

RULES AND POLICIES 2018-2019

(August, 2018-May, 2019)

ONLINE SIGNATURE REQUIRED on online registration form

1. PAYMENT OF TUITION AND REGISTRATION FEE:

Registration Fees and Monthly Tuition are Non-Refundable and Non-Transferable. Tuition is non-refundable for those who pay monthly. If you have paid for 4 months or more up front and you withdraw your child you will be refunded 50% of the tuition for the remaining classes after your withdrawal date.

The Registration Fee is good through Summer, 2019 classes.

**** Registration Fee and 1st month's Tuition are Due When You Register/Enroll online and will be Charged to your account and Drafted.**

If your Registration Fee and/or 1st Month's Tuition Draft is Returned or Declined, your child will be Dropped from our program Unless you bring Cash Only for the draft amount plus the \$25 Declined Fee within 24 hours of being notified by Email or Call. If cash is Not brought within 24 hours, your child will be Dropped from our program.

Tuition Payment Options:

(A) MONTHLY TUITION MUST BE PAID MONTHLY BY AUTO PAYMENT (DRAFT) OF A CHECKING OR CREDIT CARD ACCOUNT, ONLY.* No Checks or Cash. This starts with August tuition.

If you Do Not Want to be Drafted Monthly you may pay:

(B) SEPT.-DEC. (1/2 year) Tuition or JAN.-MAY (1/2 year) Tuition In Advance. Payment must be by Check or Cash Only. Payment Must be made by September 1 and January 1. If not paid by the 1st, your account will be Drafted Monthly.

SEPT.-MAY (Full year) must be paid by Check or Cash only. Payment Must be made by Sept 1. If not paid by the 1st, your account will be Drafted Monthly.

If you do not come to class or the gym is closed for any reason, including bad weather, payment is still Due no later than the 1st. If you cannot deliver your payment to the gym, **Mail it.** Payments postmarked by the 1st are considered on time. **We do not accept Metered Postmarks.**

There is a \$25 fee every time a check is returned to us by the bank. You will be asked to bring Cash for the returned check amount plus the \$25 fee within **2 days** after notice of return being emailed to you. If amount is not paid within **2 days** your account Will Be Drafted Monthly.

NO ONE WITH AN OUTSTANDING BALANCE DUE IS ALLOWED TO REGISTER IN OUR PROGRAM Or TAKE PRIVATE LESSONS (even if enrolled) UNTIL BALANCE IS PAID IN FULL IN CASH.

TUITION PAID MONTHLY BY DRAFT:

Your monthly tuition payment is paying for 4 weeks of classes unless we notify you differently and then tuition will be prorated. Pay periods may not always be calendar months because of holidays or months with 5 weeks. A list of all weeks included in each pay period will be on the Gym Calendar on our website.

Drafts will be processed on the 3rd, 4th, or 5th of each month. You will receive an Advance Email each month with the exact date of the upcoming draft. The date will also be on the Gym Calendar on our website.

There will be a \$25.00 Fee added to a family's account Each time a Draft is Returned or Declined For Any Reason.

Courthouse Gymnastics Co. is not responsible for any Returned or Declined Drafts because the Customer entered the billing information incorrectly or failed to update the billing information in their online account. The \$25.00 Declined Fee will be added to those accounts.

CLASSES- If your monthly tuition Draft is Returned or Declined you will have 3 business days from the Date you are notified by Email of the return/decline to bring CASH Only for the draft amount plus the \$25 fee. You will receive a minimum of 2 emails about your declined draft. ALL CASH PAYMENTS MUST BE MADE BY 6:30PM OF THE 3RD DAY. No checks or Credit Cards. Do not ask us to refile your draft. You must pay Cash. If the Cash payment is not made by 6:30 on the 3rd day, your child will be Dropped from our program.

GYMNASTICS TEAMS -If the Declined tuition amount plus the \$25 Declined Fee payment is not paid in Cash Only by the third day deadline (see **CLASSES above), a \$5.00 Per Day fee, including weekends and holidays, will be added to your account and your child will not be allowed to attend workouts until all cash payments due are paid. If your Draft is Declined 3 times, the \$5 per day fee will begin Immediately after the decline.**

If your draft is Declined because of Fraud or Hacking just bring us Written Proof from your bank or credit card company that you did not receive a new card in time to update your Billing Info or your bank account was not reinstated Before the draft and we will refund the \$25.00 fee.

2. ONLINE SIGNATURES:

Required Signature on online registration form Must be that of the child's **Parent or Legal Guardian**. Legal Guardians must present legal papers showing their guardianship. ONLINE Signatures by Anyone Other Than a legal guardian or parent will be **Void**. The child will Not be registered in our program.

*If anyone registers using someone else's name online, the child being registered will have their registration Voided.

*The person registering someone else's child online will also have their Own child's registration Voided.

3. BEFORE AND AFTER CLASS:

We are Not Responsible for any student Before or After class. Do not drop your child off more than 15 minutes before their class time. *Instruct them to wait upstairs.* **If they cannot do this, do Not drop them off early and/or come in and wait for class with them.**

Parents of Preschool students should Not leave the building during class. Many of these students need assistance in the restroom and Instructors cannot leave the class to help them.

Be on time to pick students up at the end of their class.

Do Not Leave siblings, friends, etc. Unattended by an Adult at the gym at Any Time. We cannot be responsible for them.

Instruct your child to stay Inside the building at all times. Do Not Ask or Allow them to Wait Outside for you. That could be Unsafe.

4. WITHDRAWAL FROM CLASS:

You must give the Office a Two Week Advance Notice of Withdrawal in Writing. You may email the Gym or write a note. **You are Responsible for Payment for the Week we receive your written notice of withdrawal And for the Next Two Weeks after we receive your written withdrawal notice.**

Verbal notices of withdrawal to our staff or to the Office are not valid withdrawals.

Email notices of withdrawal to coaches or instructors are not valid withdrawals.

5. MAKE UP CLASSES:

Make ups for classes you miss are never guaranteed. Our policy is that we *will try* to get you in a class of the same level *if that class is not full*. No make ups are allowed in full classes. Often all of our classes are full, so periodically we offer Saturday make ups for those who need them.

If, for any reason, the gym has an unscheduled closure or cancellation of a class, we will notify you by note/email of a special make up day. If you Cannot Attend the offered make up classes, **there will be no refunds or credits for cancelled or missed classes.**

6. CLASS CHANGES:

All class changes must be done Online And through the Office, Never through an instructor. You can log in to your account and add a class online as long as there is available space in the class. We usually have Waiting Lists for most of our classes. If a class has a waiting list and you want to change to or add that class, you can log in to your account and add yourself to the waiting list. You can ADD a class online but you can Cannot DROP a class online. You must contact the Office to Drop it for you. Even if a student is changing levels or age groups, he/she may have to go on a Waiting List.

7. CLOSINGS:

In case of **severe weather or any emergency** we do our best to follow what the schools do as far as closing. With severe weather we may Not have power or phone service. In that case or any emergency, **we will post any unscheduled closings on our Website, courthousegymnastics.com And on our Facebook page as quickly as possible from Another Location. Check our Website First and often.**

Scheduled closings for holidays, etc. are Always posted on the **Gym Master Calendar** page on our website.

8. END OF THE YEAR EXHIBITION- *****

The Exhibition is a time in May when parents, family and friends come on a weekend and watch the students show off what they have learned in class. Every student will stand on the Award Stand and receive their Award at the end of the Exhibition. **Every student will be charged the \$15 Exhibition Fee in the April tuition draft.** If your child is unable to attend the exhibition the Fee is Still Due and the child will receive their award the Following Week in Class.

TO PARTICIPATE IN THE EXHIBITION A CHILD MUST BE ENROLLED FOR THE ENTIRE MONTH OF MAY And MAY TUITION Plus ANY OTHER FEES DUE MUST BE FULLY PAID.

Mom and Me, Tumbling Do Not Participate in the Exhibition and do not pay the fee.

9. UPSTAIRS:

Adults and children must wait upstairs before and during class time. Students will be called down at their class time over the **Intercom Upstairs and will meet the instructors downstairs at the door by the girls' restroom. No One should be in the Hall Before students are called down.**

Parents and students standing around in the lobby area and hall are a disturbance and a distraction.

Children are Not allowed to run and tumble upstairs or play on the staircase or bleachers.

We suggest that you bring a game or something for siblings to do while waiting upstairs if they cannot sit quietly for an hour.

Children must be supervised at all times and not be a disturbance to others as a courtesy to all in the observation area.

10. PARKING:

All vehicles must park in Designated Parking spaces. **Parking is Not Allowed on the Street. You may park in the field in front of the gym but please only enter and exit from the street side.** We have a sprinkler system that runs along the parking lot edge of field and will break if driven over. **No Parking is allowed under the Covered Drive Through for Any reason or for Any amount of time.** This area is for Drop Off and Pick Up Only. Please Do Not Speed in the parking lot and Watch for Children coming in and out of the building and in the parking lot.

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11. PRIVATE LESSONS:

Students taking Private Lessons and NOT Also Enrolled in Class, Team or Cheer at Courthouse Gymnastics Co. MUST BE Enrolled Online in the Private Lessons Only class to be allowed to take Lessons. The \$30 Registration Fee is Due At Enrollment and will be Drafted Online. Lessons must be paid for by Check or Cash Only and Payment should be Given Directly to the Instructor. **Make all Checks payable to Courthouse Gymnastics.** Write your child's Full Name and what you are paying for on the Memo of Every check. *Instructors Cannot give Change for Cash payments.*

No One having a Past Due Balance with Courthouse Gymnastics will be allowed to take Private Lessons.

Private lessons are done on the instructors' own time. Their first responsibility is to Courthouse Gymnastics. Private lessons may have to be rescheduled because of gym activities or because the instructor is needed by the gym. Private lessons may have to be rescheduled, cancelled temporarily or permanently on short notice.

12. CONTAGIOUS CONDITIONS:

Do not send your child to class with anything that could possibly be contagious or spread to others. i.e. poison ivy, fever, diarrhea, rashes, lice, or warts.

13. EMAIL, WEBSITE, AND NOTES:

We hand out periodic notes to the students and we Communicate Regularly and Often by EMAIL. We also post information on our Website. Please keep your Email Address Updated on your online account. **Please Check your Email and our Website Often.** All of our emails have Courthouse Gymnastics in the Subject and in the Address. Easy to spot. **Most of our emails are mass emails so check your Junk and Spam folders often.**

14. PICTURES:

Your child's picture may be taken by Courthouse Gymnastics Co. and used for promotional purposes and on our Website and Facebook pages.

15. CLASSES THAT DO NOT FILL: We reserve the right to cancel any class that does not fill or remain full.

16. YOUR ONLINE ACCOUNT UPDATES: It is the **customer's responsibility** to log into their account and update any changes they may have had, example: billing info, address change, emergency contact, email address, etc. The Office Cannot update your account information.

Instructions on how to log into your account are on the Classes, Costs and Registration page of our website.

YOUR SIGNATURE ON THE ONLINE REGISTRATION FORM SIGNIFIES THAT YOU HAVE READ, UNDERSTOOD AND AGREE TO THESE RULES AND POLICIES.