

About Our Speaker:



Dr. John Coverdale
Consultant, Professor, Researcher

John Coverdale is President of The Center for Workplace Solutions (CWS). CWS is a professional services consulting firm, which is active in the small business, government, and education sectors; specializing in Human Resource Management, Workplace Dispute Resolution, Employee Learning and Professional Development.

Since 1996, he has been a faculty member at Stony Brook University's College of Business, and is the Faculty Director for the Master's Degree Program in Human Resource Management.

John is a former School Board President, and currently serves as a member of the Advisory Council for the Center for Human Resource Studies at New York Institute of Technology, and is a member of the Suffolk County Anti-Bias Task Force.

He is currently a student at Harvard University, where he is pursuing a Graduate Certificate in Organizational Behavior. He holds a Master's Degree in Human Resource Management, a Master's Degree in Business Administration, and has completed his doctoral work at Dowling College.

John is actively driven by the ever increasing needs of businesses and organizations when it comes to effectively leading people and the environments in which they work.



PO Box 1475
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*Invites You To Our
Winter Workshop*

**Communication, Conflict
Resolution and Workplace
Culture: Striving for
Organizational Success**

Presented By:
Dr. John Coverdale
President,
The Center for Workplace Solutions

Tuesday
February 27, 2018
9:30 am—12:30 pm

West Islip Public Library
Community Room A
3 Higbie Lane
West Islip, NY 11795

Please bring your agency
brochures and informational
material for our resource table.



This workshop will focus on achieving organizational success through the enhancement of leadership skills and better understanding of workplace culture. Additional topics will include improving the work environment as a means of increasing employee, and volunteer, performance and level of engagement.

- ◆ Managing yourself and leading others
- ◆ Understanding workplace culture
- ◆ Effective conflict resolution
- ◆ Communicating for success
- ◆ Managing for results

Directions:

From the East: Take Route 27 (Sunrise Hwy.) westbound to Exit 41. Turn left onto Udall Lane going southbound. Udall Lane merges into Higbie Lane. The library will be on your left.

From the West: Take the Southern State Parkway to exit 39S onto Route 231. Take Rte. 231 southbound to the end and make a left onto Rte. 27A (Montauk Hwy.) eastbound. Proceed 7/10 mile to Higbie Lane on left. Make left onto Higbie Lane and the library will be on your right.

Communication, Conflict Resolution and Workplace Culture: Striving for Organizational Success

9:30	AM-	<i>Registration, Networking & Continental Breakfast</i>
9:45	AM -	<i>Welcome</i>
10:00	AM -	<i>Program</i>
12:15	PM-	<i>Wrap Up</i>
12:30	PM-	<i>Adjourn</i>

APVA: 21 Years of Empowering Volunteer Administrators

The Association of Professional Volunteer Administrators is a Long Island based organization that promotes professionalism and leadership in the field of Volunteer Administration. Members include volunteer program administrators in a wide variety of settings. Educational programs are offered three times a year. Please visit us at www.apvali.org for more information.

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APVA Workshop—February 27, 2018

Registration Form

Please mail by February 23rd

Name _____

Title _____

Organization _____

Address _____

City _____ State _____ Zip _____

Telephone _____

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Registration Fee (please circle)

APVA Members \$20.00

Non-Members \$27.00

Send Registration & Checks

(made payable to APVA) to:

APVA

PO Box 1475

N. Massapequa, NY 11758

Regarding Registration

Janet Romeo.....(516)739-7733 X 1145
jromeo@epicli.org

Regarding Membership

Anna Lyons..... membership@apvali.org

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