk REA service area, you automatically default to the RRO (Regulated Rate Option).*

## Enhancements to Member Pre-Planned Power Outage Communication

Tomahawk REA, through our partner EQUUS, have made some enhancements to pre planned power outage communication available to Tomahawk REA members. Currently, when there is a pre-planned outage all Tomahawk REA members anticipated to be impacted are notified by a phone call to their residence, office or cell phone (as per information in their file). That service has been expanded to include text and email, and members can choose their preferred way to be notified of a pre-planned outage.



Available options (you may select one or several) are:

- 1) **Phone (home, office or cell)** – Members will receive a call on their preferred number(s) notifying them of a pre-planned outage.
- 2) **Email** – Members will receive a no-reply email notification.
- 3) **Text** – Members will receive a no-reply text notification.

To set, or update, your pre-planned power outage communication preference, phone the EQUUS North Area Office: 780.967.3340 or toll-free 1.888.627.4011.

For power troubles or service requests  
Please contact EQUUS.

Toll-free: 1.888.627.4011  
4804 - 41 Street (R.R. 21), Box 1178  
Onoway, Alberta T0E 1V0  
[www.equs.ca](http://www.equs.ca)



Tomahawk  
Rural Electrification Association

Tomahawk REA inquiries:

Phone: 1.780.514.8732

Fax: 1.780.339.2212

Email: [tomahawkrea@gmail.com](mailto:tomahawkrea@gmail.com)  
Box 28, Tomahawk, Alberta T0E 2H0  
[www.tomahawkrea.com](http://www.tomahawkrea.com)

*It is important to note that your electrical distribution system provider will always be the Tomahawk Rural Electrification Association, regardless of who supplies your electricity. Members will not be disadvantaged in any way based on their retailer choice. For a list of energy retailers, contact the Utilities Consumer Advocate. In Alberta, dial 310.4.UCA (310.4822) or [www.ucahelps.alberta.ca](http://www.ucahelps.alberta.ca).*