



Dental Insurance Billing & Coding

From Mine Field to Gold Mine

Presented by Becky Gerber

Resources

- **Coding with Confidence-Charles Blair**
www.practiceboosters.com
866-858-7596
- **Current Dental Terminology Manual**
- **Medical/Dental Coding & Fee Guide**
www.medfees.com
800-669-3337
- **Disc Test**
www.123test.com/disc-personality-test/
- **Bent Ericksen & Associates**
www.bentericksen.com
800-679-2760

In the United States Today

First Impressions

Example

Knowledge is Power

Facts Most People Don't Know about Dental Insurance

A Patient's Insurance Coverage is

Dental Insurance is Designed

Insurance Phrases

Comprehensive Policies Must be in Place

Before Treatment Begins

The Patient Must Realize

Step 1: Know Which Insurances you are Contracted With

Step 2: Obtain Information From the Patient

Step 3: Verify Eligibility and Breakdown of Benefits

Step 4: Treatment Plan

Step 5: Submit Claim

Code Books

Upcoming Changes

Dental Procedure Codes

Mix Up Codes

Bill X-rays as a Diagnostic Tool

Individual Codes

D0145

D0170

D1352

D4355

Which Procedures Require Documentation?

Periodontal

Implants

Partials and Dentures

Endodontics

Oral Surgery

Orthodontics

Narratives

Preauthorizations

Secondary Insurance

Adjustment Inspection

Follow-up

Run the Reports

When Calling the Insurance Company

Aging Reports

Appeals

Claim Disputes

The Insurance Claim Form

Posting and Adjusting

Fraudulent Billing

Job Description