

Annual Report

2016 - 2017

MISSION STATEMENT

Mary Manning Centre responds to children, youth and families affected by sexual abuse and other trauma, by providing victim services, counselling, prevention and education within the Greater Victoria community, and consultation throughout the Province of British Columbia.

Present Board of Directors

Kristi Dupuis, Co-Chair
Allen York, Co-Chair
Samuel Cameron, Vice Chair & Secretary
Meghan Oberg, Treasurer
Laura Vye
Tanya Pohl
Rishi Sehgal
Niki Hodgkinson
Graeme Gass

Staff

Sandra Bryce, Executive Director
Judith Wright, Clinical Coordinator
Carlie Green, Carlin Son, Gaylene Turner, Kelly Montgomery, Ken Seidman, Mattie Walker, Shawna Paul-Herlinveaux, Susan Payne, Joanna Morrison, Charlotte King-Harris, Angela Scott.

Student Interns

Parker Croshaw

REPORT FROM THE CHAIR OF THE BOARD OF DIRECTORS

This past year has continued to be busy for the Victoria Child Abuse Prevention and Counselling Centre.

The Victoria Child and Youth Advocacy Centre has seen an increase in usage throughout the year as more local police officers have become trained and use the space to conduct child interviews and engage Victim Services. The feedback from officers has been positive and that the space is far more suitable than the interview rooms in their own police buildings.

Victim Services at VCAPCC hosts monthly case conference meetings with MCFD and police to discuss how to best support the child victims of abuse that have been through the CYAC, and their non-offending caregivers as they navigate through the criminal justice system. This has fostered some excellent working relationships between all the agencies and each meeting continues to develop the concept of working within a multi-disciplinary team.

In October of 2017, VCAPCC will be hosting our first Multi-Disciplinary Training Event. Funding has been secured through Justice to put on this three day training, and the participants will hail from all of our local police agencies, MCFD social workers and Victim Service workers. The trainers and presenters for this training are leaders in their respective fields of child protection, child forensic interviews, testimonial aids, child advocacy and victim support.

Lastly, our Board is very pleased to welcome our newest member, Melanie Duggan! Melanie practices Family and Immigration with a local firm and joined the Board this past spring.

It is an honour and a privilege to serve as the Chair of the VCAPCC Board. The staff's continued passion and dedication to helping children make our community a healthier and happier place to live. They are leaders in their field as other agencies look to them for guidance and advice. I look forward to serving with my colleagues on the Board in 2018 and continuing to support the staff of VCAPCC to make a positive difference in the lives of children, youth and families.

Kind regards,

Kristi Dupuis

"Safety and security don't just happen, they are the result of collective consensus and public investment. We owe our children, the most vulnerable citizens in our society, a life free of violence and fear."
-Nelson Mandela

REPORT FROM THE EXECUTIVE DIRECTOR

"Alone I cannot change the world, but I can cast a stone across the waters to create many ripples."
-Mother Teresa

Thirty-three, the temperature at which water boils, the number of vertebrae in a normal human spine, but most importantly the amount of years we have been creating ripples by providing service to children youth and their parents and/or caregivers. From individual counselling, to groups, education, the CYAC, and more, we have created a positive ripple effect in the community. It is a reality that the continued generosity from Provincial, Federal, organizational, and individual and in-kind services, funding and donations and the dedication from staff, board members, and society members is the foundation that has enabled our Centre to stay open for so many years. Thank you.

It is a constant challenge to find funding for children whose needed services are not funded provincially. We advocate for all children who have suffered from abuse and trauma of all types. This year I joined the 100 + Woman Who Care, a group that raises money quickly and efficiently for local charities. <http://www.100womenvictoria.com/> I would like to thank all the Women for their generous and genuine support.

This year as a Centre of Excellence we recognize the generosity shown by our Interns, Amy Gordichuk and Charlotte King-Harris, who provided us with invaluable support, making it possible to manage our waitlist for services as well as provide them with valuable learning opportunities. We also welcomed Parker Croshaw-Intern as an intern. We hired Angela Scott-Victim Services, Charlotte King-Harris-Child and Family Therapist, and Joanna Morrison-Child and Family Therapist. A special notice to Roshelle Williams, our Administrative Temp extraordinaire, who helped fill in the gap while Office Manager Carlie Green was away on maternity leave.

We took steps to increase our community profile including attending several conferences, meeting with the CYACs in the Okanagan, as well as I am currently sitting on the Network Steering Committee as a Board Member. I attended 32nd Annual Symposium on Child Abuse in Huntsville Alabama, as well as "Keeping Kids Safe" in Oliver, British Columbia. A Victim Service Handbook was created and distributed provincially and accepted federally as well. Judith Wright, Clinical Counsellor, sat on the T.I.Ps (Trauma Informed Practice) Committee as well as attended the TIPs Conference. Both the Clinical Counsellor and I presented at the Family Law Forum Symposium. An interview aired focusing on the wait list and lack of funding for VCAPCC. Myself and Senior Clinician, Judith Wright, were featured and discussed the hindrances on children that are waiting for counselling and

the shortage of funding available to meet the needs of regional residents.

This year our Centre unveiled its new website www.vcapcc.com It now features two new sections: 'Youth Corner' and 'Caregiver Corner' which include useful resources such as Apps, Videos, Handbooks, and the steps to guide children and youth through the process of self-referral.

I have much Gratitude for the Board of Directors, Staff and Society members, as well as our Funders and Personal Donations, for all the dedication and hard-work and loyalty you provide to the agency. A special thank-you to our former Office Manager in Finances, Carlin Son for 5 years of service, and welcome to Fiona Harmon who will taking the lead. Thank-you.

Respectfully submitted,
Sandra Bryce, Executive Director

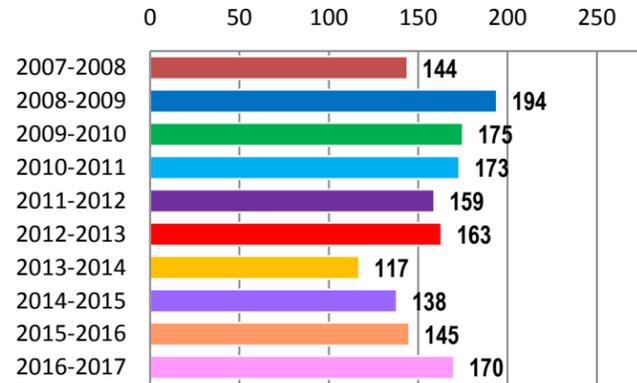
REPORT FROM THE TREASURER

Thank you to our members and stakeholders for their continued support of the VCAPCC in the 2016/2017-year. Despite a shortage of revenue over expenses, partially attributed to differing funding cycles with some of our donors, the VCAPCC ended the year in the black overall. I would like to acknowledge the continued support of the provincial and federal governments towards the VCAPCC's core programming and operations. However, despite this support, the VCAPCC has continued to seek out annual grants and donations in order to cover gaps in government funding and children's eligibility for that funding. We are deeply thankful to the organizations and individuals who have generously donated to the VCAPCC and for grants received in the past year. Ongoing fiscal stability continues to be a concern for the VCAPCC and we are conscious of continuing risk factors, including rising costs of living and stringent government funding; however, we are looking at ways to manage fiscal constraints and are grateful for our ability to provide services to children, youth and families in the Greater Victoria area.

I would like to thank David Levinson and Rajvir Gill of D.A. Levinson and Associates Inc. for their accounting services and Jack Toepfner of Allen & Krauel Inc. for his review engagement services. In closing, I would express sincere thanks to thank Sandra Bryce, the Executive Director, for her commitment to the VCAPCC's fiscal security.

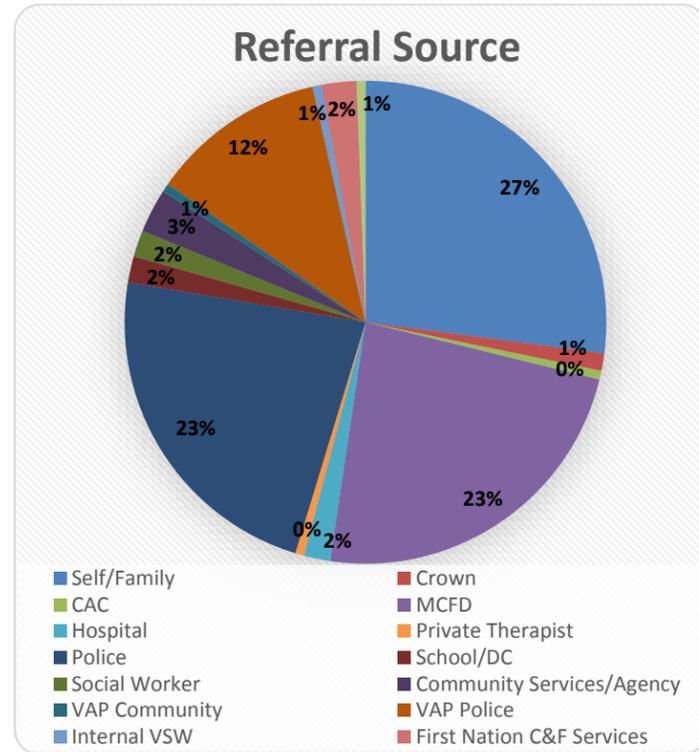
Respectfully submitted,
Meghan Oberg

Referrals
In 2016-2017, the agency received 170 referrals, compared to the previous year of 145.

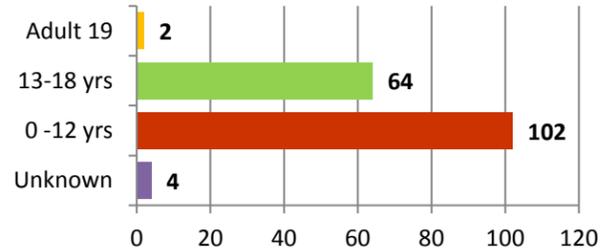


GENDER OF NEW CLIENTS

FEMALE: 111
MALE: 57
DON'T IDENTIFY AS EITHER: 2

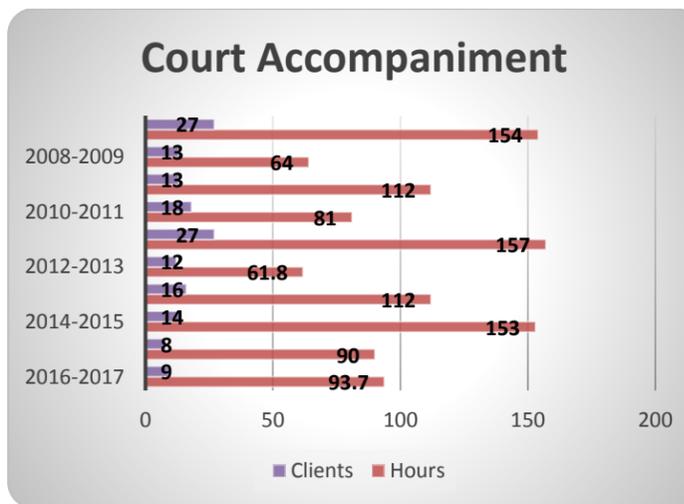
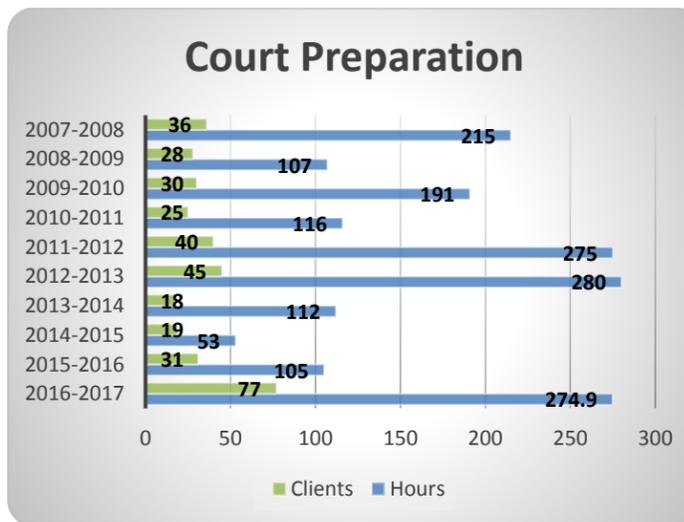


Age at Time of Referral



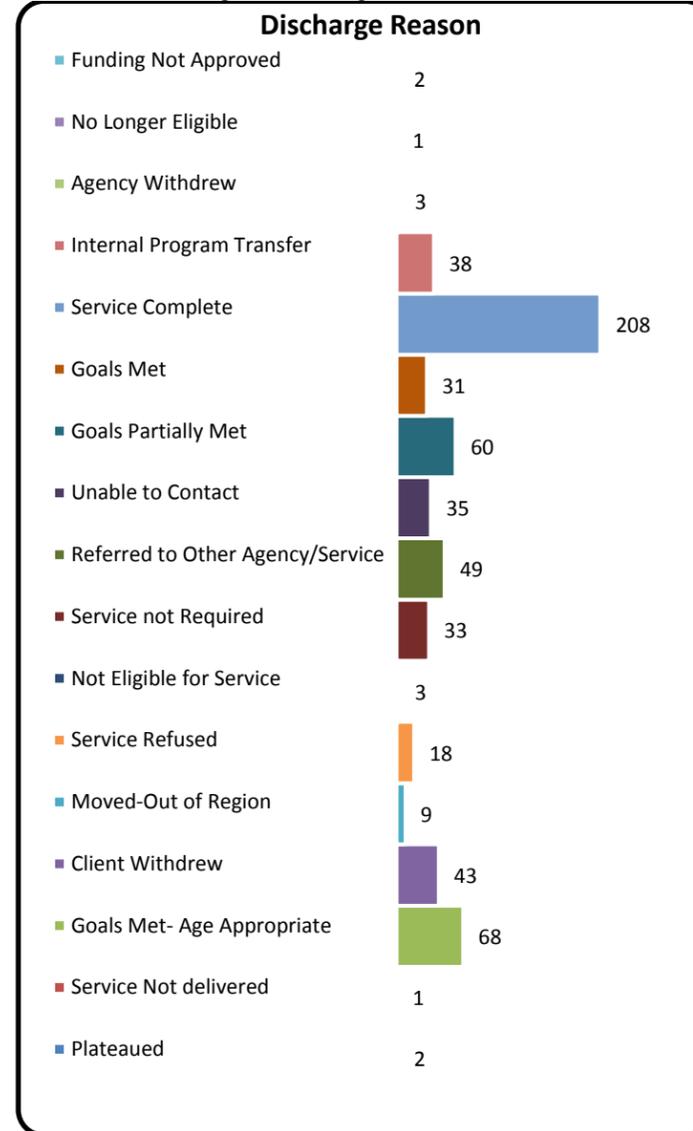
VICTIM SERVICES STATISTICS

Our intake and victim service team handles all of the referrals to VCAPCC. Our statistical report includes the following charts which illustrate the number of clients and hours of service provided in court preparation, and court accompaniment.

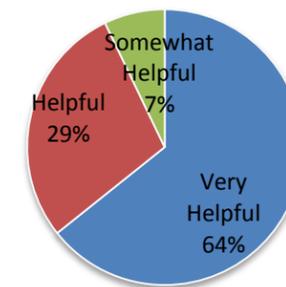


PROGRAM OUTCOMES

There were 604 Program Discharges:



Client Satisfaction



VCAPCC is committed to providing the very best services possible to children, youth and parents/caregivers. Feedback forms returned by clients/parents/caregivers provide invaluable feedback about our services. This past fiscal year we received 30 forms; 14 (7 clients/9 parents) found the service very helpful, 9 (3 clients/6 parents) found it helpful, 5 (2 clients/3 parents) found the service somewhat helpful.

PROVINCIAL/FEDERAL FUNDING AND GRANTS

Ministry of Children and Family Development, Ministry of Justice, Department of Justice, Norgaard Foundation, BC Gaming Grant, Victoria Foundation, Vancouver Foundation, Civil Forfeiture, and the City of Victoria.

ORGANIZATIONS/GROUP DONATIONS

CIBC Children's Foundation, Heirloom Linens, Primary Engineering & Construction, St. Patrick's Parish, and Victoria Foundation-Vital Youth.

INDIVIDUAL DONORS

Anonymous, Sylvia Boutilier, Beverley Brookman, Sarah Cotton, Helen Durie, Mel McDonald, Gareth Morley, Diana Nicholson, Tanya Pohl, Carmen Reppel, Eleanor Schneider, Faith Shields, J.A Simpson, Patti Sullivan, June Tomlinson, Lesley Valour, Shirley Walker, and Christopher Zemanek.

SPECIAL THANKS

The Board and staff thank our volunteers at the Garth Homer Society for their playroom cleaning services, as well as consultant Patti Sullivan for her hard work and contributions to the agency.

Victoria Child Abuse Prevention and Counselling Centre Treatment Philosophy

- Every individual is unique and worthwhile and has the capacity to change.
- Child abuse affects the whole person and recovery or healing requires addressing all parts of the person including; psychological, physical and spiritual.
- Child abuse affects the family and significant others of the person who has experienced abuse and treatment must address the needs of the family and others significant to the individual.
- Child abuse affects the whole of society; the treatment of child abuse is a shared community responsibility.
- Every individual has the right to heal or recover from the trauma of child abuse regardless personal beliefs and characteristics in accordance with the Charter of Rights and Freedoms.

Treatment Principles

VCAPCC strives to tailor its treatment program to be consistent with the following principles:

- The goal and primary objective of all interventions are to promote and facilitate the emotional, physical and social well-being of the family and child. This objective takes precedence over any investigative or other objective.
- The agency recognizes the complexity of issues involved in child abuse and that in many instances abuse is inter-related with other issues. Accordingly, treatment must be provided by qualified, professional counsellors with broad experience in counselling and therapy and specialized skills related to treating child sexual abuse.
- Clients are accepted in a non-judgemental manner.
- The clinical team values the contribution of a number of different therapeutic perspectives in the areas of child abuse. Different perspectives and techniques are used in accordance with the assessed needs of the client.