



Rules & Regulations

The purpose of Sleepy Creek Pet Lodge (herein referred to as SCPL), is to provide a safe, fun and stimulating environment for your pet. We want to ensure the safety and health of your pet as well as our other guests, therefore we require all of our guests and owners to abide by the following rules and regulations

Hours of operation: SCPL is open Monday through Friday from 7am-7pm, Saturday from 8am-4pm and Sunday from 8am-12pm & 4pm-8pm. You may drop off and pick up your pet(s) any time during these hours. We do have altered hours for holidays which will be posted well in advance. There is a \$3.00 per kennel holiday fee for all pets staying over the following holidays: Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Vaccinations: All dogs coming to SCPL for boarding, daycare, grooming and training must have up-to-date vaccinations. SCPL requires written verification from the pet's veterinarian to show that the following list of vaccinations are current: Distemper, Hepatitis, Leptospirosis, Parainfluenza, Parvovirus (DHLPP), Rabies and Bordetella. Cats are required to have: Rabies and combinations of Rhinotracheitis, Calicivirus and Panleukopenia (FVRCP). SCPL requires the Bordetella be given every 6 months for daycare dogs. NO pet will be admitted to SCPL without written verification of these vaccinations. It is your (the owners) responsibility to provide on-going verification of current vaccinations to SCPL.

*Puppies may be admitted without a rabies vaccination up to the age of 6 months, after 6 months of age the puppy must be vaccinated.

Health: Pets coming to SCPL for boarding, daycare, grooming, or training must be in good health. Owners must provide verification that their pet(s) is in good health and does not have any communicable diseases that could jeopardize the health and well-being of our other guests. Any communicable disease acquired by your dog must be reported to SCPL. Pets that have been ill with any communicable disease will require a veterinarian's certification of health before being allowed back to use any of SCPL services. Any pet with diarrhea, coughing or vomiting must stay home.

Nails: Dogs' nails must be kept trimmed short for the safety of other dogs and SCPL staff while attending daycare.

*If nails are found to be unreasonably long or sharp, nails will be trimmed and charged to the owners account at SCPL's current nail trim rate.

Age/Sex: Daycare: Any puppy over the age of 12 weeks can be enrolled in daycare. Puppies and all other dogs over the age of 12 months must be spayed or neutered in order to continue to play in daycare.

Boarding: Dogs may be intact (not spayed/neutered) while staying with us for boarding. Please try to leave females that are in season (in heat) at home for the well-being of the other dogs staying with us. Call ahead if you know your female is coming into season. DO NOT bring pregnant females for boarding, as the environment may potentially cause unneeded stress on the mother or expose her to unknown conditions which could potentially cause harm to the developing puppies. SCPL is not liable for aborted/absorbed puppies.

Breeds: SCPL does not discriminate dogs based on their breed. However, we do not allow dogs with aggressive tendencies in daycare. Wolves or wolf crosses are not accepted in daycare.

Collars/Leashes: While at SCPL all dogs must wear a quick release (buckle collar). Quick release collars are required for the safety of your dog as it is designed to break if caught on something. NO choke chain or prong collars are allowed. ALL DOGS MUST BE ON LEASH when arriving on SCPL property, for their safety as well as others coming to and leaving the property. (Not all dogs want to be greeted by yours.)

Flea and Tick Protection: All pets must be protected with a flea and tick preventative year-round. All pets will be checked for signs of fleas and or ticks upon arrival and during their stay at SCPL. Pets who show signs of fleas or ticks will not be admitted into daycare or boarding until treated. If at any time while at SCPL a pet is noticed to have or show signs of fleas or tick, treatment will be applied and charged to the owners of said pet at a minimum rate of \$25.00.

Food/Medications: All food brought to SCPL for boarding must be labeled for each pet and must include the pet's name and instructions for each meal. All medications need to be clearly labeled and specific instructions given for each medication your pet needs.

Temperament: All dogs will be assessed to ensure they are non-aggressive and non-protective of toys or food before being permitted to enroll in daycare. SCPL staff will assess your pet's temperament to determine if and in which group your dog is best suited. They will also help determine a suitable training class for you and your dog should they need it. Please remember that while playing with other dogs in daycare, small bites and scratches/scraps do occur from time to time even during supervised playtime.

Enrollment: All pets must have completed and up-to-date enrollment forms, including veterinary records, on file. If your dog has not been at our facility for more than 6 months you may be asked to fill out new enrollment forms in case of changes. All required SCPL forms must be signed by owner(s) before enrollment in boarding, daycare, grooming or training.

Fees: All fees must be paid at the end of each day or at the end of each boarding stay. Acceptable forms of payment are cash, credit card (no American Express), debit card, or check. Pre-paid stays or packages are non-refundable or transferable. Packages expire after six months from the purchase date. A current credit card number and expiration date must be on file at all times. Pets that stay past 12pm on their departure day are charged for a half day stay. Grooming pets that stay for three hours or more past the completion of their grooming appointment are also charged for a half day stay.

Reservations: To ensure space for your dog, it is required that reservations be made for daycare, boarding and grooming. There is a limited number of suites and kennels for our boarding guests, so please make your reservations as far in advance as possible. If all suites and kennels are reserved for, you may ask to be added to the waitlist in case of cancellations.

Cancellation Policy: A 24-hour cancellation notice is required for boarding. A penalty of the first day fee will apply if no cancellation notice is given (i.e. "no show") or if the overnight stay is cancelled less than 24 hours in advance of the first night of the scheduled stay. This excluded holidays where the full amount of the scheduled overnight stay will be charged for "no shows" or for when the stay is cancelled less than 24-hours in advance of the first night of the scheduled stay.

Owner(s) signature: _____ Date: _____

Pets name(s): _____, _____, _____