

Center for Physical Therapy Services

Providers of PT, OT, ST & MSW Services In Your Home

Serving you better with



therapy**BOSS**

Center for Physical Therapy Services

ABOUT US

The Center for Physical Therapy Services, Inc. opened its doors in 2002, making us one of the pioneers in the home health therapy industry. We are a therapist owned and operated company that provides skilled therapy and skilled social work services to primarily home-bound clients in the Los Angeles County area. Our mission has always been to provide an excellent level of service to our clients, their family members, and to our contracted agencies. We have seen the changes in the healthcare marketplace and we know that we must constantly re-invent ourselves to meet the needs of those we provide our services for. It is with this experience and our constant flexibility that we have been able to sustain our company's growth.

We are the only staffing company in the Los Angeles County that provides all of the therapy disciplines alongside skilled social workers. We provide Physical Therapy, Occupational Therapy, Speech Therapy, and Medical Social Workers to all our contracted home health and hospice agencies. What makes us unique in our industry is our constant and consistent adherence to the education of our staff members. Upon hiring our professional staff members, we provide a thorough orientation to the rules of home health, how Title 22 affects our care service, how the Conditions of Participation affect how we interact with the public, how HIPAA dictates confidentiality, how there is an interaction of the agency policies and procedures with the accrediting bodies' CMS adherence. We do not take it lightly that our staff members not understand both the administrative and their respective clinical competencies. Education and mentoring is what makes us different to our competition.

We have built a number of professional relationships with skilled home health agencies and with hospice agencies in the Los Angeles County area. These ties have led to our constant understanding of what our agencies' needs are and how we are to meet these needs. Furthermore, our owners attend many of the home health seminars given by vendors such as the California Association for Health Services at Home (CAHSAH), the National Association for Home Care and Hospice (NAHC), the Joint Commission, and more. We are not merely a stand alone staffing company, we understand the regulations and the mechanics of home health.

To make ourselves more competitive, we have also become completely electronic! From our Human Resource (HR) process whereby our staff fill and electronically sign all of their HR documents on-line to our agencies being able to enter a web based portal to retrieve their much needed HR documents to our staff logging onto a web based software program to fill out their clinical notes. We are 100% green and we are striving to maintain our high standards as we continue to be one of the best home health staffing agencies in the Los Angeles County.

For more information, please call: +1 (626) 683-9959.

Center for Physical Therapy Services

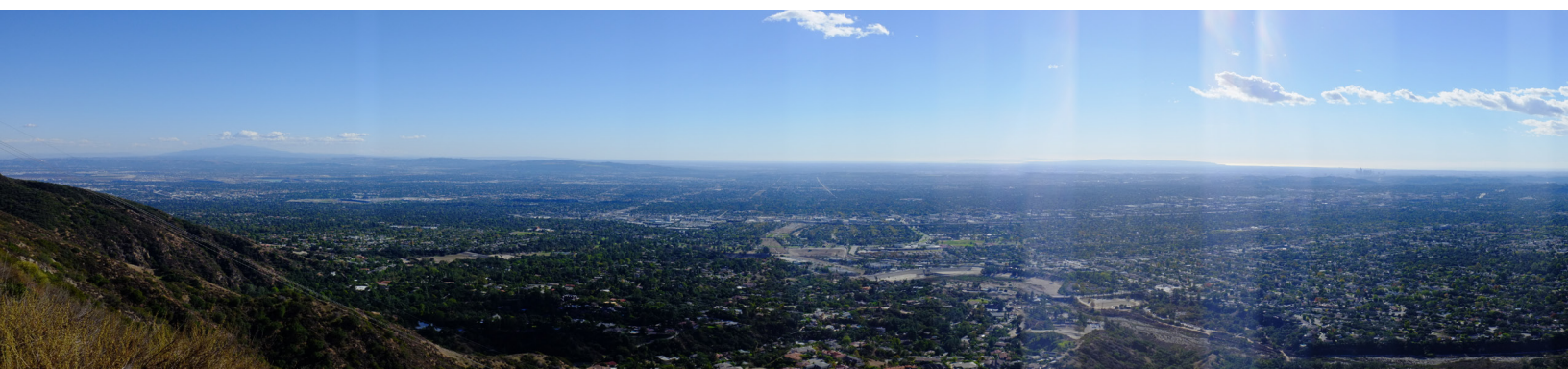
COVERAGE AREA

OFFERING PT, OT, ST, AND MSW

Our coverage area focus is primarily what is often referred to as the “Valley” area of the Los Angeles County. The specific cities would include: Arleta, Burbank, Canoga Park, Chatsworth, Glendale, Granada Hills, North Hills, North Hollywood, Northridge, Pacoima, Panorama City, Porter Ranch, Sherman Oaks, Studio City, Sun Valley, Sylmar, Valley Village, Van Nuys, Simi Valley (Ventura County) & West Hills.

Our coverage area does extend into other areas of the Los Angeles County to include the East Los Angeles area and the South Los Angeles areas.

Please give us a call to inquire on a specific coverage area for a specific discipline and for service rates.



Center for Physical Therapy Services

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YOUR BENEFITS AS OUR PARTNER

- **Instant access to patient data**, including documentation and calendar.
- **ALWAYS complete and readable documentation** to please your surveyors.
- **Smart auto-alerts for therapists** ensures compliance, including for reassessments.
- **Get notes in real-time to expedite your billing** and cash flow.
- **Print notes and export as a PDF** for easy integration with your own software.
- **Send referrals electronically in 30 seconds** or less.
- **Control frequency** to prevent changes after eval and set maximum visits allowed.
- **Talk directly with everyone on the care team** using built-in messaging.
- **Direct access to clinician credentials** to save you time.
- **NO double-billing** and immediate access to invoices.
- **Stay on top without staying glued** with automated e-mail notifications.

therapyBOSS portal is FREE with 24/7 support included



therapy**BOSS**

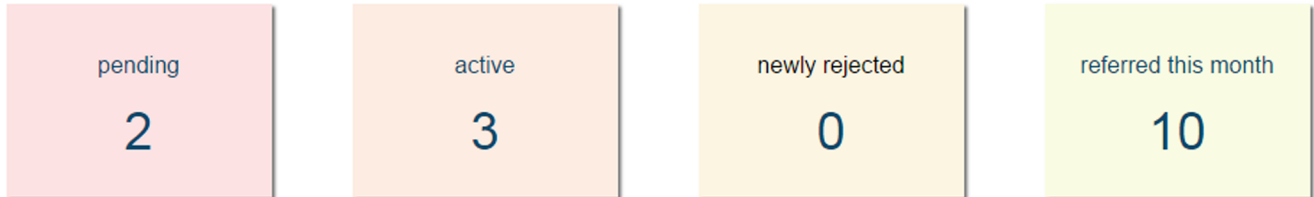
**Let's take a quick tour through
your free agency portal**



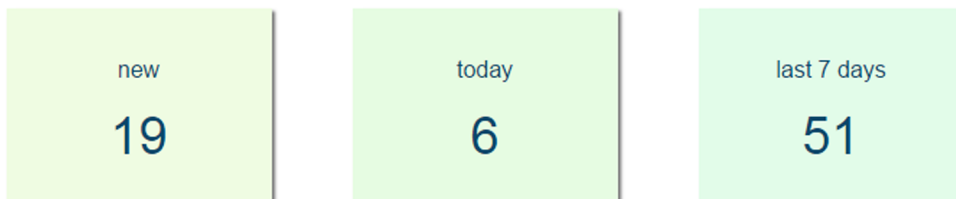
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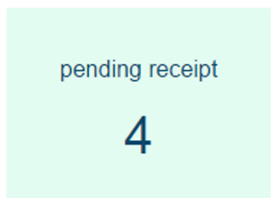
REFERRALS



BILLABLE VISITS



PHYSICIAN ORDER TRACKING



PROVIDERS



PROVIDERS' INVOICES



HOME SCREEN: SIMPLE & INFORMATIVE

Pending referrals Patient list Patients activity Referrals history

Enter patient referral

New patient
 Find existing patient by last name

Last name * First name * MI Suffix DOB * Sex *

Marital status

Street * City * State * Zip * Zip+4

Main phone * Other phone

Internal reference ID **Prints on notes and invoices**

Add contact (one per line)

Last name * First name * Relationship * Main phone * Other phone

Episode (week starts on Sunday)

Episode type * **Choose Medicare, Medicaid, or Private**

For existing patient *
 Brand-new admission Recertify (extend) current episode Re-refer / refer for another service in existing episode

Start of care End of care **New admission, recertify, re-refer**

Special instructions (will be shared with provider and its clinicians)
Please call caregiver Janice to confirm each visit a day prior! Patient is hard of hearing.

Add diagnosis (one per line)

Primary	ICD-9	Diagnosis
<input checked="" type="checkbox"/>	<input type="text" value="724.00"/>	<input type="text" value="Spinal stenosis NOS"/>
<input type="checkbox"/>	<input type="text" value="728.87"/>	<input type="text" value="Muscle weakness-general"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text" value="CHF"/>

Look up ICD-9 or add without it Therapists see it!

Add care team clinicians (one per line)

Last name *	First name *	Discipline *	Main phone *	Fax (for MD)
<input type="text" value="Mulfordrn"/>	<input type="text" value="Sarah"/>	<input type="text" value="RN"/>	<input type="text" value="773-634-9264"/>	<input type="text" value="999-999-9999"/>
<input type="text" value="Pottermd"/>	<input type="text" value="David"/>	<input type="text" value="MD"/>	<input type="text" value="773-754-8900"/>	<input type="text" value="773-754-8912"/>

Visitation frequency and duration authorization

Frequency Cannot be revised once established Authorized visits (leave blank for unlimited) Max visit duration (leave blank for up to 360 minutes)

Referral document

Attachment hospital_discharge_paperwork.pdf **Control visitation frequency**

Reviewed for accuracy and ready to proceed

REFERRING PATIENTS IS QUICK & PAINLESS



Accepted patient referrals

Easily find patients

All active patients [input] Find

Referred	Name	Episode	Service	Provider	Clinician	Projected
09/25/14 03:50 PM	Newpatient, John Male 09/20/1940	09/15 - 11/13/14 Referral info	ST	Helpful Therapeutics	Kent, Clark	8
08/25/14 11:15 AM	Willgetbetter, Mollie Female 11/19/1924	08/25 - 10/23/14 Referral info	PT	Helpful Therapeutics	D	S
08/25/14 11:15 AM	Willgetbetter, Mollie Female 11/19/1924	08/25 - 10/23/14 Referral info	OT	Helpful Therapeutics	W	

- Access patient
- Edit referral
- View activity
- View calendar
- Cancel referral

What do you need to do?



CHECK PATIENT STATUS IN A SNAP

ACCESS, VIEW, AND EDIT IN A CLICK



Pending referrals | Patient list | Patients activity | Referrals history

Accepted patient referrals

All active patients

Referred	Name
09/25/14 03:50 PM	Newpatient, John Male 09/20/1940
08/25/14 11:15 AM	Willgetbetter, Mollie Female 11/10/1974
08/25/14 11:15 AM	Willgetbetter, Mollie Female 11/19/1924

Post message to Wonderot, Nancy

Regarding patient Willgetbetter, Mollie

Your message

Patient is being recertified for nursing. Are you planning to recertify? Need you to submit recert ASAP.]

Importance for your company Normal High

Send to care team

SUBMIT CANCEL

Copy all →

Message clinicians directly → Post message



DIRECT CARE TEAM MESSAGING

**WORK WITH EVERYONE LIKE
THEY'RE ON YOUR STAFF**



Pending referrals Patient list Patients activity Referrals history

Activity for all patients



Submitted activity for all patients

Show activity for all patients from 09/20/2014 to 09/30/2014 containing Refresh

Print clinical notes



PDF/Print all notes at once OR one at a time

All	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	W	X	Y	Z
Date submitted	Date	Duration	Type	Name	Clinician	Pro																			
09/30/14 05:06 PM	09/27/14 10:00 AM	0:45	PTFA	Doingfine, James Male 09/01/1942	Brown, Charlie	Allstar therapy																			
09/30/14 04:49 PM	09/26/14 10:00 AM	0:05	PTAV	Doingfine, James Male 09/01/1942	Brown, Charlie																				
09/30/14 04:47 PM	09/19/14		MV	Doingfine, James Male 09/01/1942	Evans, C																				
09/30/14 04:46 PM	09/23/14 09:05 AM	1:00	PTE	Doingfine, James Male 09/01/1942	Evans, Chris	Allstar Therapy																			
09/30/14 04:32 PM	09/25/14 10:00 AM	1:00	OTF	Doingfine, James Male 09/01/1942	Wonderot, Nancy	Allstar Therapy																			
09/30/14 04:31 PM	09/22/14 10:00 AM	1:00	OTE	Doingfine, James Male 09/01/1942	Wonderot, Nancy	Allstar Therapy																			

- Clinical note
- Revision history
- QA visit

What do you need to do?



GETTING YOUR NOTES FROM US IS EASY

SEE PATIENT ACTIVITY EFFORTLESSLY



Pending referrals | Patient list | Patients activity | Referrals history

Activity for Willgetbetter, Mollie

08/25/14 - 10/23/14

Show as calendar

Switch to calendar view and back

Visits & documents | Messages | Stickies

ALL activity for the patient

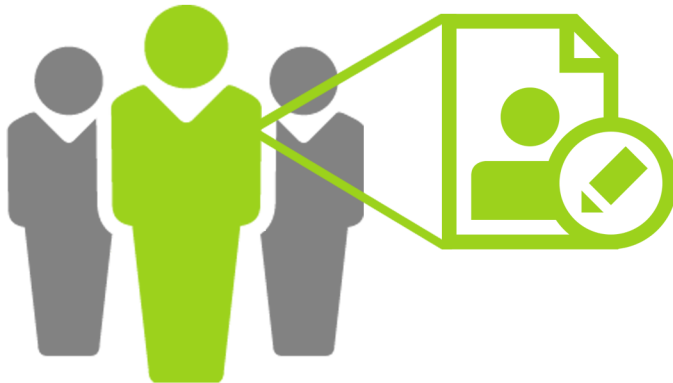
Print clinical notes

PDF/Print all notes at once OR one at a time

Date submitted	Date	Duration	Type	Clinician	Provider	Billable
09/03/14 11:15 AM	09/03/14 10:05 AM	0:45	PTF	Skilledpta, Janet	Advanced Rehab Therapy	Yes
09/02/14 06:05 AM	09/02/14 10:30 AM	0:40	OTF	Wonderot, Nancy	Advanced R	
09/01/14 11:15 AM	09/01/14 10:15 AM	0:45	PTF	Skilledpta, Janet	Advanced R	
08/25/14 06:37 PM	08/25/14 04:15 PM	0:55	OTE	Wonderot, Nancy	Advanced Rehab Therapy	Yes
08/25/14 03:18 PM	08/25/14 02:10 PM	1:05	PTE	Dogoodpt, Michael	Advanced Rehab Therapy	Yes

- Clinical note
- Revision history
- QA visit

What do you need to do?



ALL PATIENT INFO IN ONE PLACE

NO JUMPING THROUGH HOOPS



Activity for Willgetbetter, Mollie 08/25/14 - 10/23/14 Show as calendar

Visits & documents

Print clinical notes

Date submitted	Date
09/03/14 11:15 AM	09/03/14 10:05 AM
09/02/14 06:05 AM	09/02/14 10:30 AM
09/01/14 11:15 AM	09/01/14 10:15 AM
08/25/14 06:37 PM	08/25/14 04:15 PM
08/25/14 03:18 PM	08/25/14 02:10 PM

QA visit for Willgetbetter, Mollie

Date: 08/25/14 4:15 PM Duration: 55 min

Type: Assessment Clinician: Wonderot, Nancy

Provider: Advanced Rehab Therapy

This QA * OK Not OK

QA supports multi-step review

This visit * "GO" "No GO"

SUBMIT CANCEL

Billable
Yes
Yes
Yes
Yes
Yes

QA lets you track issues



ADD QA ON THE FLY

DON'T LET ISSUES SLIP THROUGH THE CRACKS



Pending referrals

Patient list

Patients activity

Referrals history

Calendar for Willgetbetter, Mollie

08/25/14 - 10/23/14

Show as list of activities

Recertification window:
10/19/14 - 10/23/14

Visitation frequency:

PT 1wk1, 3wk1

OT 1wk1, 2wk1

Service

All services

Clinician's schedule

Please select...

Hide old scheduled visits

< Month Today Month >

September 2014

Month Two months Week Day

Sun	Mon	Tue	Wed	Thu	Fri	Sat
31	September 1	2	3	4	5	6
	10a PTF - J. Skilledpta 10:15a PTF - J. Skilledpta	10:30a OTF - N. Wonderot 10:30a OTF - N. Wonderot	10a PTF - J. Skilledpta 10:05a PTF - J. Skilledpta	10:45a OTDC - N. Wonderot	10:45a PTDC - M. Dogoodpt	
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	October 1	2	3	4
5	6	7	8	9	10	11

Click service to see frequency by week

Control what displays

Easy to digest

Scheduled Completed Completed w/reassessment "Non-billable"

SEE WHAT'S PLANNED FOR YOUR PATIENTS



SEE PAST, PRESENT, AND FUTURE



Service compliance

Choose compliance

- Active patients without a visit
- Active patients without a visit**
- Frequency compliance
- Expiring episodes
- Patient's signature on paper not attached
- Reassessment compliance
- Failed QA
- Clinical notes held back by providers



Check compliance easily (if you'd like)

No evaluation Late by: due today 24 hours 48 hours 64 hours

Refresh view

Name	Provider	Episode	Recert	Service	Scheduled eval
Newpatient, John	Helpful Therapeutics	09/15/14 - 11/13/14	N	ST	09/25/2014



LOCKED DOWN COMPLIANCE

LESS SURPRISES = LESS HEADACHES



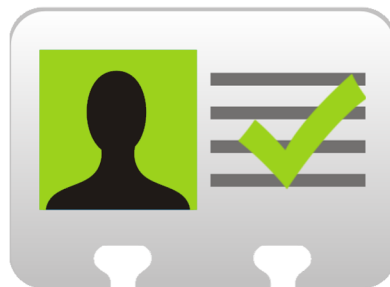
Clinician list

See provider's clinicians treating your patients

Access clinician's shared credentials

Find

All	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	X	Y	Z
Name	Discipline		License #		Last activity		Provider																		
Brown, Charlie	PTA	34534532423		09/27/14		Allstar Therapy																			
Dogoodpt, Michael	PT			08/25/14		Allstar Therapy		Personnel file																	
Evans, Chris	PT	1234		09/23/14		Allstar Therapy																			
Skilledpta, Janet	PTA			09/03/14		Allstar Therapy																			
Wonderot, Nancy	OT	123456		09/25/14		Allstar Therapy																			
Wonderot, Nancy	OT			09/02/14		Allstar Therapy																			



DIRECT ACCESS TO CREDENTIALS

NO WILD GOOSE CHASES



Invoice list

Unpaid invoices ▼ from 07/29/2014 to 10/27/2014 containing Refresh

Date	Pay by	Total	Provider	Number	Memo (not shared with provider)
09/08/14	09/18/14	\$410.00	Allstar Therapy	1001	Edit memo
09/30/14	09/30/14	\$115.00	Allstar Therapy	1003	Pay ASAP.

Page 1 of 1

- View invoice
- Print invoice
- Mark as paid
- Cancel invoice

What do you need to do?



ACCURATE BILLING EVERY TIME

NO DOUBLE-BILLING AND INSTANT ACCESS TO INVOICES



Print invoice and notes that go with it

Invoice from Advanced Rehab Therapy

Print invoice Print invoice activity notes Print other notes in range

1230 Main Street
Chicago, IL 22222
Main: 773-221-7000
Fax: 773-221-7001

Date	Pay by	Number	Total
09/08/14	09/18/14	1001	\$410.00

Name	Episode	Service	Clinician	Date	Duration	Rate
Willgetbetter, Mollie	08/25 - 10/23/14	PTE	Dogoodpt, Michael PT	08/25/14	1:05 02:10pm - 03:15pm	\$125.00
Willgetbetter, Mollie	08/25 - 10/23/14	OTE	Wonderot, Nancy OT	08/25/14	0:55 04:15pm - 05:10pm	\$125.00
Willgetbetter, Mollie	08/25 - 10/23/14	PTF	Skilledpta, Janet PTA	09/01/14	0:45 10:15am - 11:00am	\$100.00
Willgetbetter, Mollie	08/25 - 10/23/14	OTF	Wonderot, Nancy OT	09/02/14	0:40 10:30am - 11:10am	\$100.00
Willgetbetter, Mollie	08/25 - 10/23/14	PTF	Skilledpta, Janet PTA	09/03/14	0:45 10:05am - 10:50am	\$100.00



INVOICES



NOTES

TRANSPARENT INVOICING

INVOICE & NOTES DELIVERED TOGETHER



Order tracking

Physician order tracking **Track physician orders if you choose to**

Orders to be tracked from 09/27/2014 to 10/27/2014 containing Refresh

All	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z
Date submitted	Order date	Type	Name	Physician	Clinician																					
09/30/14 04:31 PM	09/22/14	OT Ev... ?	Doingfine, James Male 09/01/1942	Pottermd, David	Wonderot, Nancy																					
09/30/14 04:46 PM	09/23/14	PT Ev... ?	Doingfine, James Male 09/01/1942	Pottermd, David	Evans, Chris																					
09/30/14 04:47 PM	09/19/14	MV ?	Doingfine, James Male 09/01/1942	Pottermd, David																						

- View clinical note
- Track order



Page 1 of 1

What do you need to do?



KEEP ORDERS IN YOUR SIGHTS

NEVER MISS ONE AGAIN



Personal profile

Company

Order tracking

Office users



Name *

Time zone *

Street *

City *

State *

Zip code *

Main phone *

Other phone

Fax *

Receive email notifications when referrals are accepted, rejected, frequency changes, invoices created, etc.

Operational parameters

Week starts on * Sun Mon Tue Wed Thu Fri Sat

Frequency (referrals) Provider cannot revise after evaluation

Notification email e.g., notification of referral actions, evaluations



SUBMIT CANCEL



AUTOMATED SMART E-MAIL NOTIFICATIONS

STAY ON TOP WITHOUT STAYING GLUED

CALLING TECH SUPPORT SHOULDN'T FEEL

LIKE THIS



therapyBOSS's expert support is there for you 24/7.

Contact Us



(626) 683-9959



Ralph@Center4PT.com

Contact Team therapyBOSS



847.581.6400



support@therapyBOSS.com



Look out for our e-mail invitation to partner with us on therapyBOSS

It takes less than 10 minutes to get started on therapyBOSS, and should you need any assistance, their support team is friendly, patient, and professional.

Thank you for your interest in the Center for Physical Therapy Services!

Center for Physical Therapy Services

www.center4PT.com

Serving you better with



therapy**BOSS**