



Phone: (352) 427-2942

Toll Free: 866-PRONTO9

Fax: (352) 854-1247

## Terms and Conditions

Thank you for choosing Pronto Limousines for your prom. You, the customer, are encouraged to inspect and confirm the condition of your limousine prior to use. Any new damages by you or any passenger will be the responsibility of you, the customer. You will be charged for all repairs and any unusual cleaning that was caused by you or anyone in your party. For proms, there is a 6 hour minimum booking.

**DEPOSIT:** A minimum and **nonrefundable** deposit of 50% of the total amount is required to secure the date of your prom. This deposit is payable by cash, visa/mc/amex/discovery, cashier's check or money order. If you are sending a check or money order we must receive this deposit within 10 business days of booking the engagement to reserve the date. Payment in full is due 7 days prior to service date. \$35 for all returned checks.

**CANCELLATIONS OR CHANGES:** Cancellation or changes must be in writing by the name that appears on the contract seven (7) days prior to the event. Cancellations or changes, including time changes, within seven (7) days of the event forfeit all payments. \_\_\_\_\_ **(Please initial.)** (We will honor time changes if possible.)

**WINDOWS:** For your safety, we ask that **ALL BODY PARTS** remain inside of the passenger cabin at all times while the vehicle is in motion. (No standing or hanging out of the windows.) You are subject to a \$250 fee if this does occur. We have 3 escape windows for emergencies. Opening an emergency window results in a \$250 fee.

**MINORS:** Special laws apply while transporting passengers **UNDER 21 YEARS OF AGE**. No **ALCOHOL** consumption by anyone under 21 years. If anyone is caught violating this law, the driver will immediately terminate the charter without refund. The driver also has the right to keep the divider open at all times.

**VOMITING IN THE LIMOUSINE:** We have a \$500 fee for any passenger that vomits in or on the limousine regardless of how much clean-up the customer does. This is necessary due to the costly cleaning and the time that the car cannot be used. The driver will be more than happy to pull over (as long as it is safe) or stop when asked to do so.

**GLASSWARE:** A \$10 fee will be charged per glass for any missing or broken glasses.

**CLEANING:** We go to great lengths to provide you with a clean and detailed interior. Please help us keep it clean by disposing of all trash in the proper receptacles. A garbage bag will be supplied upon request. Failure to comply and any excessive cleaning will result in a \$200 fee. This includes any and all spills. No food or eating allowed in the vehicle.

**OVERTIME:** There is no guarantee that overtime hours will be available. Please be sure that the number of hours on the contract will be sufficient time for your event. Any overtime will be billed at the contracted hourly rate.

**BEHAVIOR:** If anyone in the limousine behaves inappropriately (the use of profanity, lewd or illegal behavior, harassment of any type) at any given time towards the driver or anyone else riding in or around the vehicle, the driver can terminate the charter at any destination and the client will be responsible and forfeit all fare. No horseplay is allowed.

**LATE ARRIVAL:** Pronto Limousines may not be held liable for late arrival caused by either breakdown, act of nature, or circumstances beyond our control. It is the customer's responsibility to give a complete address including gate codes. If you fail to provide a complete address we are not responsible for tardiness.

**VEHICLE ACCESSIBILITY:** Pronto only picks up passengers at locations that our vehicles can safely access. Pronto Limo will not drive on any unpaved roads, small entrances, or apt. complexes. If we make an exception and a Pronto Limo vehicle gets stuck, the customer will pay for the towing and there will be no refund on the limo rental.

**ABSOLUTELY NO SMOKING IN THE LIMOUSINE. FAILURE TO COMPLY IS A \$200 FEE PAID IMMEDIATELY – EVEN IF THE CIGAR/CIGARETTE IS LIGHTED AND IMMEDIATELY EXTINGUISHED. NO ILLEGAL DRUG USE OF ANY KIND. NO EXCEPTIONS.**

**WE AT PRONTO LIMOUSINES ARE NOT RESPONSIBLE FOR ANY LOST, FORGOTTEN, DAMAGED, OR STOLEN ARTICLES IN THE VEHICLE AT ANY TIME.** We reserve the right to substitute a similar vehicle.

All the above terms and conditions are **NOT** negotiable. It is not the driver's fault if the customer or passengers violate the contract. All fines are to be paid immediately or deducted from any remaining time.

I understand and agree to all of the above terms and conditions. If I, or anyone in my party, should default on any of the above terms or conditions, the rental agreement will be terminated. Further, I take full responsibility for any and all contracted costs, damages, and all collection fees caused by myself, or anyone in my party.

The Terms and Conditions must be accepted by signing. \_\_\_\_\_