

8. Use of Kiosk: Several residents are still hesitant to use it. It was suggested that the Kitchen Suggestion Box be placed next to the kiosk.
9. Menus: Several displeased residents. Randy explained we are linked with Assisted Living when the Corp Dietician makes her decisions. Residents' comments: "We are Independent Living and should be able to make our own decisions on what we eat."
10. Recycling: Both PH1 and PH2 question that the Housemen are actually recycling. It was witnessed that the bottles and cans were being bagged with the garbage.
11. Laundry Room:
  - a. Clocks: Suggestion was to place clocks in each room so people would be reminded to return on time to remove their laundry. Leslee pointed out the cost of a clock for every laundry room in both PH1 and PH2, but she will pass along the suggestion to Corp.
  - b. Use of room: A resident complained that people were using other than their own laundry room when their own was occupied. Leslee pointed out that this was acceptable, that residents can use any laundry room that is free. She also pointed out that care-givers can use the rooms at any time, provided, of course that they are not doing their own personal laundry. The sign in the rooms that states otherwise will be removed.
12. Electricity outage: Despite written instructions as to what we should do, several residents become frightened and confused. It is suggested that Management have a list of able-bodied residents on whom they can call to help check elevators and assist residents in returning to their rooms. Especially at night, there are not enough Managers' staff on duty.
13. A back-up generator: Needs discussion.
14. Lanai cleaning: Suggested that after heavy rains, when lanais accumulate and retain puddles of water, that maint. Be assigned to clean them off.
15. Tray stands in dining room: A complaint that the servers were placing their tray stands in the way of walking residents. Answer: Those open spaces are for the stands as well as a walking path. Residents should not move them, but instead walk around them.
16. Kitchen door: A resident feels those doors should be closed to prevent flying bugs from entering the kitchen. (item to be discussed at the Res./Mgmt./Chef meeting).
17. Roof drains: There is a large accumulation of debris (including growing plants) covering the drain holes.
18. GreatCall: A resident said he did not know how to use his device since he received no written instructions. Bobbie promised to bring him a copy, but Leslee said she will personally take care of it.
19. Back Dining Room: Need ceiling lights and there are inoperable window handles.

Minutes submitted by  
Chair Bobbie Jennings