

OLTA TAX E-FIRM INC.

SERVICE TERMS AND AGREEMENT

This is an agreement between OLTA Tax E-Firm Inc. (servicer) and client (service recipient). Servicer agrees to provide the service of tax preparation to service recipient with due diligence and reasonable professional care. Service recipient agrees to provide accurate and non-fraudulent information, which belongs to them or for which they have permission to give.

Indemnification

Service recipient agrees to indemnify Servicer for all arbitration and litigation cost, fees, penalties and settlement which it should incur as the proximate and/or legal cause of service recipient.

Arbitration

Both parties agree that all disputes shall be presented first to one another for a reasonable resolution to include but not limited to corrections to errors and omissions and/or satisfaction of account. If this should fail, both Parties then agree that all disputes should be taken care of by way of arbitration. Arbitrator is to be a neutral party, who servicer shall coordinate. Both parties further agree to abide by the outcome of such arbitration and the decision of arbitrator.

Forum

Should litigation ensue after all agreed upon dispute resolution avenues have been exhausted, both parties agree that all litigation should take place in the appropriate District Court of Collin County Texas.

Choice of Law

Should litigation ensue after all agreed upon dispute resolution avenues have been exhausted, both parties agree that Texas shall be the governing law.

Privacy

Both parties agree that service recipient's personal and private information, which has been obtained to complete tax services, or which has been obtained in any other manner, shall not be sold or shared with any other vendor in or out of the industry, without consent of client unless it is 1) a necessary third party when carrying out completion of or electronic filing of income tax return 2) Required or compelled by law.

Refund

Both parties agree that refunds are not issued, but that servicer will take every due diligent professional precaution in carry out its obligation to provide quality workmanship. Servicer will provide corrections to any errors and omissions on its part, free of charge to service recipient

Complete Contract

This contract represents the full and complete agreement between the parties. No agreements outside of this contract shall void or alter the contract, unless it is written and agreed upon by both parties, signified by a signature for each party.

BY SIGNING BELOW, I SIGNIFY THAT I HAVE READ, FULLY UNDERSTAND AND ARE IN FULL AGREEMENT WITH THE ABOVE TERMS AND AGREEMENT. I HAVE NOT FRAUDULENTLY SUBMITTED ANY INFORMATION IN AN ATTEMPT TO FRAUD THE INTERNAL REVENUE SERVICE, OLTA TAX E-FIRM, Cole & Associates PLLC, OR ANYONE ELSE. THE INFORMATION THAT I HAVE TURNED OVER BELONGS TO ME, OR I HAVE THE FULL PERMISSION OF THE OWNER OF THE INFORMATION TO PRESENT IT TO THE INTERNAL REVENUE SERVICE FOR PURPOSES OF PROCESSING AN INCOME TAX RETURN.

SERVICEE _____ DATE ____/____/____

SERVICEE
SPOUSE _____ DATE ____/____/____

NEW CLIENTS ARE REQUIRED TO FORWARD A COPY OF A PICTURE I.D .