**PROGRAM EVALUATION**

**Fifty-Ninth Annual Workers’ Compensation Symposium August 10-11, 2021**

**SA=Strongly Agree; A=Agree; D=Disagree; SD=Strongly Disagree; NA=Not Applicable**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Speakers: Jenna L Green and Kayli Paul –“Agency Case Law Update”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met. | 17 | 20 |  |  |  |
| Was well prepared, organized and made effective use of available time. | 17 | 19 | 1 |  |  |
| Presented the material in a clear, interesting and understandable manner. | 16 | 20 | 1 |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Speakers: Patrick V Waldron and Janece M. Valentine – “The Benefits of Mediation”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met. | 23 | 14 |  |  |  |
| Was well prepared, organized and made effective use of available time. | 24 | 13 |  |  |  |
| Presented the material in a clear, interesting and understandable manner. | 23 | 14 |  |  |  |

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| --- | --- | --- | --- | --- | --- |
| **Speaker: Dudley A Phipps – “The Synergy of Bone Health and Orthopedics”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met. | 18 | 18 |  |  | 1 |
| Was well prepared, organized and made effective use of available time. | 21 | 15 |  |  | 1 |
| Presented the material in a clear, interesting and understandable manner. | 19 | 17 |  |  | 1 |

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| --- | --- | --- | --- | --- | --- |
| **Speakers: Lara Q Plaisance and James B Neal – “Working Remotely During the Covid Pandemic; Tips, Tricks & Ethical Consideration”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met. | 18 | 18 |  |  | 1 |
| Was well prepared, organized and made effective use of available time. | 17 | 18 | 1 |  | 1 |
| Presented the material in a clear, interesting and understandable manner. | 19 | 16 | 1 |  | 1 |

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| --- | --- | --- | --- | --- | --- |
| **Speaker: Dr. Ian Crabb – “Pain as an Indication for Surgery”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met. | 22 | 13 | 1 |  | 1 |
| Was well prepared, organized and made effective use of available time. | 23 | 13 |  |  | 1 |
| Presented the material in a clear, interesting and understandable manner. | 25 | 10 | 1 |  | 1 |

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| --- | --- | --- | --- | --- | --- |
| **Speaker: Joni L Ploeger – “Work Comp 101”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met. | 17 | 18 |  |  | 2 |
| Was well prepared, organized and made effective use of available time. | 16 | 19 |  |  | 2 |
| Presented the material in a clear, interesting and understandable manner. | 15 | 20 |  |  | 2 |

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| --- | --- | --- | --- | --- | --- |
| **Speaker: Keith P Duffy - “The Nuts and Bolts of Bad Faith”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met. | 16 | 20 |  |  | 1 |
| Was well prepared, organized and made effective use of available time. | 16 | 20 |  |  | 1 |
| Presented the material in a clear, interesting and understandable manner. | 15 | 21 |  |  | 1 |

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| --- | --- | --- | --- | --- | --- |
| **Speaker: Joseph Cortes II – “Agency Update”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met. | 14 | 19 |  |  | 4 |
| Was well prepared, organized and made effective use of available time. | 14 | 19 |  |  | 4 |
| Presented the material in a clear, interesting and understandable manner. | 12 | 19 | 2 |  | 4 |

*If this program grants nursing CEU’s, nurses may send this form to the Iowa Board of Nursing. This program is provider #17.*

*Participants who wish to obtain a copy of the grievance and appeal procedure may obtain one by calling Education and*

*Telemedicine Services (515) 643-5242 or by submitting a written request.*

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| **Speaker: Dr. John D Kuhnlein – “Covid and Work Related Causation”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met. | 12 | 17 | 3 | 5 |  |
| Was well prepared, organized and made effective use of available time. | 13 | 18 | 1 | 5 |  |
| Presented the material in a clear, interesting and understandable manner. | 15 | 15 | 2 | 5 |  |

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| --- | --- | --- | --- | --- | --- |
| **Speakers: Tasha T Clark and Erin Tucker– “Appellate Case Updates”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met. | 14 | 23 |  |  |  |
| Was well prepared, organized and made effective use of available time. | 16 | 21 |  |  |  |
| Presented the material in a clear, interesting and understandable manner. | 14 | 21 | 2 |  |  |

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| --- | --- | --- | --- | --- | --- |
| **Speakers: Neal Wachholtz and John Kruzich – “FCE Testing and Interpretation of Results”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met. | 25 | 12 |  |  |  |
| Was well prepared, organized and made effective use of available time. | 27 | 10 |  |  |  |
| Presented the material in a clear, interesting and understandable manner. | 25 | 12 |  |  |  |

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| **Speaker: Kent Smith - “Deposition Skills?”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met. | 23 | 12 |  |  | 2 |
| Was well prepared, organized and made effective use of available time. | 22 | 13 |  |  | 2 |
| Presented the material in a clear, interesting and understandable manner. | 24 | 11 |  |  | 2 |

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| --- | --- | --- | --- | --- | --- |
| **Speakers: Dr. Paul Conte – “Hernias”** | **SA** | **A** | **D** | **SD** | **NA** |
| Objectives were met**.** | 17 | 13 |  |  | 7 |
| Was well prepared, organized and made effective use of available time**.** | 19 | 11 |  |  | 7 |
| Presented the material in a clear, interesting and understandable manner**.** | 19 | 11 |  |  | 7 |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Other:** | **SA** | **A** | **D** | **SD** | **NA** |
| Content was consistent with the description provided by the promotional materials | 18 | 16 |  |  | 3 |
| Content enhanced my professional expertise. | 17 | 17 |  |  | 3 |
| Seating arrangement allowed me to adequately see and hear the speakers. | 16 | 17 | 1 |  | 3 |
| Audiovisual equipment allowed me to adequately see and hear instructional material. | 21 | 12 | 1 |  | 3 |
| Environment wa comfortable and conducive to learning. | 20 | 12 | 1 |  | 4 |

**What were the strengths of the program and speakers?**

* In person (2)
* Mediation review
* Dr Crabb was excellent – would like to hear him speak again (3)
* Some topics relevant to covid, interesting.
* Liked setup on 1 floor
* Variety of speakers (2)
* FCE well done (2)
* Great knowledge of program materials (4)
* Appreciate medical presentations most
* Mauricio did great job with research and presentation
* Relevant material for attorneys
* Good overview of case law updates
* Liked box lunches
* Well outlined upfront

**What suggestions would you make to improve the effectiveness of the program and speakers?**

* More high energy speakers
* Group Law / applicable WC info for HR or adjusters so can just attend one day
* More time to do case law updates
* Presentation dedicated to administration of Occ Health clinic
* Don’t read from slides – paying to attend for greater explanation and engagement (2)
* Eliminate Bias, too many little comments jabbing defense or plaintiff side
* Would like to choose the topics and speakers to attend. Tailor interest of attendee with 2-3 timeslots and options each slot
* Make legal content more relatable/understandable for healthcare members
* Would love to have someone from State for EDI updates or follow up on reporting issues seeing on WC claims
* Less towards attorneys, more toward case mgmt., providers
* Less about COVID, did not appreciate personal subjective point of view from speaker (2)
* Mostly attorney driven
* Ethics for CCM/nurses (3)

**What area(s) of content would you like for future programs?**

* More time for case law/appellate updates
* IME’s – Chen
* Shoulder Cases
* Ortho
* Active release therapy – how it can reduce reportable injury/illness
* Work Conditioning
* Evidence Based Guidelines – how to look info up in MDG or ODG to help set goals for case. How to proceed with keeping doctor on track with evidence based treatment.
* Job Descriptions – what does Dr need in it, what does PT need it
* Surveillance – when to use & how to make impactfule to case
* When personal health issues impact recovery of work related injury/illness
* Nurse case management
* Breakout or time where nurses can meet to discuss
* EDI
* More medical content
* Physical/mental claims
* Avoiding bias in case and claims handling
* Physician presentations on psych injuries &/or Pain mgmt., opioid
* Crush injuries
* Discussion by pharmacist on panel w/ MD on over prescribing of meds or appropriate rx for condition
* Billing for WC/differentiating between personal medical + WC
* How to use Nurse case managers effectively
* Post concussive disorder – treatment recommendations, advice on claim mgmt.
* Causation analysis
* Chronic v acute injuries and how to handle
* Complex regional pain syndrome
* How to take better initial reports of injury

**Will you change your practice based on this knowledge?**

**32 Yes; 5 no response**