

City of Denham Springs  
401 N. Railroad Street  
Denham Springs, La. 70726

Effective Date: April 14, 2017

Dear Gas Customer:

RE: Federal Safety Regulation – Excess Flow Valve

The Federal Department of Transportation is now enforcing a new safety regulation pertaining to Excess Flow Valves.” This new regulation requires that natural gas supply companies notify certain customers of the availability of an excess flow valve that meets minimum Federal performance requirements. Also, should the customer desire installation of this device, the customer must agree to pay all associated costs including material and labor. Currently, the average customer cost associated with the initial installation of an excess flow valve is **\$1500.00**.

**What Is An Excess Flow Valve?** An excess flow valve is a device designed to restrict gas flow in a customer’s natural gas service line by automatically closing in the event that a service line is broken, completely cut, torn apart or otherwise separated, usually caused by some type of excavation or digging. **What is a Natural Gas Service Line?** A natural gas service line is the piping from the gas main to the customer gas meter. Restricting gas flow after a gas service line is damaged may decrease the potential for property damage and/or injury.

**Customer Responsibilities.** If an existing customer requests installation of an excess flow valve, and agrees to pay a one the time fee of **\$1500.00** to have a EFV installed, the City of Denham Springs will have up to 30 working days to complete the installation of the EFV. There is no maintenance cost associated with the EFV due to the onetime fee.

**Additional Information:**

1. Installation of an excess flow valve is mandatory for New Construction and Replacement of service lines that do not exceed 1000SCFH.
2. An excess flow valve will **NOT** protect against the following events:
  - Customer appliance gas leaks
  - Small gas service line punctures
  - Gas meter set leaks
3. City of Denham Springs Gas Department makes no express warranty for continued proper excess flow valve operation under normal use conditions and/or false valve closure under any gas system operating conditions.
4. Always call 811 before digging.
5. If further information is required you may contact our office at (225) 667-8346 between the hours of 7:00 a.m. to 5:30 p.m. Monday – Thursday.

Thank You,  
City of Denham Springs