



Thameside Primary School

Headteacher Mrs. J. Bray

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Friday 24th January 2020

Dear Parent/Carer,

I am disappointed to have to send out a letter of this nature but recently there has been a small number of parents/carers displaying abusive or threatening behaviour towards school staff.

We do recognise that there are occasions where you may not be happy with something that has happened during the school day and we welcome a conversation about your concern and will do all we can to help to resolve any issue. In the rare event that an informal conversation does not satisfy your concern, please do consult our Complaints Policy and Procedure.

The staff at Thameside Primary School all work extremely hard to provide our pupils with the best learning experiences possible, often going far beyond reasonable expectations of their employment contracts. We do this because we have a strong belief in helping the pupils reach their potential. We also try to work very closely with the community and parents and carers, again, believing that close working relationships are in the best interests of our students.

Behaviour, which is abusive or threatening, in, any form (in person, by email or by telephone) is unacceptable and will be responded to accordingly. Additionally, threatening or abusive language about the school and its staff or students online is equally unacceptable. As a result, a parent or carer may have restrictions placed on them which may prevent them from coming onto school property and/or the way communication is handled. Where behaviour meets the threshold of a criminal offence, the matter will be referred to the police.

Finally, I would like to thank many of you who support the school so openly as parental support is critical to what we do.

Yours sincerely,

Mrs J Bray
Headteacher



Thameside Primary School is a proud partner in the Osborne Co-operative Academy Trust

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