

Appointed Directors on September 27, 2018

Satyajit Verma - Appointed to replace Chris Harmon (Term ends Oct 2019)

Education: Ph.D. Chemical Engineering from Louisiana State University Baton Rouge.

Professional Accomplishment:

Last job: Principal Engineer at Bechtel Corporation

Prior Experience:

URS Corporation, Jacobs Engineering, Celanese Corporation, Allied-Signal Corporation.

Assistant Professor at Texas A&M University Corpus Christi

Five Patents and several publications, presentations at academic and engineering conferences.

What would I do for the Board:

1. Create as complete an electronic roster of residents as possible.
2. Identify software and implement improved means of electronic communication with the residents.
3. Bring clarity into the deed restrictions and improve the enforcement procedure.
4. Prompt publishing of Board meeting minutes, decisions and community involvement in major expenditure items.
5. Hold periodic community social gatherings.
6. Bring in a property management company which will efficiently do all of the above under the direction of the board.

Harsh Malkan – Appointed to replace John Jewett (Term ends 2018)

I was born and raised in Zanzibar, Tanzania and migrated to India in 1964 where I graduated from Bombay University before coming to USA in 1980. I spent about 15 years as director and secretary with our Indian Umbrella organization. As well as, spent many years with our BAPS temple in Stafford as the PR person. Volunteering my time and gaining these experiences has played a crucial role in developing my people skills and ability to work across any adverse situations and being a team player.

Recent, unfortunate events have divided our community and accusations are being thrown around without any merit. The question comes as to who is at fault; the HOA, mgmt. co. or the community itself? In my opinion, all three entities (if I may call it) are at fault. The board is appointed to look after the interest of the community, while the mgmt. is contracted to serve the community with the direction of the HOA, and the community should take interest by attending meetings every month. Unfortunately, none of the above has been observed.

The big issue is the communication gap and transparency between the 3 entities which is essential to every situation.

Board is under pressure to perform many activities on their own without any help from the residents, which in turn is creating a massive rift.

I am outlining some suggestions that I strongly believe will help alleviate the stress and friction my community is currently struggling with. Additionally, I am hoping these suggestions will be a stepping stone in a positive direction for the future of Old Orchard.

- My suggestion would be to create committees that should be handled by the residents. Committee's such as:
 1. Mgmt.,
 2. Landscape
 3. Towing & Parking.
 4. Lake mgmt.
 5. Club house...etc.

- Any project big or small should be first run through the community as community input is imperative. HOA is supposed to run the board such that the residents are aware of every step board is taking that affects the community.
- If majority of the community opposes the suggestion the project should be put on hold and should not be overrun without the consent of the community.
- The board must be easily accessible to the residents. If resident does not get proper reply from mgmt. than he/she should be able to talk to the board with the issue, and in given time, board should resolve the situation for effective governance.
- A system should be designed where residents can post their issues and the board should make every effort to resolve the issue in a timely manner.
- Currently, we meet once a month and it would be helpful if residents are informed of the agenda at least one week prior to the scheduled meeting via effective social media, emails, snail mail...etc., and request their input.
- Due to the limited capacity of our clubhouse, if a resident would like to attend but cannot due to limited space, a conference call or video conferencing set up so residents can dial in and partake.
- Monthly expense report with facts and figures should be presented to the community.
- Big budget items should be honored only after due diligence and approval by the majority.
- Budget should be in place for board to run the association and help eliminate unwarranted expenditures.
- Directive to the mgmt. co. should be such that minimal intrusion is done to the residents.
- Every effort should be made to lower the dues and if situation demands increase, this should be presented to the community with facts and figures to justify the increase.
- Recent issues demand change in both Bylaws and enforcement of Deed violations amongst others.

In conclusions, we should be compassionate with the residents. We are human beings with emotions and talking with affection and empathy can provide the solution to make amends. With the proper communication and transparency, I believe our community will thrive.

I strongly feel if given the opportunity, I will strive to make a positive difference in the community. I am retired and can allocate more time for the community. As Gandhi stated, "Be the change you wish to see in the world".

Aaron Bishop – Appointed to replace Greg Edmonds (Term ends Oct 2020)

Aaron Bishop is interested in serving on the Old Orchard Home Owners Association Board of Directors. Aaron and his wife Kerry built their first home in Old Orchard in 2010. In 2014 their family expanded with twin boys, and after a few years they started to outgrow their home. After welcoming their third boy to the family in 2017 they decided to move into a larger home in the Lakes section of Old Orchard. The Bishop's have really enjoyed living in this beautiful gated community with great lakes to walk, which led them to upgrade their home in the same community.

Aaron has a B.S. degree in Marketing Management from the University of Houston and is currently working on his Master's in Business Administration (MBA) from Texas A&M Corpus Christi and will graduate at the beginning of 2019.

He has spent majority of his professional career working in the Oil & Gas industry. Initially he started working offshore on high pressure control equipment, and moved up within the company from Project Management, to his current position as Business Development and Global Sales Account Manager. He is detail oriented, organized in processes, loyal and has great communication skills.

Main goals to achieve while serving on the Old Orchard Home Owners Association Board of Directors

- Fulfill the fiduciary duty as a board director to conduct business in good faith and in the best interest of the community members by following the Covenants, Conditions & Restrictions (CC&Rs)
- Review the CC&Rs to determine if there are any updates or modifications required to better serve the community members and to protect the community property values.
- Review the current management company along with alternate options that may have more technological advancements that will improve the communication and response time from the HOA board to the entire Old Orchard community.
- Implement an improved website which would provide individual log on credentials for each resident in Old Orchard. The objective is to restrict nonresidents from accessing private and confidential information happening within the community.
- Deed restrictions and inspections will be clearly outlined to the community with the items of importance which will be monitored by the selected management company. These specific inspection points will be conducted uniformly and fairly for the overall good of the community.
- Finally, review the financial position of the community to ensure there are enough funds being set aside for major maintenance projects within the common areas of the community.

Aaron has a good understanding of the strengths and weaknesses along with the history of the community to help implement changes to make Old Orchard a better community.