



HELPFUL NUMBERS

Mayor Annise D. Parker
Mayor's Citizens Assistance Office
(Department of Neighborhoods) (832) 393-0955

The **311** Houston Help and Information Helpline puts City government at your fingertips- one contact, via the channel of your choice--so you can get answers, find the right person, or have your City service problem solved.

(713) 837-0311 is your number to call for such things as:

- Light pole outages
- Debris in the roadway
- Dead animal pickup
- Heavy Trash violations and illegal dumping

HOUSTON PUBLIC LIBRARY

Get answers from a librarian!
(832) 393-1313

POLICE DEPARTMENT

Get to know your Neighborhood Police Officers!
Houston Police Department's Positive Interaction Program
Meeting are once a month at various HPD substations
For information on your respective PIP meeting, call (713) 308-9079

SOLID WASTE

Tree Waste- Odd Months
Junk Waste- Even Months
Tree waste or junk waste should be placed adjacent to the front curb after 6:00 PM the Friday before the week of collection
To contact the Solid Waste Department, call (713) 837-0311

PETS

-Pets must be leashed
-For more information call the city's Bureau of Animal Regulation & Care (BARC) at (713) 229-7300

CRIME STOPPERS

Report illegal dumping as well as other criminal activities (you will remain anonymous)
Cash rewards up to \$5,000
Call 713.222.TIPS

PUBLIC SAFETY AND TRANSPORTATION

-Houston Police Non-emergency: (713) 884-3131
-Harris County Social Services (713) 696-7900
-METRO (713) 635-4000

Would you like to receive periodic emails from Mayor Annise Parker and the City of Houston on topics of interest to you and your neighborhood?
If so, please go to www.houstontx.gov, scroll down to the CitizensNet box and click on Register Now!