



This document represents a contract between Nachtwaechter German Shepherds/Fido and Freud in conjunction with John Horan/DBA ACTk9 (hereafter referred to as “Trainer” and hereafter referred to as “Client”

Primary Objective: Our goal in training is partnership of the dog and Client; coached and guided by the Trainer, to develop and foster a relationship of mutual respect and understanding between Client and dog; and take steps towards the accomplishment of goals set forth during the evaluation (see below).

Prior to the purchase of a Board and Train Program there will be an in home evaluation at the rate of \$\_\_\_\_\_. This fee will be deducted from the cost of the Board and Train Program if Client decides to Purchase the Program. The Program’s total cost of \$\_\_\_\_\_ is due at 50% if the pick up is more than one week away; or at full when the dog is picked up if that day is less than one week away. The 50% deposit is to hold the spot as we have many requests for these programs and limit the number of dogs we take in.

#### DESCRIPTION OF PROGRAM:

The “ON LEASH” Board and Train program is a THREE WEEK long program on average (unless you opt for an expedited 2 week program. Your dog must qualify for this expedited program).

As a dog owner, there's nothing more rewarding than having a well behaved, social dog with manners that is a pleasure to be around. Whether it's manners and training when company is over or during a pet friendly outing, obedience training is key! During this intensive in kennel program, your dog will learn basic obedience commands (sit/auto stay, down/auto stay, come, heel, recall on line, place). We also work on correcting behavioral issues such as jumping, counter surfing, etc. We introduce all commands motivationally. Your dog will be worked in different locations and around different people and dogs (as appropriate) for socialization and distraction training. We also focus heavily on confidence building. Dogs are worked multiple

times per day, in short sessions which end on a successful note each time and make training a positive experience for your dog!

Additionally, your dog will receive daily exercise/socialization; marrow bones for mental stimulation; behavior modification; administration of medications and supplements is included free of charge, as is a go home grooming; pick up/drop off services; a comprehensive go home lesson at drop off; and two additional follow up in home lessons. We do not charge for add-on's and limit the number of dogs we take in so that each dog receives maximum attention. Your dog will always be kept in well lit, climate controlled environment, enjoy "house time", as well as outdoor time in our spacious 6'x12' or 5' x 15' kennels with constant access to water when outside.

#### WHEN YOUR DOG IS PICKED UP TO START THE PROGRAM:

Upon pick up, owners are responsible to have the following prepared: a well fitted flat collar on your dog; a full bag of your dogs food enough to last the duration of the program (should we need to purchase additional food for you dog that cost will need to be reimbursed prior to the dog going home), and a crate for your dog. We will also need proof ( a text picture of your dog's vaccination record is fine) of your dog being up to date on all age appropriate vaccinations, including bordatella (kennel cough) within the past six months. We require that Clients inform Trainer of any illnesses their Dog has had. Certain viruses such as Parvovirus or Brucellosis may stay in soil for up to ten years, and we must be informed in order make an educated decision on which dogs are allowed on our property, even if your dog is currently healthy or has been treated.

#### UPDATES:

We will update you the day after your dog arrives to let you know how he/she is adjusting. Following the initial update, we will update once per week on Sundays. Should there be a situation that arises regarding your dog's health or training that requires immediate notification we will contact you immediately.

#### ADJUSTMENT PERIOD:

A few dogs may require a longer adjustment period that may cause a slight delay to the start of the training while they acclimate and we gain their trust through methods such as hand feeding, and sitting on the floor with them for bonding. Sometimes, dogs will display behaviors at our home that they may not at their own home. These behaviors may include: eating toys/blankets; or soiling their crates at night; and on occasion they may try to scratch/chew apart the crate the sleep in at night. For this reason, we do not place soft items in the crates

with dogs when they are unsupervised in order to prevent ingestion of objects that may cause intestinal blockages for the safety of the dog. Damage to a crate provided by the Client by the Client's dog will not be the responsibility of the Trainers. Damage done to a Trainer's crate that is irreparable will need to be replaced by the Client.

#### SATISFACTION AND LONGER TRAINING PERIODS:

Our main goal is for the Client's dog to go home trained to the Trainer's standards and Client's expectations as set forth in the evaluation. Should the Trainers feel that the Dog requires additional time to meet those expectations/goals then the Trainers will hold on to the dog up to an additional two weeks as required to complete the training and meet the goals FREE of charge with the exception of the cost of any additional food needed during that time. Trainers will keep Client abreast of progress during the weekly updates and inform Clients if additional time is needed. Our goal is for a POSITIVE, SUCCESSFUL result and a happy Client and Dog! Client agrees that this process may take up to an additional two weeks and agrees to the additional free weeks should it be necessary.

#### EARLY PICK UP:

Should the Client decide to pick up the Dog prior to the completion of the training program or prior to an additional two weeks (if determined to be needed) then Trainers cannot guarantee training results. No refunds will be made for the training.

#### DROP OFF/GO HOME:

You will receive your first comprehensive go home lesson when we deliver your dog to you. Following this initial go home lesson, you will receive two additional go home lessons either at your home or a location of your choosing that would complement the training goals.

#### CLIENT TRAINING RESPONSIBILITIES:

In order to maintain the training accomplished during the program, Clients MUST commit to consistent follow up with their dogs on a daily basis. This includes a minimum of two five to ten minute training sessions daily and reinforcing corrections as needed for unwanted/incorrect behaviors (ie not holding a command; jumping, etc). Dogs may "test" their owners once they return. You can eliminate this period by being consistent with your follow up training.

MEDICAL PROXY:

Should your dog require immediate medical attention while in our care, we will contact you immediately. In the case we are unable to reach you, and a delay in acquiring/administering treatment will endanger your dog, we will obtain emergency medical services.

Client is authorizing John Horan/Lindsay Bencomo to provide emergency medical services and allow veterinarians to make decisions in the best interest of their dog (dogs name)\_\_\_\_\_.

Payments for medical services must be made immediately and directly to the attending Veterinary Facility by the Client.

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Client Signature and Date