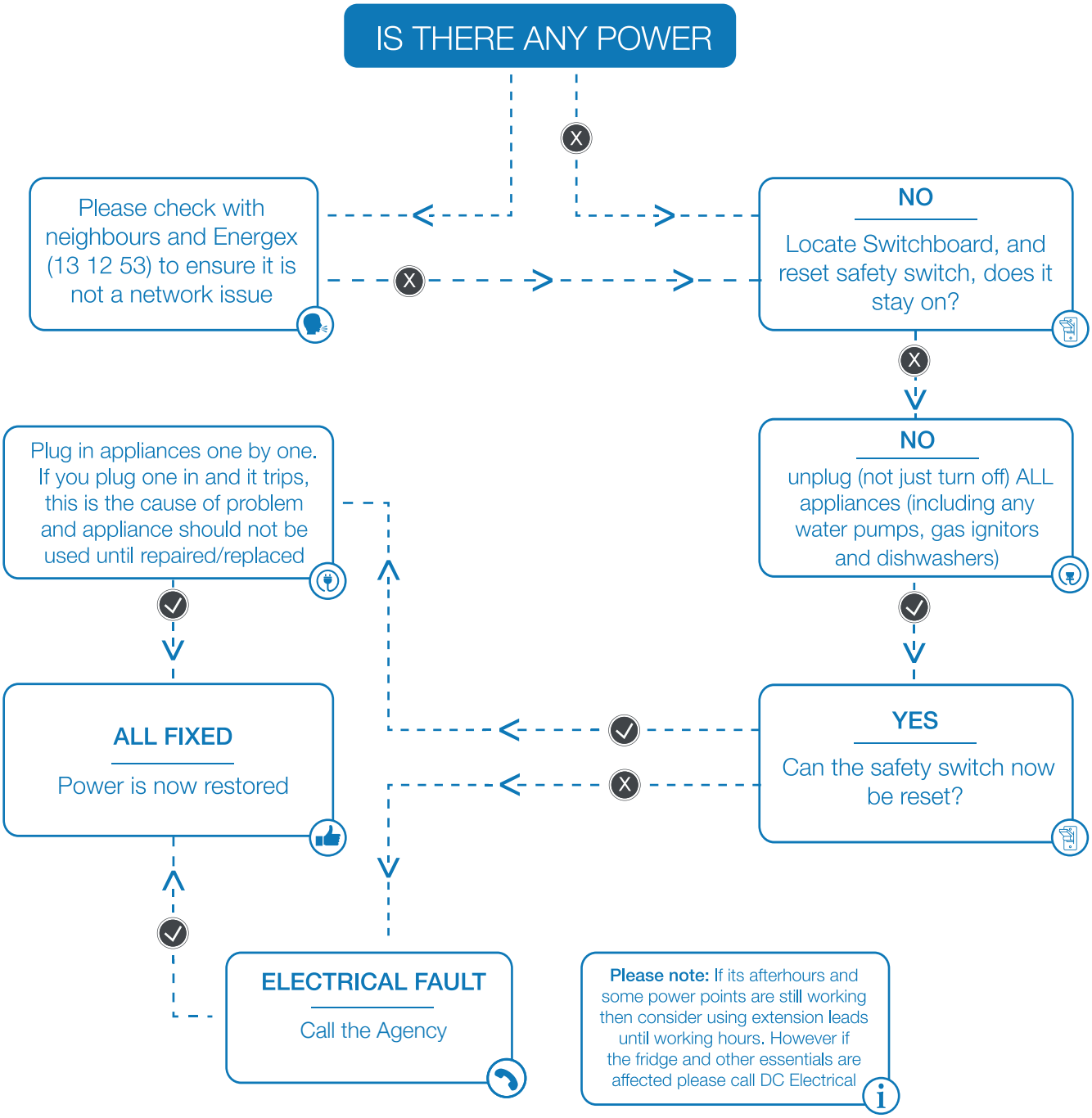NO POWER TROUBLESHOOTING GUIDE