



- SAN LUIS GARBAGE
- SOUTH COUNTY SANITARY
- MISSION COUNTRY DISPOSAL
- MORRO BAY GARBAGE

Safety • Integrity • Service



County of San Luis Obispo
Attn: Wade Horton, County Administrative Officer
1055 Monterey Street D430
San Luis Obispo, CA 93408

March 19, 2020

Dear Mr. Horton,

In light of recent events we felt that it is important to reach out to our jurisdictions and discuss the potential impacts of COVID -19 and the added restrictions this may have on regular garbage services. First we wanted to say that our hearts go out to the people affected and we wanted to offer our support and gratitude for the health care and government officials that are tirelessly working to see us safely through this unprecedented event.

San Luis Garbage Company, South County Sanitary, Morro Bay Garbage and Mission Country Disposal are members of this community and have been providing service to our communities for over 50 years. Through good times and trying times you have always been able to count on us to be there. We will continue to provide collection services through this as well.

With our core values of safety, integrity, and customer service, we are committed to the safety and wellbeing of our customers and employees to provide the highest level of service. However, during these uncertain times, we will potentially be faced with some challenges that will stretch our staffing resources from our customer service representatives, shop mechanics and especially our drivers. We will make every effort to continue to provide uninterrupted service for your solid waste needs during this time, but there may be days with temporary delays in collection services. The focus would primarily be on collecting the trash containers but green waste and/or recycling services may have delayed or alternative time schedules should we be faced with limited staffing. If this happens we will do our best to keep you informed of what you can expect and how these challenges will affect your solid waste collection services. In addition, the clean-up weeks scheduled for April will be cancelled to maximize staff resources for weekly collections. The month of clean-up weeks for the various jurisdictions takes an extreme amount of staff resources and with potential staffing issues, we need to make sure we can continue with essential servicing of the on-going solid waste services. In addition, the trash put out during clean-up increases staff exposure potentially comprising safety.

We want to thank you for your continued support and understanding through these challenging times. Our family here at the garbage company will always do there best to provide you with highest level of service. If you have questions, please feel free to contact me at (805) 547-6454 or jeff.clarin@wasteconnections.com

Sincerely,

Jeffrey Clarin, P.E.
District Manager