

TANNERS CREEK JULY 2022 NEWSLETTER

Hello Tanners Creek residents, here are some things to keep in mind.

- Pool season is in full swing. As many of you have experienced first-hand our pool fob system is currently down due to a power surge. The board is currently collecting quotes for a replacement. For now, you may need to give your address to the pool attendant. Please continue to bring your pool fob with you as a new system may be installed quickly. If you do not have a fob or it's broken you can visit Cedar Management (10610 Metromont Parkway, Suite 204, Charlotte, NC 28269) to pick up a new fob and pay the \$25 fee.
- Pool privileges are contingent on having a \$0 outstanding balance with the HOA. This includes dues, late fees, and fines. If you have an outstanding balance, you run the risk of your pool privileges being suspended until that balance is taken care of. You can check your current balance online using the HOA Vine system, or by contacting Cedar Management either in-person or by phone.
- You are responsible for the safety of your guests and your children. Keep a close eye on your little ones. This also goes for teens who are part of your household. Their behavior is reflective of you and can impact the pool privileges of everyone in your home. Please talk with your teens about following the rules and how to act when around others.
- The pool rules must be followed at all times. This includes allowing the attendant to check your coolers and bags for glass and prohibited items. Arguing with the attendant can result in suspension of pool privileges. Updated pool rules have been posted on the Facebook page, emailed to residents, and posted at the pool.
- All residents must sign in and record the number of guests with them in the sign in book. Residents are responsible for their guest's behavior.
- New permanent holiday lights have been installed on all entrances. You may have seen them sporting a patriotic theme earlier this month. These lights will be used many times throughout the year to celebrate various holidays and celebrations. We have a list of over 30 holidays to celebrate.

- Temperatures are HOT and your lawn is begging for relief. Here are some tips to help you keep your grass alive and weeds away.
 - Mow 3 to 3 ¹/₂ inches. Mow so that no more than one-third of the grass height is cut. Keeping your grass a little taller will help it deal with less water.
 - \circ Edge and weed eat.
 - Leave grass clippings as it helps fertilize your lawn. However, please make sure you sweep or blow clippings off sidewalk, driveway, and road.
 - Tall fescue needs 1 to 1 ¼ inches of water every week; this should be done prior to 8 a.m. or after 9 p.m. when the temperatures are lower.
 - Spray for weeds when you see them. There are lots of options that won't harm your lawn.
 - NOW is the best time to come up with a plan for Fall. Aerating, seeding, dethatching and other lawn maintenance tasks are essential.
- Violations and hearing notices are mailed and emailed. To ensure you receive HOA documents please add or update your email address by calling or emailing the support department: 704-644-8808 or support@mycmg.com. Include your address and that you reside in Tanners Creek. Emailing is highly recommended. We also recommend adding the Cedar support email and all the email addresses below to your contacts to ensure the response emails do not go to your spam folder. If you receive a violation and have questions or concerns, please reach out to Cedar using the violations email below. If you are having trouble getting them to reply, please email the board. Include as much information as you think is required.
- Discussions about the 2023 budget will begin shortly. If you have any comments, concerns or suggestions please email them to your respective board for consideration.
- If you have any questions, concerns, feedback, ideas, etc. Here are all the ways you can reach both boards and Cedar Management:
 - Violations: violations@mycmg.com
 - Privileges and General Inquiries: support@mycmg.com
 - Single Family Board: board@tannerscreekhoa.com
 - ARC Committee: arc@mycmg.com
 - Townhome Board: townhomes@tannerscreekhoa.com
 - o Cedar Management Phone: (704) 644-8808
 - Cedar Management Office: 10610 Metromont Parkway, Suite 204, Charlotte, NC 28269 (~12 minutes from Tanners Creek)
 - Bylaws, ARC Guidelines, CCRs, FAQs: <u>http://www.tannerscreekhoa.com/documents.html</u>
 - HOA Vine: HOA Vine (app.mycmg.com/login)