



Mission:

The mission of Home of Hope is to enhance the community through a commitment to the emotional, educational, and physical needs of those individuals, families and caregivers facing the challenges of cancer.

Survey Results as of 4/27/2016

Number of Responses:

- 41

Counties Represented by Survey:

- Lee, Whiteside, Scott, Ogle, & one responder from Buenos Aires, Argentina

Overall Familiarity with Home of Hope:

- 2.5% not at all familiar
- 28.2% somewhat familiar
- 71.1% very familiar

Current Utilization of Services in General

- 64.1% currently utilize services
- 25.6% do not utilize services
- 7.6% were not sure if they utilize services

Service Categories Most Utilized by Clients (1-5, 1 being never, 3 being sometimes, 5 being frequently) *(Listed in order from frequently utilized to never utilized)*

- Educational services: 3.4 out of 5 (Sometimes utilize)
- Wellness services: 3.3 out of 5 (Sometimes utilize)
- Support services: 3.2 (Sometimes utilized)
- Referral services: 2.8 out of 5 (Sometimes utilize)

Current Utilization of Support Services

- 38.4% utilize support services



- 61.5% do not utilize support services
- Top reasons for not utilizing:
 - Do not feel they need supportive services
 - Believe that others could benefit more
 - Do not live in the area

Effectiveness of Support Services (1-5, 1 being not helpful, 3 being somewhat helpful, 5 being very helpful)

- Rating scale of 4.8 out of 5 (very helpful)

Current Utilization of Educational Services

- 27.2% currently utilize educational services
- 69.6% do not currently utilize educational services
- Top reasons for not utilizing:
 - Too sick to go out
 - Does not fit in their schedule

Likelihood of Attending Specific Educational Programs (1-5, 1 being not likely, 3 being somewhat, 5 being most likely) *(Listed in order from highest likelihood to lowest)*

- Exercise & Nutrition Education: 3.4 out of 5 (somewhat likely)
- Motivational Speakers/Workshops: 3.3 out of 5 (somewhat likely)
- Specialists in Certain Cancer Types: 3.2 out of 5 (somewhat likely)
- Legal Issues (Wills, POA, etc): 3.2 out of 5 (somewhat likely)
- Life After Cancer/Survivorship: 3.2 out of 5 (somewhat likely)
- Cancer Treatment Therapies and Side effects: 3.1 out of 5 (somewhat likely)
- Alternative Therapies (Art, Music, etc.): 3.0 out of 5 (somewhat likely)
- Caregiver Support/Education: 3.0 out of 5 (somewhat likely)
- Entertainment Programs (Movie night, book club, etc.): 2.8 out of 5 (somewhat likely)
- Grief/Bereavement Issues: 2.7 out of 5 (somewhat likely)

Other Educational Programs Clients Would Like Offered

- Reflexology
- Healthy, Chemical Free Options for Food, Home, and Personal Care Products
- Gardening for Healthy Eating

Current Utilization of Wellness Services



- 32.3% currently utilize wellness services
- 64.7% do not currently utilize wellness services
- Top reasons for not utilizing:
 - Busy Schedule
 - Location

Likelihood of Utilizing Specific Wellness Services (1-5, 1 being not likely, 3 being somewhat, 5 being most likely) (*Listed in order from highest likelihood to lowest*)

- Massage: 3.5 out of 5 (somewhat likely)
- Healing Touch: 3.3 out of 5 (somewhat likely)
- Yoga: 3.0 out of 5 (somewhat likely)
- Meditation: 2.9 out of 5 (somewhat likely)
- Reiki: 2.9 out of 5 (somewhat likely)
- Guided Imagery: 2.8 out of 5 (somewhat likely)

Effectiveness of Wellness Services (1-5, 1 being not effective, 3 being somewhat, 5 being very effective)

- 4.7 out of 5 (very effective)

Barriers to Services

- Busy schedules of clients
- Location of services
- Side effects of treatment
- Transportation issues
- Times of certain programs

Effectiveness of Location (1-5, 1 being not effective, 3 being sometimes effective, 5 being always effective)

- 4.3 out of 5 (between sometimes and always)

Any Other Comments/Questions

- Constructive Comments:
 - "Home assistance, cleaning home, grocery..."
 - "Maybe letting group (support group) go for 1 ½ hours..."
 - "Maybe the Tues. 6pm group could be for all cancer types to include more women?"



- Positive Comments:
 - “Your staff is doing a great job!”
 - “Great commitment from the people there...”
 - “My wife and I think Home of Hope is a wonderful meeting place for people facing the same kind of trials and the life-threatening reality of cancer.”
 - “I am very blessed to have the Home of Hope as a support team.”
 - Just to name a few!
- Negative Comments
 - None!