RI SAVES Lives

High Reliability is understanding the science of human error and system failure to reduce preventable harm to patients and employees. RI SAVES Lives includes five evidence-based error prevention behaviors that were identified in 2015 by senior leaders, physicians, nurses and front-line staff to improve patient safety culture. Hospital leaders and healthcare providers are committing to learn how to effectively implement the five behaviors to reduce all-cause preventable harm such as:

Speak Up for Safety
Cross check and coach
ARCC it up to escalate concerns

Attention to Detail
Self check using STAR

Validate and Verify
Have a questioning attitude

Effective Communications
3-way Repeat-back/Read-backs with clarifying questions
SBAR to handoff patients and information

Stop in the Face of Uncertainty

ARCC= Ask a question; Request a change;
Voice a Concern; if no success,
escalate up your leadership chain of command

STAR= Stop; Think; Act; Review

SBAR= Situation; Background; Assessment; Recommendation

Stop in the Face of Uncertainty
Leaders encourage healthcare workers to stop all activities when confronted with uncertain work conditions that could harm a patient.