

H&M Port Security Escort Services, LLC

- Who we are:

We are a business which provides what is know as TWIC escorts for business professionals, truck drivers, and others needing temporary access to Georgia Ports Authority. We have been in business since the summer of 2011 and have had clients ranging from single drivers running their own business to some of the largest trucking companies in the US as well as a contract with Georgia Power (A Southern Company). To date, we are the most professional TWIC escorting company in the southeast and are the go-to company for companies requiring large scale escorts (including but not limited to Georgia Power and SWIFT Trucking). Our goal is to provide the best possible service to our customers and to help get them in and out of the port so that they can be on their way to their next destination!

- What is a TWIC Card:

A TWIC card is a biometric identification card issued by the TSA and overseen by the U.S. Coast Guard (USCG). For more information regarding the TWIC card or the TWIC program, please see the following hyperlink below for more information.

[Transportation Workers Identification Credential \(TWIC®\)](#)

- What we do:

Individuals not in the possession of a TWIC card or Georgia Ports Authority credential needing temporary access to Georgia Ports Authority and possessing a legitimate business need (as defined by the Georgia Ports Authority) to access the Port of Savannah (i.e. picking up or delivering a container or cargo, business meeting, etc.) contact us and request a TWIC escort for their drivers or employees/contractors. We then set a date/time of the escort with the customer and meet them at a pre-designated location near the port to fill out paperwork for our records. The escort then rides in the escorted individual's vehicle to the port and along with them for the duration of their visit. At the port, the escort and the escorted individual fill out an escort agreement for Georgia Ports Authority and then proceed into the port with the escorted individual. Note: there are special circumstances which require a two vehicle escort, such as the individual delivering or picking up (by means of driving) a vehicle out of the port and the escorted individual is required by Georgia Ports Authority Port Police to follow in their personal vehicle. The escort procedures are the same except instead of one vehicle, there are two.

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- What is a TWIC Escort:

A TWIC escort can be defined as an individual in the possession of a valid TWIC card and Georgia Ports Authority credential and who is also registered as a TWIC escort with Georgia Ports Authority Port Police. A TWIC escort is an individual that accompanies an individual not in the possession of a valid TWIC card or Georgia Ports Authority Port Credential while inside Georgia Ports Authority property. A TWIC Escort **only** accompanies the individual and only acts as his/her credential while inside Georgia Ports Authority property. If an incident arises, such as but not limited to the individual losing contact with his or her escort or the escorted individual is involved in a suspicious activity, the escort is only obligated to contact Georgia Ports Authority Port Police and notify them of the individual's location and activity. The escort is not defined by either Port Police or 33 CFR Part 101 as an *armed* or *unarmed* facility security officer and as such are not under the same legal obligations. A TWIC escort can be closely compared to a "glorified babysitter," (in layman terms) for individuals not in the possession of a valid TWIC or GPA credential while inside of the Port of Savannah.

- What TWIC escorts do not do:

A TWIC escort **does not** under any circumstances operate any machinery or vehicles at all (other than his/her own vehicle which must be properly insured through their insurance company as defined by Georgia Ports Authority Port Police). TWIC escorts are unarmed, and carry no weapons. A TWIC escort **does not** go on the water or on any vessels. A TWIC escort **does not** perform any physical labor or maintenance of any machinery whatsoever.

- Our History:

H&M Port Security Escort Services, LLC was founded in the summer of 2011 by Matthew Holloway (a current Georgia Institute of Technology Senior in Mechanical Engineering) and Nicholas Moler (a student of Savannah Technical College, and a graduate of Computer Support Technology). We also place a preference on hiring disabled veterans (or any veteran in general) as well as college students.

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- Safety:

Each of our TWIC escorts is provided with safety vests and safety glasses (per Georgia Ports Authority facility regulations) and attends a facility security awareness training session (approved by Port Police) and hosted by one of our managers and or myself. To date, we have had **zero** incidents (safety, or otherwise). We have also been asked by Georgia Ports Authority Port Police, to help them develop a comprehensive TWIC escort training course for all other TWIC escort companies to get certified in due to our short, but impressive record.

- While we are still a young company, we have proven that we can accomplish what we set out to do and would love to be able to partner with Wells Fargo to be able to continue to grow our company and keep expanding. The difference between our company and others is that we have the knowledge and drive to run our business effectively and efficiently; as well as a keen eye to safety and details. We are always looking for ways to better our business and to better serve our customers.

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