



Technology Director

Healthcare Company
Philadelphia Metro

Our client, a healthcare company, is seeking an IT Director to join their growing team.

Principal Responsibilities:

- Create and execute overall IT Service Delivery strategy based on establishing the IT Service Delivery platform to ensure IT services are defined and delivered to SLAs
- Manage overall coordination of IT application development projects, from conception to delivery
- Manage the tactical, overall operations of the IT Department
- Ensure adherence and stay abreast of technology trends and regulations (including HIPAA, PDMA, CCHIT, DQSA, ARCOS, state reporting requirements, etc.)
- Establish an IT testing service to improve the quality and timeliness of IT delivery
- Set project scope, priorities, deadlines and deliverable schedules
- Develop reusable repository of tools, work objects, best practices, project delivery standards, thought leadership and frameworks for efficient execution of IT Service Delivery
- Attract, develop, and lead top talent
- Lead the development of user training on an as-needed basis
- Ensure optimum performance of the IT team function. Recommend and implement techniques to improve productivity, increase efficiencies, cut costs, take advantage of opportunities, and maintain best practices
- Responsible for all aspects of funding and project budget management, including resources, programs, process, and technology
- Lead with a continuous improvement mentality, and provide metrics to show the realization

Requirements:

- Bachelor's Degree in Computer Science (MS preferred)
- 8+years in IT Service Delivery lead in a regulated industry (Pharmaceutical or Healthcare preferred)
- Proven success managing and delivering critical concurrent projects
- Must possess an aptitude for translating complex, technical subjects into clear, business-oriented communications
- Demonstrated ability to motivate, lead, and retain talent
- Financial management, accounting and operational management processes and practices such as budgeting, cost allocations, and operating expense management
- Knowledge of Microsoft technologies/SQL
- Vendor Management experience
- Workforce Management experience

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