

# Frequently Asked Questions



## What type of services does Amistad offer?

We offer Skilled Nursing, Physical Therapy, Speech Therapy, Occupational Therapy, Nutritionist (San Antonio only), Home Health Aides and Medical Social Workers.

## Do I qualify for home health care?

According to Medicare, a patient must be considered home bound to qualify for home health services. Home bound is defined as being in a state where leaving the home requires a considerable and taxing effort. In addition, a medical need must be currently present that can be treated at home.

## How do I receive home health care?

Most Medicare and Medicaid patients will automatically qualify for our services. For private insurance patients and workers compensation, our staff will try to obtain pre-authorization for you. All you have to do is call and we will take care of the rest!

## Do I need a doctor's referral?

Yes. For Medicare, Medicaid, Worker's Compensation and most Private Insurances, a doctor's referral is required. If your doctor feels that you qualify for home care, just tell him that you want Amistad and their staff will take care of the rest.

## Does Amistad offer private pay services?

Yes. If you do not have insurance or do not want to go through your insurance, we offer very reasonable rates for all of our services. Call today to find out more.

## How can I receive Transportation Assistance?

The state of Texas offers a transportation system through the [Texas Department of Transportation](#) called the [Medical Transportation Program](#). This service was designed for those who are enrolled in Medicaid and have a need for transportation assistance between home and their medical treatments. This service runs Monday through Friday, 8am to 5pm. Transportation is even available for those who live in areas such as Eagle Pass and Del Rio and need to come to San Antonio. Call 1-877-713-7878 for more information.

## How can I receive Home Health Services?

Anyone can make a request for home health care as long as it is validated by their physician. If a patient feels as if they need home health care, it is ultimately their choice as to which agency they will go with. If you or someone you know has had a good experience with an agency, be sure to tell your physician or discharge planner of the hospital who you would like to take care of you. The criteria to receive home health care is that you must be home bound and have a condition that requires a need for skilled nursing or therapy.