



## Hong Kong Financial Services Business Continuity Management Forum

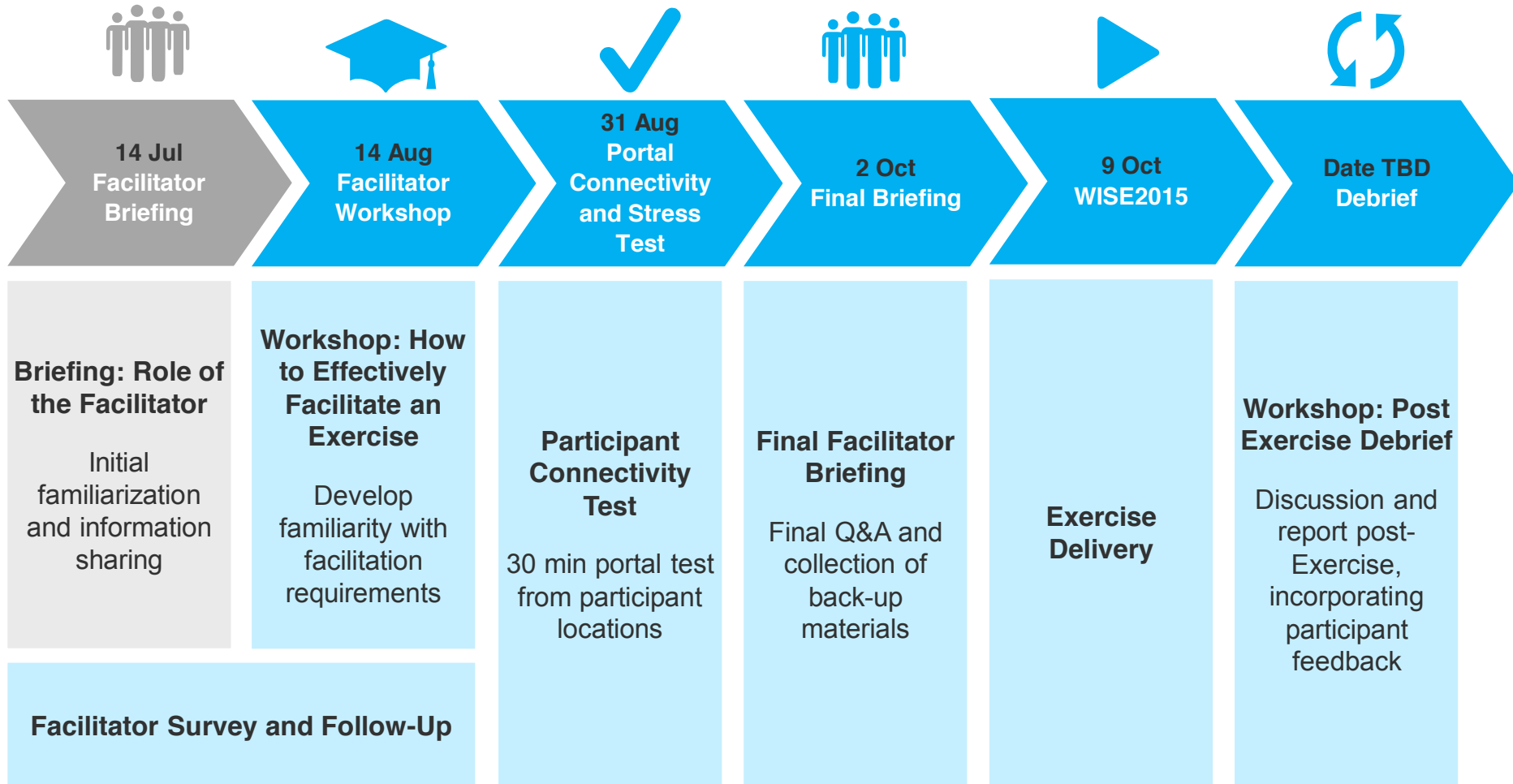


# Facilitator Infrastructure Briefing

14 August 2015

# Facilitator Workshop (Facilitator Session 2)

## Facilitator Timeline



# Infrastructure

# Facilitator Workshop (Facilitator Session 2)

## Infrastructure – Connectivity Test



### Connectivity Test Details (for all primary and alternate facilitators)

- Date : Monday, 31<sup>st</sup> Aug
- Time : 2:30pm to 4pm  
(login @2pm and standby. It takes about 30 mins)
- Venue: Participant firm's office
- Steps:
  1. Two users to sign on with the allocated ID
  2. Upon receiving the first email from the WISE control, do streaming for Video #1.
  3. Upon receiving the next email from the WISE control, click the button to pop up News Article #1
  4. Capture screen shot with Login ID and Actual Time
  5. Complete the connectivity test report and insert the stored screen shot before sending to [wise@hkfsbcm.org](mailto:wise@hkfsbcm.org)
- Comment on any issue encountered and may try with different browsers or alternate devices to logon
- Retest on 4 Sep only if necessary



# HONG KONG FINANCIAL SERVICES BUSINESS CONTINUITY MANAGEMENT FORUM

[HKFSBCM](#) | [WISE2015](#) | [WISE2015 FAQ](#) | [CONTACTS](#)

# WISE2015 Portal

## WISE 2015 Exercise Portal

Welcome to WISE 2015. This portal is provided for exercise participants and will only be available for the duration of the exercise. More details about the exercise can be found [here](#) or by contacting us at [wise@hkfsbcm.org](mailto:wise@hkfsbcm.org). Should you require urgent help during the exercise please contact +852 2289 1234.

Username

Password

[Forgot your Password?](#)

Remember me

I acknowledge that I have read and agree to the [Terms of Use & Privacy Statement](#).

Sign-in

## Receive user's account details

Participants will soon receive an email from WISE2015 titled "Exercise portal account details" with a login ID and a link to create its password

User ID



Your User ID is:

WISE01

Link to create password



Please click on the link below or cut and paste this URL in to your browser to be taken to a secure page where you will be asked to create a password:

LINK

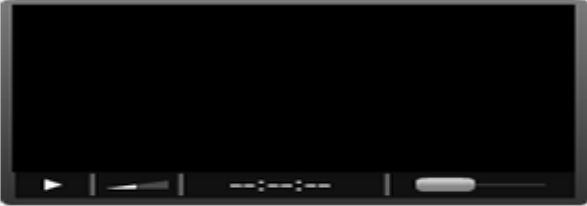



Please note: the portal will only be available for the duration of the exercise and test events. You will be notified of the test events and requested to ensure the site is not blocked and that media is accessible.

If you did not expect to receive this email, or have any queries in relation to the exercise please notify [wise@hkfsbcm.org](mailto:wise@hkfsbcm.org) or check out the frequently asked questions on our website - <http://www.hkfsbcm.org/wise2015faq.html>.

# Facilitator Workshop (Facilitator Session 2)

## Home Page Layout

WISE2015  
Portal

<p><b>Exercise Time</b> 20 August 2015 01:25:18 PM</p>	<p>HKIndex ↑ 8,888.73 + 2.053%</p>	<p>Hang Tough Bank ↑ 39,050.71 + 0.378%</p>	<p>Bank of Asia ↓ 8,195.16 - 0.047%</p>	<p>MyBank Holdings ↑ 2,985.58 + 0.714%</p>	<p>iBank ↓ 5,561.74 - 0.124%</p>
<p>end! <b>Exercise is now officially closed.</b> The Command Centre &amp; Exercise Por</p>					
<p><b>Recent Broadcasts</b></p>  <p><b>Previous New Broadcasts</b></p> <p>Video #4 - Latest <a href="#">Low</a> <a href="#">High</a> Posted at 04:00 PM ▲</p> <p>Video #3 - Archived <a href="#">Low</a> <a href="#">High</a> Posted at 03:00 PM</p> <p>Video #2 - Archived <a href="#">Low</a> <a href="#">High</a> Posted at 02:30 PM</p> <p>Video #1 - Archived <a href="#">Low</a> <a href="#">High</a> Posted at 01:45 AM ▼</p>	<p><b>Recent Articles</b></p>  <p>Supporters of the No vote celebrate after the results of the referendum in the northern Greek port city of Thessaloniki, Sunday, July 5, 2015. Greeks overwhelmingly rejected creditors' demands for...</p> <p><a href="#">Click here for full article</a></p> <p><b>Previous Articles</b></p> <p><a href="#">The Cities That Make Up the Biggest Economy on Earth</a> ▲</p> <p>1st Jul 15, 06:11AM ▼</p>	<p> <b>Celeste Hazeline</b> Celeste_Hazeline 08 Jul</p> <p>HKFSBCM's mission is to provide a high-performing platform to facilitate business continuity information exchange, and to allow members to jointly work together to address BCM concerns in the financial industry in Hong Kong and elsewhere.</p> <hr/> <p> <b>WISE WISE</b> 13 Jun</p> <p>An industry-wide initiative for Business Continuity Management in the banking and securities sectors in Hong Kong</p>			
<p><b>News Broadcast</b></p>	<p><b>News Updates</b></p>		<p><b>Social Media</b></p>		

# Facilitator Workshop (Facilitator Session 2)

## Home Page Layout

WISE2015  
Portal

**Exercise Time**  
20 August 2015  
01:25:18 PM

<b>HKIndex</b> ↑ 8,888.73 + 2.053%	<b>Hang Tough Bank</b> ↑ 39,050.71 + 0.378%	<b>Bank of Asia</b> ↓ 8,195.16 - 0.047%	<b>MyBank Holdings</b> ↑ 2,985.58 + 0.714%	<b>iBank</b> ↓ 5,561.74 - 0.124%
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**Exercise is now officially closed.** The Command Centre & Exercise Portal

### Recent Broadcasts

Video #4 - Latest [Low](#) [High](#) Posted at 04:00 PM

Video #3 - Archived [Low](#) [High](#) Posted at 03:00 PM

Video #2 - Archived [Low](#) [High](#) Posted at 02:30 PM

Video #1 - Archived [Low](#) [High](#) Posted at 01:45 AM

### Recent Articles

Supporters of the No vote celebrate after the results of the referendum in the northern Greek port city of Thessaloniki, Sunday, July 5, 2015. Greeks overwhelmingly rejected creditors' demands for...

[Click here for full article](#)

### Previous Articles

[The Cities That Make Up the Biggest Economy on Earth](#)  
1st Jul 15, 06:11AM

### Social Media

**Celeste Hazeline** Celeste\_Hazeline 08 Jul  
HKFSBCM's mission is to provide a high-performing platform to facilitate business continuity information exchange, and to allow members to jointly work together to address BCM concerns in the financial industry in Hong Kong and elsewhere.

**WISE WISE 13 Jun**  
An industry-wide initiative for Business Continuity Management in the banking and securities sectors in Hong Kong

**News Broadcast** **News Updates** **Social Media**

Previous Articles shows the title only.



# Facilitator Workshop (Facilitator Session 2)

## Home Page Layout

WISE2015  
Portal

The screenshot displays the WISE2015 Portal home page. At the top, there is a navigation bar with 'Exercise Time' (20 August 2015, 01:25:18 PM) and a list of stock indices: HKIndex (8,888.73, +2.053%), Hang Tough Bank (39,050.71, +0.378%), Bank of Asia (8,195.16, -0.047%), MyBank Holdings (2,985.58, +0.714%), and iBank (5,561.74, -0.124%). Below this is a banner for 'Exercise is now officially closed'. The main content area features a 'Recent Broadcasts' section with a video player and a 'Previous New Broadcasts' list. A news article pop-out is shown, titled 'Greece votes 'no' in bailout referendum, putting eurozone membership in peril', dated 6th Jul, 20:34PM by Reuters. The article includes a photo of Alexis Tsipras speaking at a podium and text describing the referendum results and market reactions. A hand cursor icon points to the article title. At the bottom of the pop-out, there are 'Print' and 'Close Window' buttons.

Exercise Time	HKIndex	Hang Tough Bank	Bank of Asia	MyBank Holdings	iBank
20 August 2015 01:25:18 PM	↑ 8,888.73 + 2.053%	↑ 39,050.71 + 0.378%	↓ 8,195.16 - 0.047%	↑ 2,985.58 + 0.714%	↓ 5,561.74 - 0.124%

### Recent Broadcasts

Video #4 - Latest [Low](#) [High](#) Posted at 04:00 PM

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Video #2 - Archived [Low](#) [High](#) Posted at 02:30 PM

Video #1 - Archived [Low](#) [High](#) Posted at 01:45 AM

### Previous New Broadcasts

The City on Earth 1st Jul 1

### News Broadcast

#### Greece votes 'no' in bailout referendum, putting eurozone membership in peril

6th Jul, 20:34PM by Reuters

Greeks overwhelmingly rejected conditions of a rescue package from creditors on Sunday, throwing the future of the country's eurozone membership into further doubt and deepening a standoff with lenders.

As the euro slid more than 1 percent against the dollar and European stock and bond markets were poised to take a sharp hit with the resumption of trade on Monday, stunned European leaders called a summit for Tuesday to discuss their next move.

Thousands of jubilant Greeks waving flags and bursting fire crackers poured into Athens' central square as official figures showed 61 percent of Greeks had rejected a deal that would have imposed more austerity measures on an already ravaged economy.

[Print](#) [Close Window](#)



## Hong Kong Financial Services Business Continuity Management Forum



### HKFSBCM

The Hong Kong Financial Services Business Continuity Management (HKFSBCM) Forum is a group of senior BCM professionals employed in a wide cross-section of firms in the banking and securities industry. The Forum aims to collaboratively address the concerns of business continuity in the industry. The Forum holds monthly meetings where members discuss current affairs, looming threats, regulatory requirements and best practices in the areas of Business Continuity Management and Crisis Management. Relevant experts and organizations, such as Hong Kong Electric, Thomson Reuters and International SOS, are often invited. In addition, the Forum conducts BCM-related industry surveys and benchmarking. In 2013, a first small-scale industry-wide exercise was organized with an infectious disease scenario. The Forum facilitates connection of members - when a real crisis occurs, members know to find each other. As shown during the Occupy Central protests and various virus threats, the Forum helps to share information and align approaches of different firms.