



Refer a Family

If you are based in Indiana or surrounding states, we have a team of therapists ready to meet in your home to help your family work through challenges. Our staff is comprised of highly educated therapists and Family Coaches who are located in Northeast, Northwest, and Central Indiana.

Not in Indiana? Learn more about Crosswinds' convenient and confidential Online Family Counseling.

Get started:
877-594-9204
info@CrosswindsYouth.org
CrosswindsYouth.org

Stay Connected

Would you like to learn more or get involved with our organization?
Follow us on social media.



Life LINE
youth & family services, inc.
LifelineYouth.org | (800) 509-6884
4150 Illinois Road | Fort Wayne, IN 46804

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The 3rd annual Crosswinds Planking Challenge is planned for April 21, 2017, at Parkview Field at 2:00 p.m. Crosswinds' CEO, Mark Terrell, is challenging others in our community to get involved! Monies raised from this unique, yet healthy, fundraiser benefit the Lifeline Loves & Crosswinds Cares fund. This fund provides limited financial assistance to eligible employees who are experiencing economic hardship due to emergency situations.

New! In 2017, funds will also benefit the Helpers & Heroes campaign! Dollars raised will assist with the expense of counseling for professionals serving our community, including firefighters, police officers, and those in the military. Support our real life superheroes!

This year's categories:
- Most Creative Costume - Most Money Raised
- Most Likes on Facebook - Most Sponsors
- Longest Plank on Competition Day

LIFELINE LOVES & CROSSWINDS CARES
LLC
PLANKING CHALLENGE 2017



Friday, April 21st @ 2:00 p.m.
Contact Frances Brooks for more info!
(fbrooks@lifelineyouth.org)

News LINE

Spring 2017

"I Just Don't Get It" By Mark Terrell

A little over a year ago, a senior staff member approached me with a serious concern. "I just don't get it," she said. "I have no idea how to describe what we do and why."

I was impressed by the staff member's honesty and realized many others in the organization might feel the same way. But how could an organization that started in 1968 still be figuring out how to communicate such fundamental messaging?



To be fair, it isn't as if we haven't tried to communicate who we are. We have a mission statement, core values, and even an elevator story for each of our organizations: Lifeline, Crosswinds, and Lasting Change. We have Staffline, Boardline, Newline, Facebook, and blogs. You name it, we have done it. Yet in spite of all this, we still lack a crucial piece.

I received clarity in a board meeting when one of our new board members repeated the senior staff member's concern and suggested that we describe what we do as a family of organizations. In the past, we might have done this by describing our three organizations. But our board member pointed out that the employees in General Motors' divisions—Cadillac, Chevrolet, GMC, etc.—can clearly communicate General Motors' purpose as a collective family of divisions.

With that in mind, I set out last year to answer three crucial questions:
Why do we exist? What do we do? What is our vision for the future?

When I started the project, I expected to knock it out in a meeting or two. Instead, I've spent more than a year and have gone through nearly 500 iterations of our answer to the three questions above. Over the next several months, I would like to discuss what we came up with and hear your thoughts. In preparation, I would challenge you to answer the three questions, yourself. How would you explain our collective family of organizations to a family member?

If you would send me your thoughts at mterrell@lifelineyouth.org, I'd really appreciate it. I look forward to hearing from you.

Mark Terrell

CEO Lifeline Youth & Family Services/Crosswinds

Changing hearts and bringing hope.

A publication of Lifeline Youth & Family Services and Crosswinds



Change starts here.

New Leadership Development Program



We, at Lifeline and Crosswinds, are committed to staff development, because we believe that people have an innate need to grow as workers, leaders, and persons of influence. This year, we started “Incredible Leadership,” a travelling leadership program designed to foster healthy personal development.

The program is led by Dave Parker, Vice President of Crosswinds, and Gordon Haines, Vice President of Human Resources, who offered the first session of the program in Fort Wayne in January. Only 20 seats were available, but we received more than 130 applicants. Due to this, we have expanded the number of sessions we are offering to include sessions in South Bend and Indianapolis.

Jazzin’ Up January Exceeds Fundraising Goal

On behalf of our board, staff, and event committee—as well as the families we serve—thank you for supporting our recent Jazzin’ Up January event, benefiting Crosswinds. Your support enables us to help individuals succeed, families thrive, and communities prosper. We are excited to share that with your help, we exceeded our goal of \$250,000!



A huge thank you to our title sponsor!

Don’t Forget to Re-Enroll



Reminder! You must re-enroll in Kroger Community Rewards every year to keep Lifeline and Crosswinds as your charity partner.

Q4 Results: \$933 Donated to Lifeline because of YOU.

Thank you for your continued support!

Organization # 61937

kroger.com/communityrewards

Over 45 New Staff Trained Since January

We’re growing! In two short months, we’ve hired and trained 45 new staff members, including therapists, parent aids, and family consultants, who are now out in the field helping families. The administration team added a Vice President of Human Resources and a Communications Manager.

In the months to come, we expect to add more therapists, home based staff members, teachers for our facility in Pierceton, and house staff members for Caribbean Mountain Academy in the Dominican Republic. If



you know anyone with a passion for helping people, please send them our way. Applicants can apply online by visiting : LifelineYouth.org and clicking on “careers”.

Our Caribbean Mountain Academy Family is Growing!

Two new babies are on the way! Caribbean Mountain Academy will welcome not just one, but TWO precious bundles of joy this coming year. Josh and Kaitlyn Ramsier, along with big brother, Oliver, will be welcome Baby Ramsier this Spring. Kaitlyn recently wrote an update saying “Everything is going well in the pregnancy. At this point, Josh and I have decided we are going to have a surprise baby and are excited to find out what we’re adding to the family!”



Troy and Lexie Gerent are excited to meet their first child, a son, in March. While the pregnancy has gone relatively well, Lexie shared that the prospect of motherhood has amplified the isolation of the mission field. “Knowing we will have our baby away from family has been hard. We know God has called us to live and serve at Caribbean Mountain Academy in the Dominican Republic and we will be His faithful servants and follow Him wherever he leads us! God has laid this verse on my mind over and over. *You do not realize now what I am doing, but later you will understand* (John 13:7).”

Please keep our CMA staff in your prayers as these wonderful changes begin to take place this Spring!

CrosswindsYouth.org

LifelineYouth.org