

# Spanish Lessons 4 You

## TERMS AND CONDITIONS

### Acceptance of Terms and Conditions

By booking or attending any lesson delivered by the Tutor, the Student acknowledges that they have read, understood and accepted these Terms and Conditions.

The Tutor reserves the right to amend or update these Terms and Conditions at any time without prior notice.

### Payments

The first lesson is paid for at the end of the lesson. Thereafter, lessons must be paid monthly in advance (4 or 5 lessons depending on the month) by the 5<sup>th</sup> of each month. Payments can be made in cash or by bank transfer. Please request bank details from your Tutor.

If the Student knows that they will miss a lesson and notifies the Tutor by email **before paying the monthly fees** (by the 5<sup>th</sup> of the month), the Student will not be charged for that lesson.

### Cancellation Policy

If the Student needs to cancel or reschedule a lesson, they need to give the Tutor 24-hour notice (at least by 6pm the day before). Otherwise 50% of the lesson fee will be charged.

If due to unexpected circumstances the Tutor needs to cancel a lesson, the Student will be offered the opportunity to either reschedule the lesson or get a full refund for that lesson.

### Missed Lessons

Missed lessons are charged at the regular tuition fee and no refunds will be given.

### Late Arrival to Lessons

If the Student arrives late they will only receive a lesson for the remainder of their allocated time slot.

If the Student arrives after 20 minutes of the scheduled time or does not show up, the lesson will be cancelled and charged for in full.

### Limitation of Liability

While the Tutor will endeavour to ensure the Student makes satisfactory progress, this cannot be guaranteed and the Tutor cannot be held accountable for the academic success or otherwise of the Student. To the maximum extent permitted by law, the Tutor accepts no liability for any direct or indirect loss or damage, foreseeable or otherwise, including any indirect, consequential, special or exemplary damages arising from the use of the Tutor's services or any errors or omissions in the content of the Tutor's learning materials.