



121 Point Simcoe Road
Providence Bay ON.
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Dear valued guests,

Our number one priority is your health, safety and well-being.

Rest assured, our team has been monitoring the evolving global impact of the novel coronavirus (COVID19) and are paying close attention to recommendations from our **Ontario Public Health Unit**, **Health Canada** and local **Municipality** as we take every additional measure to ensure your safety and protection while you stay with us. We wanted to update you on the actions we have and will be taking in response to the outbreak.

Protecting you during your stay

As always, we take great care in maintaining the highest standards of cleanliness and hygiene throughout our cottages and grounds.

We have supplemented these normal procedures with additional COVID-19 cleanliness-specific guidance, training and information to make our cleaning and hygiene protocols even more rigorous:

- Our team receives ongoing briefings and enhanced operating cleaning and disinfecting protocols.
- Additions to our normal high standard of **cleaning and disinfecting** protocols when cleaning and disinfecting cottages after guests depart and before the next guest arrives, particular attention will be paid to all indoor and outdoor high-touch surfaces and furniture.
- Guests will have to continue to observe all the covid social distancing protocols. Guidelines include but are not limited to social distancing 2m apart, reducing or eliminating common areas, still no gatherings over 5 people unless they are in the same family unit.
- The children playground and other common areas will be closed, however the beach is allowed to be open as per our Municipal guidelines.
- We would like to thank you for the trust and support you have in us and we look forward to welcoming you to our cottage grounds.
- **Due to extensive cleaning measures we will have to move our checkin time to 3pm for this summer.**

Cheers Mike, Wendy and Our Cleaning Staff

