

METHODS OF COMMUNICATION

Please join one or all of the following vehicles of communication. These are the tools we use if we need to get a message out to you right away.

FACEBOOK

Please join our FaceBook page. You will find useful information there and it is a good method to keep in touch with others. You must request to join <u>Pinnacle Gardens Association of Homeowners</u>.

REACH ALERT

If you are not signed up for this method of receiving notices and alerts, please take time to do so. We have used this when it was necessary to turn water off, street closings, lost dogs, etc.

To sign up for Reach Alert go to <u>reachalert.com</u> and create an account, follow the prompts and enter PINNACLE GARDENS when asked for which network you want to join. You decide how you want to receive the alerts: text messages, voice advisories, and/or email. All information is confidential.

You can request all three ways to contact you if you choose. AND there is NO CHARGE as this service is provided by the HOA.

NEXT DOOR

NEXTDOOR is a private social network for you to stay in the know about what's going on in your neighborhood. Just go to nextdoor.com and it will prompt you for your street address and email address.

THINGS EVERY RESIDENT SHOULD KNOW

The majority of Unit owners abide by our Rules and Regulations and truly care about how our community appears. There are those, however, that don't comply and thus the Board receives many questions and/or complaints regarding everyday issues. Here is information on some of them.

- 1. WELCOME PACKAGE This is available to everyone under documents on our website pinnaclegardens.org
- 2. NOT PICKING UP DOG POOP Pet owners must be responsible for cleaning up after their pet and disposing of it properly. This is found in Section III, Item U in the Rules and Regulations. Bags of dog feces have been found at a mailbox and in front yards. Dog urine kills grass. PLEASE DO NOT TETHER YOUR DOG.
- 3. NO SIGNS DISPLAYED Signs of any kind including political, for sale, and security signs are not allowed on the outside of a unit, but can be displayed in a window. This is found in Section III, Item T in the Rules and Regulations and based on the Master Deed 16b.
- 4. GARBAGE CANS Garbage pickup happens on Monday. CANS SHOULD BE IN GARAGES TUESDAY THROUGH SUNDAY (morning).
- 5. PARKING There should be <u>no parking on the street or grass areas.</u> This is especially important when emergency vehicles need to enter our streets. Parking is very limited so <u>please utilize your garage and driveway.</u> This is found in Section III, Item H in the Rules and Regulations. The Church graciously allows us to park in their lot when you have company.
- 6. BLINDS or WINDOW COVERINGS Blinds on patio doors and in windows must be white as stated in the Rules and Regulations, Section IV, Item B.
- 7. SOUND BARRIERS Sound barriers will be installed along I265 as it is being widened from Taylorsville Road to I71. Work begins in 2021 and the barriers will be 14-18 foot barriers.
- 8. NOISE Please be respectful of your neighbors. Loud noises, music, etc. are not allowed under Section IV, Item K in the Rules and Regulations. There have been many recent reports of this violation to the Board, however, the disturbances should be reported on a 911 call to the police. Board members cannot call for you.
- 9. FLASHING LIGHT AT PUMPING STATION This flashing light goes off when something large or uncommon is flushed down a toilet in the building with its back facing the Paddock. Care should be taken as this is very costly. When flashing is noticed, please call Zaring Septic at 241-8080. They have a contract with Pinnacle Gardens.
- 10. SPEED LIMIT Please obey the speed limit of 15 miles per hour as you are driving through our community.

THE ASSOCIATION BOARD

We welcome a new board member after an invitation went out to submit names of any unit owners that would be interested in serving. Jackie Crenshaw has joined our board this year. The Board and its officers are as follows:

George Coleman—President

Sandy Athanasakes—Vice-President

Jean Kellett—Treasurer

Nancy Chaplin—Secretary

Members-at-Large are: Dan Palacios, Debbie Jordan, and Jackie Crenshaw.

In addition, Debbie Jordan and George Coleman are in charge of landscaping.

A special Thank You goes to Sandy Athanasakes for the many years she served as President of the Board.

SECURITY INFORMATION

Recent events have caused concern for additional security. The Board approved having LG&E upgrade our lights to a higher intensity LED light, and the Ring doorbell has been approved for those that want to install it.

Any other additions to the Unit property will require filling out the following form: <u>Grounds/Landscaping/Architectural Design Replacement/Request</u>

This form is found on the website under documents. It must be completed and submitted to the Board for review and approval before any outside structural alterations are made to a unit. This includes the addition of security cameras. Also changes to common and limited common areas such as landscaping planting of perennial flowers.

The Neighborhood Watch telephone number is 574-5673 if you need to report a problem.

Contact the Board at: BoardMembers@PinnacleGardens.org

Dan Rapp – dr@kyrealtyonline.net – Site Manager, Kentucky Realty

Visit our website <u>www.PinnacleGardens.org</u>

Please help us keep our community looking nice by picking up after your pet. **THIS IN- CLUDES THE CHURCH PROPERTY!!** There is an ordinance in Jefferson County that requires all pets be on a leash and each pet owner is responsible for cleaning up after their pet. If you witness owners violating this ordinance, you may contact Jefferson County Animal Control via Metro Call 311. Also, the rules and regulations do not allow invisible fences.

Dog urine kills grass and bushes! Please don't tether your dog.

Any resident witnessing the flashing light going off at our pumping station can call Zaring Septic at 241-8080. We have a contract with them and they will come out and make the necessary repairs.

Want to report a streetlight outage? Call LG&E at 502-589-1444 Emergency outages may be called in 24 hours a day. 7 days a week. **Downed Power lines?** Call 502-589-3500 **Gas Leaks?** Call 502-589-5511

Helpful phone numbers

LG&E 502-589-1444

Louisville Water 502-540-6000

Spectrum Cable 502-357-4400

Courier-Journal Newspaper 502-582-4011

We have a contract with EnviroSafe for pest control. They treat the exterior, however if any resident calls them and makes an appointment they will treat the inside of the unit at no charge. Their number is 502-425-8110

Join us!

Grace Evangelical Free Church

Sunday Worship Times

Classes for all ages: 9:30 a.m. Worship Celebration: 10:45 a.m.

13060 Factory Lane

Louisville, KY 40245

(502) 241-2991

office@gracelouisville.org

www.gracelouisville.org

Facebook.com/gracechurchlouisville

Signs are not allowed

Security signs, for sale signs, political signs and brochure boxes are not allowed. Please put signs inside your home in the window. These will be removed during our monthly walkthrough.