



OASIS POOL SERVICES, LLC.

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PA Contractors

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## Custom Cover Agreement

To whom it may concern,

This agreement is to inform you on the procedure it takes to get a custom cover quote for your pool. We will schedule a time for the technicians to come out and make a drawing of your pool cover with rough measurements, at that time we will also have to take your existing pool cover so our manufacturer has the template to work from. After the drawing is complete and the cover is brought back to our service shop, we will then ship your cover out to the manufacturer. The manufacturer will then inspect the cover and determine if it can be repaired or if it will need to be remade. **THIS IS THE MANUFACTURERS DECISION AND OASIS POOL SERVICES, LLC HAS TO FOLLOW THE PROCEDURE AND GUIDELINES SET IN PLACE BY THE MANUFACTURER.** Once the manufacturer has given us the price to repair or replace the cover, we will then type it up in a quote and send it off to the customer. Please note this process can take up to a month or more to complete.

Oasis Pool Services, LLC does NOT do cover repairs and/ or remakes in shop, therefore we send them off to our manufacturer.

If the manufacturer determines the cover cannot be repaired and will need to be remade the existing cover will then be red flagged and Oasis Pool Services, LLC will no longer be able to install or remove it until a new cover is presented. Oasis Pool Services, LLC will follow all safety and liability guidelines that are set in place by the manufacture with no exceptions.

A non-negotiable \$250.00 fee is due prior to picking up the cover. This fee will be applied to any repair or remake costs if the customer decides to proceed with the remake or the repair of the cover. IF the customer decides to opt out of either option this fee is non-refundable.

If you agree to all the terms and conditions listed above, please sign and date this agreement and hand it in at one of our locations. If you have any questions, please feel free to contact the office any time at 610-869-7870.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Customer Name (Print): \_\_\_\_\_

Address: \_\_\_\_\_