



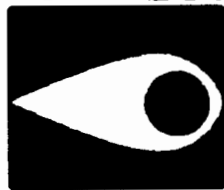
CALL THE TELEPHONE REPORTING UNIT



768-2030 and/or website cabq.gov/police
TO REPORT THE FOLLOWING:

- Thefts
- Thefts from Vehicles
- Vandalism
- Missing Persons
over 12 years of Age
- Threats & Harassment
- Runaways
- Simple Assaults
- Supplemental Information to Reports Already Taken

**NEIGHBORHOOD
CRIME
WATCH**



EMERGENCY 911

An *emergency call* is defined as a situation where a person's life or property is in danger or threatened. In-progress calls are where crimes are being committed at the time of your report.

EXAMPLES OF EMERGENCY CALLS

Accident with injuries	911
Attempted suicides	911
Rescue calls	911
Ambulance calls	911
Person injured or bleeding	911
All fire calls	911
Strangers forcibly entering neighbor's house or car	911
Strangers carrying household articles, appliances, luggage, etc. from neighbor's house	911
Someone trying to gain entrance to your home	911
Group of persons with weapons preparing to fight	911
If your house is broken into while you were gone, DO NOT ENTER HOUSE	911
Automobiles stopping to pick up persons walking along the street if it looks like the person doesn't want to go — especially young children	911
Shootings, stabbings	911
Armed robberies	911
Rape	911

NON-EMERGENCIES 242-COPS (2677)

A non-emergency call is a situation where a person's life and or property is not in immediate danger. Included under this definition are crimes against property, crimes against persons where the victim is not injured and offenders are not at or near the scene. However, a police officer is needed to respond to investigate and take a report.

EXAMPLES OF NON-EMERGENCIES

Smashed doors or windows in unoccupied homes or stores	242-COPS
Abandoned car on street	242-2677
Someone finding large sum of money and offering to share it	242-COPS
Persons loitering near school	242-2677
Persons offering merchandise at unusually low prices	242-COPS
Information and rumors of impending crimes	242-2677
"Late" discovery of crimes against persons or property	242-COPS

When police assistance or medical transportation is needed in a non-emergency you should make your request through the Police Communications Center at 242-2677

INFORMATION 768-2020

When information is needed, such as Police Department telephone numbers, report inquiries, or general police information, dial 768-2020. If a police report is needed and an officer is not required at the scene, you may make a police report over the phone.

CONTACTING 9-1-1

When you call for a Police, Fire or Medical Emergency from a land line, the number determines which 9-1-1 center you reach. Cell phones transmit to the nearest cellular tower and then to the nearest 9-1-1 center. If you are near another jurisdiction, you might reach another 9-1-1 center, but staff will direct the call to the proper location.

When you dial 9-1-1 please stay on the line, do not hang up! Calls into 9-1-1 are taken in the order in which they are received. If you hang up and call back, your call goes to the last in line making you wait longer.

Be prepared to give the following information:

1. Where are you?
2. What are you observing?
3. When did you observe the incident?
4. Who — provide physical description
5. These answers might lead to additional questions and information needed

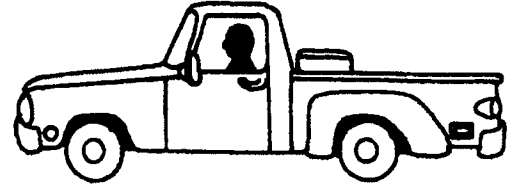
This process does not delay response time

HEARING OR SPEECH IMPAIRED:

If you are hearing or speech impaired, the City of Albuquerque 9-1-1 Emergency Communications Center is equipped with a TTY/TDD to allow communication with your device.

LIMITED ENGLISH PROFICIENCY: If you do not speak English, we will provide a translator.

DESCRIBING A VEHICLE



LICENSE PLATE NUMBER
numbers, letters, words, colors, state, sticker year

TYPE OF VEHICLE
automobile, mini-van, SUV, pickup, motorcycle, etc.

COLOR
describe in your own words

YEAR AND MAKE
Chevrolet, Ford, Chrysler, Jeep, GMC, Toyota, etc.

STYLE
2 door, 4 door, 4x4, etc.

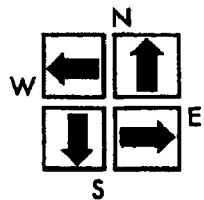
MODEL
F-Series Pickup, Camry, Accord, Malibu, Taurus, etc.

NUMBER OF OCCUPANTS
how many people: men, woman, children, any animals

GENERAL CONDITION
new, old, any marks, dents, scratches, missing lights, mismatched parts, etc.

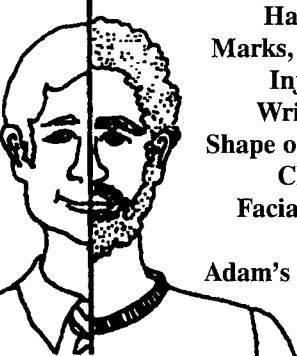
UNUSUAL FEATURES

DIRECTION OF TRAVEL

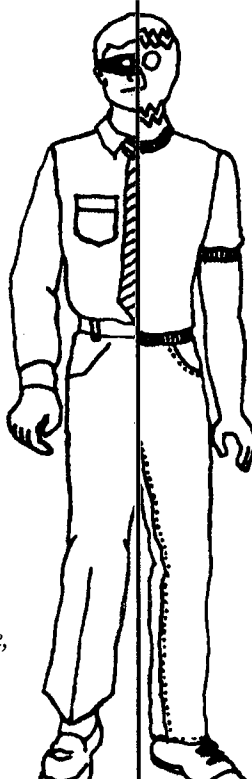


DESCRIBING A SUSPECT

FACE

HAIR color texture style		SHAPE OF FACE Hairline
Sideburns		Marks, scars
Eyebrows		Injuries
Eye color		Wrinkles
Shape of nose		Shape of ears
Shape of lips		Cheeks
Jaw line		Facial hair
Shape of Chin		Neck
		Adam's apple

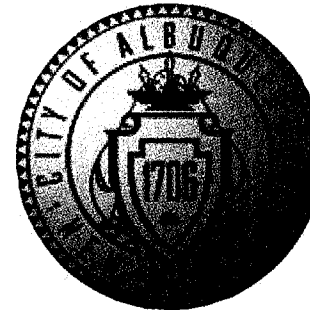
BODY

DESCRIPTION FROM HEAD TO FOOT	
Race	
Sex	
Apparent age in 5 to 10 year units	
Height in feet and 2 inch units	
Weight/Build in 10 pound units	
Hair, eye & skin color	
Scars, marks, tattoos	
Clothing description from head to toe	
Head coverings, eyeglasses, coat, jacket, shirt, sweater, blouse, vest, pants, skirt color, length, material, type, collar, sleeves, legs and condition	
Shoes, socks	
Unusual features	

IMPORTANT TELEPHONE NUMBERS

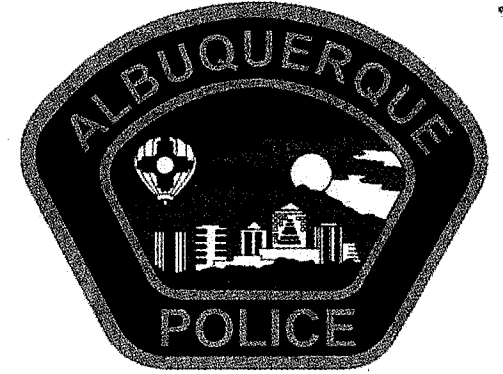
- POLICE-FIRE-MEDICAL911
- POLICE (non-emergency)242-COPS (2677)
- TELEPHONE REPORT UNIT (TRU) ..768-2030
- APD RECORDS DIVISION768-2020
- CODE ENFORCEMENT924-CODE (2633)
- DOMESTIC-VIOLENCE SHELTER247-4219
- RAPE CRISIS CENTER266-7711
- POISON CONTROL843-2551
- APS POLICE243-7712
- CHILD PROTECTIVE SERVICES (CHILD ABUSE)841-6100
- CITIZEN CONTACT CENTER311
- CRIMESTOPPERS843-STOP (7867)

- | | |
|-----------------|-----------------|
| SW Area Command | 831-4705 |
| VA Area Command | 761-8800 |
| SE Area Command | 256-2050 |
| NE Area Command | 823-4455 |
| FH Area Command | 332-5240 |
| NW Area Command | 768-4850 |



For a complete list and brief description of the various crime prevention programs available to adults and children in our community, please call 244-6644 or go to www.cabq.gov/police. We will be pleased to mail you a copy for your reference.

APD CRIME PREVENTION UNIT
400 ROMA NW, ALBUQUERQUE, NM 87102



How to Report a Crime and Be a Good Witness

Albuquerque Police Department
Crime Prevention Unit
400 Roma NW
Albuquerque, NM 87102
505-244-6644