

John's Tractor Service, Inc.

Return Policy

We at John's Tractor Service, Inc. strive to make your order experience memorable, so that you return to us for your parts order needs.

Please call 812-357-5323 and request RA# from a representative.

Returns must be made within 30 days of the receipt of purchase in original packaging, resaleable condition. There is a 20% restocking fee for returned items, and we cannot refund your cost of freight.

Once RA number is given to you:

Write RA number on outside of shipping box.

Please package parts so that they are not damaged turning return back to us.

Please enclose a copy of the original invoice, along with your contact information for refund credit.

Customer assumes responsibility for return shipping charges.

Special order parts and parts from an obsolete parts warehouse, may only be returned at the discretion of John's Tractor Service, Inc. Please call representative.

Electrical parts are not returnable. We have no way of knowing if an electrical part was used for troubleshooting and damaged during that process. Please be certain of your electrical part before placing order.

Operator, Service and Parts manuals may not be returned.

You may contact us within 30 days if you have a dispute with your order.

We reserve the right to update pricing and availability of parts, due to substitution, discontinued items and price updates.