

STI DEPARTMENT PHONE LIST (Fort Wayne personnel 260-429-####)

EXECUTIVE STAFF Fax 3213

Andrew Hadland, President 3006
Brent Baker, Dir., Bus. Solutions 1776
John Flood, Controller 1534
Greg Craddick, Sr. VP Sales 3002
Jim Cass, Dir. Operations 2580
Camille Hilton-Holle, Dir. Cust. Rel. 2939
Tom McKerr, VP Operations 1286
Mark Peterson, VP Strategy & Solutions 3061
Ian Tsai, Dir, HE, Log. Svcs. 3741
Steve Wiebke, Dir. Process Improvement 2286
Cliff Cordes, Dir. Pricing 2194

BLANKET WRAP TRUCKLOAD Fax 1610

Kelly Herrick, Manager 1321
Jeanne Cotter, Bus. Dev. 2187
Bonnie Cone, Asset Mgmt 3136

Dispatch

Sheila Freeman 3517
Gary Owen 3714
Billie Snyder 3641
Randy McKeever 1458
Susan Eiler 1982

Planning

Tammy Cheviron 1497
Mark Hevel 2129

CARGO CLAIMS Fax 2920

Rick Panning, Manager 2380
Marie Harris 2017

CASH APPLICATION Fax 1268

Carol Fanger, Director 2486

Cash Application and Research

Tammy Fisher 3306
Tiffany Krumma 3853

COLUMBUS DC 614.295.3901

Fax 614.409.0822

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Operations – Cust. Svc.

Amy Reuille, Programs. X334
LaTonya Britman, Cust Svc/Precall X325

Operations – Planning/Disp.

Bryan Rosser, Fan Planner/Disp X315
Mike Stull, Fan Planner/Disp X327
Rob Draves, Interstate, 8AM-8PM X311
Bill Smith, Interstate, 8AM-8PM X311

Warehouse – 1st Shift

Tom Stewart, 1st Shift Supv. X326
Ray Oxendine X311
Malon Williams X311

Warehouse – 2nd Shift

Greg Patterson, 2nd Shift Spv X326
Nick Abbott

Warehouse Programs

Russ Rutter, Program Supv. X341
William Doan X341
Sean Nevels X341

Credit & Collections Fax 3205

Carol Fanger, Director 2486
Carole Cecil 1239
Kadonna Holderman 2605
Dinah Hart 2605
Christa Saurbaugh 1355

CUSTOMER SERVICE Fax 1610

Brian Day, Director 2993
Ned Short, IBM Project Mgr. 1185
Lisa Levy 1824
Mary Stuckey 3537

Acct. Management, Track & Trace,

Cust. Svc. 800.443.0940 Fax 1610

Anne Hilty, Manager 3232
Open 1393
Tina Evans 2616
Open 2012
Open 3073
Misty Green 3233

Telecommunications Call Center

Fax 1349

Kelly Rohrs, Supervisor 1385
Ruth Adams 1121
Carol Small 3176

DISPATCH Fax 3553

Deb Kohrman, Mgr. 2088

General Service

Becky Arford 1223
Lisa Deetz 3504
Rebecca Brock 1302
Donna Keiser 3294
Anne Thomson 2904
Julia Armstrong 1790

Climatic

Dawn Behny 2527

Network Service

Barb Shaffer 1791
Sharon Stout 1371

Nights/Weekends

Kathy Conway, Nights/Weekends 1779
Tracy Gayan, Nights/Weekends 3085
Resa McCartney, Nights/Weekends 1836
Margaret Hibbert, M-Th 10PM-8AM 1818
John Phelps, F-Su 10PM-8AM 3810

DRIVER SUPPORT Fax 3679 & 1167

Cammy Smith, Mgr., Notary 1912
Holly Ferry, Fleet Reg. & Licensing 3480
Charlene Fromholt, Fleet Reg. 3004
Tina Konger, Safety Supv. 3709
Dave Malinowski, Equip. Asset Mgr. 3908
Connie Myers, Driver Recruiting 1159
Mike Royal, Cargo Hndlg, Training 3701
Rhonda Badsky Ins. Comp., Counseling Support 3488

EXHIBITS & DISPLAY Fax 2497

Lou Ledo, Manager 1630

E&D Planning

Denise Shell, East & West 1827
Shelly Suder, Midwest & West 1840

E&D Customer Service

Barb Siebert 1714
Michele Borne 1637
Lori Denton 3528

E&D Dispatch

Lois Clark 2078
Kim Hake 3459

GES

Melissa Boxell, Acct. Manager 2101

EXPEDITE & DIM WGT Fax 3553

Penny Reese 1641

FINANCE Fax 3213

John Flood, Controller 1534
April Jonas 1250
Matt Yoder 3487

HOME EXPRESS Fax 877-903-0637

Ian Tsai, Director 3988
Jim Gilstrap, Field Ops. Mgr. 770.591.8807

Home Express Operations

Trudy Wise, Ops. Mgr.. 2660
Heather Wright, Supervisor 1137
Cathy Creech 1119
Cheryl Creevy 1190
Karen Clark 1251
Stephanie Malinowski 1181
Jennifer Randolph 1256
Greg Wirtner 3929
Julie Mungovan 1226
Melissa Smith 1297

HUMAN RESOURCES Fax 3156

Krista Pettus 1819

IT FAX 3213

Help Desk 1400

LOGISTICS SOLUTIONS

Mike Kramer, Program Mgr. 3278

YRC Fixtures

Fax 3880

Paul Mauch 1832

Project Logistics

Fax 1101

Mark Shriner 3727
Michelle Stone 1417
Tyler Wiktorowicz 1392

MKTG/Agent Support Fax 3213

Teresa Wilcox, Manager 3775

Network Services

Richard Goulding	2520
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OPERATIONS Fax 3553

Jim Cass, Dir., Operations	2580
Becky Clifton	2265

PLANNING**General Service Fax 3553**

Jack Forrest, West	2584
Tonya Farr, Midwest	1915
Jamie Ellenberger, East	3627
Curtis Ostermeyer, Midwest	2499
Kevin Thompson, East	3044

Network Fax 3553

Scottie Ferrell, Manager	2950
Scott Armstrong, Midwest/Boston	3794
Dave Denton, West	3716
Shanon Poyser	3703

Fans Fax 1349

Al Steiner	3289
Kim Tomei	3704
Linda Goudy, Call Ahead	3322

PRICING Fax 3205

Cliff Cordes, Director of Pricing	2194
Mark Robinson, Manager	2944
Lucette Dietrich	3657
Lindsey Mansfield	1498
Jay Schmidt	1399

QUALITY, BUSINESS ANALYSIS

Steve Wiebke, Director	2286
Beata Ksionski	763.208.5642
Paul Stange	1423

REVENUE ACCOUNTING Fax 1154**New Business Support / Quality**

Missy Stonebraker, Manager	3297
Sharon Martin, Billing Support	3895
Lindsay Boice, HP & Manual Inv.	1996
Carla Mowery, Tariff Admin.	2467
Nancy Paul, System Admin.	3955

Commission Inquiries Fax 3266

Jennifer Bates Supervisor	2300
Kelly Williams	3964

Credit Research Fax 3266

Tom Morr, Lead	3454
Marilyn James	2468
Sarah Shupert	3394

Imaging & Billing Fax 2159

Linda Caudill	3628
Jo Anne Holloway	2182

Processing Support Fax 2159

Carolyn Clack	2186
Donna Delong, Proc. Support	3665
Robin Lewis, Business Analyst	2360

Trans. Mgmt. Process. Fax 1154

Ayesha Schultz, Lead	3499
Lisa Miller	1212

Home Express Proc. Fax 1398

Peggy Luley, Supervisor	3118
Rachel Leazier, Processor	2008
Janet Carey	2137

Processing**Fax 3266**

Ashley Doyle	3285
Mart Gooden	2446
Marty Klein	1672
Teri Wilhelm	3149
Jeanene Quinn	2404
Betsy Riley	1987
Melissa Tiley	1303

VOUCHER PROCESSING**Fax 3266**

Katrinia Montgomery	3715
Kathy Nagel	3018
Beth Prudlow	3947

SAFETY

Craig Smith, CRST STI Safety Directory	513.727.2801
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Tina Konger, Safety Supv.	3709
Jennifer Smothermon, Safety	3025
Al Thomson, Safety, Dr. Training, Cargo Handling	3041
Jennifer Woznick, Reference Specialist	3026

SALES

Greg Craddick, Sr. VP Sales	3002
Camille Hilton-Holle, Dir., Cust. Rel.	2939
Linda Mundie, West	469.628.5227
Dave Stewart, East	609.743.7459
Robert Moss	480.278.5998

SUPPLY CHAIN SOLUTIONS Fax 1825

Jeanne Cashdollar, Program Mgr.	3580
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Ikon Financial Solutions & Other**Account Coordinators**

PJ Baughman	3990
Tonya Boyd	1160
Claudia Buxton	1189
Robin Kirkwood	1186
Janell Goulding	1221
Ellie Schaefer-Paulish	3088

Inventory Solutions

Dan Sherman	1108
Becky Swartz	3985
Corrinna Church	2086

TRANSPORTATION MGMT. Fax 1485

Ian Tsai, Director	3988
Kelly Brown, Mgr.	2301

Brokerage

Jim Brown	3273
Carol Marshall	1409
Michelle Stone	1417

International**Domestic, Air & LTL**

Robin Bragg	3210
Becky Hambrock	3579
Rita Weimer	3016
Janet Meyer	2028
Mike Miller	3185

TM Support

Ryan Wood	1723
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