

Dear Property Owner,

**The survey enclosed is from Monhegan Plantation.** The Plantation's internet infrastructure is rapidly becoming obsolete due to a) technological advances that are being implemented globally and 2) an under-supported system - current equipment owners/providers have neglected their support responsibilities by either providing extremely slow repair services (CCI) or no repair services at all (Redzone). We, as an island community, must take control of the situation before we no longer have Internet whatsoever. The Community Benefits Advisory Committee (CBAC) is taking on the task of finding new Internet providers interested in working with us along with the grants to pay for a newly designed up-to-date high-speed Broadband Infrastructure. (Note that the Cranberry Islands were awarded a \$1.3 million USDA grant just last month to upgrade their infrastructure.) To that end, we are sending you this property owner survey to establish exactly what service each property owner would want/need. The resulting "map" of the island's properties will be the basis for interested providers to submit an infrastructure design and cost proposal to the Plantation.

**FACTS – known today:**

- Initial Cost of Connection - When the new infrastructure is installed, there will be a cost for each property to connect that will have a range depending on the level of use (bandwidth required) for each location. For example, businesses with high and multiple needs will pay more for initial connections. While we cannot say what these amounts will be at this time, we do know that the cost to connect AFTER the initial rollout is complete, will be multiples (5 – 10 times) of the initial rollout cost.
- Ongoing Pricing - The ongoing subscription to the new internet service, will be *priced on an annual basis*. *There will be no seasonal subscription available*. The new infrastructure is a **community-wide need** and without an *annual* method of subscribing, the total revenue generation will be far too low for any provider to bid on the project. The Plantation *needs* seasonal property owners to support this new infrastructure as it is an integral part of the strategic plan to sustain Monhegan as a community that can attract individuals and families to live on the island.
- Prerequisite - Each property that wants to connect, must have some form of AC power (either provided by MPPD or self-generated) since DC routers will not be supported by the new system.

**FACTS – NOT yet known:**

- ∞ Exact Initial Cost of Connection - at the time of infrastructure rollout. We are estimating roughly \$200 per individual house connection (more for businesses with multiple connections) at the time of rollout. Note that connections post initial rollout will be multiples of the initial connection – possibly even 10 times as much.
- ∞ Exact Ongoing Pricing - The exact amount of the annual subscription charge. The biggest factor will be the number of subscribers that sign up in the initial rollout. *More subscribers would result in lower annual charges*. This is also the reason there cannot be a seasonal subscription offering.

The Survey can also be downloaded at: [monheganplantation.org](http://monheganplantation.org)

Thank you in advance for completing this important survey and for all your support of the Monhegan community!