

# Air Conditioning & Heating Maintenance Agreement

Homeowner Name \_\_\_\_\_

Address \_\_\_\_\_

City, ST Zip \_\_\_\_\_

Phone \_\_\_\_\_



6006 Longmire Trail, Conroe, TX 77304  
Ph 936.649.2300 License TACLB 001953C

In consideration of the sum listed below, it is understood by both Homeowner and HWS Air and Heat that Homeowner is entitled to and will receive the following under the provision of this **Air Conditioning & Heating Maintenance Agreement**:

1. Two (2) scheduled maintenance calls per year [(1) cooling inspection in Spring, (1) heating inspection in Fall] - (see below for maintenance performed)
2. Filters changed during spring and fall checks (customer provides filters).
3. A 10% discount on all services, including parts, labor and freon during the maintenance period. Not valid with any other offers/coupons.
4. After hours, holiday and weekend service calls to be performed on a prompt priority basis at Maintenance Agreement pricing plus a \$50 diagnostic/service charge.
5. Upon payment of annual contract fee, customer will receive a bonus of one (1) blow-out valve for a drain line and Clorox valve free (a \$130 value). One (1) bonus per customer per year (for each year the Maintenance Agreement is in effect).

### **Spring Service:**

1. Visually inspect cooling system for oil and refrigerant leaks.
2. Lubricate condenser fan motor and indoor blower motor bearings, if applicable.
3. Check safety controls.
4. Check refrigerant level for optimum cooling performance.
5. Non-chemical cleaning of condenser coil (if needed).
6. Change filters, if applicable (customer provides filters).
7. Inspect and clear drains.
8. Check thermostat function.
9. Check amp draw of compressor, condenser motor and indoor blower motor.

Cost of Basic Contract (One Unit): \$169 Annually
Additional Units in Same Dwelling: \$75 Each Annually

### **Fall Service: G = Gas Heat, E = Electric Heat, HP = Heat Pump**

1. G: Clean and inspect burners.
2. G: Check combustion settings for optimal safety and fuel economy. E: Check amp draw of heating elements.
3. G: Inspect furnace for combustion leaks and safety shut-off response.
4. Lubricate blower motor bearings (if applicable).
5. Check amp draw of blower motor. HP: Check amp draw of compressor and condenser fan motor.
6. Check thermostat function.
7. HP: Check refrigerant level for optimum heating performance.

### **Special Provisions:**

1. Maintenance Agreements are transferable on equal equipment within the HWS Air and Heat service area (as defined on our website [www.hwsairandheat.com](http://www.hwsairandheat.com)).
2. HWS Air and Heat reserves the right to reject any agreement if, on inspection by servicemen, equipment is found to be in such condition that service will be unsatisfactory to both parties.
3. If services are unsatisfactory to customer, the customer shall notify HWS of the unsatisfactory service within 5 days of the scheduled call in order to receive a no-charge follow up call.
4. HWS Air and Heat will schedule the two annual calls on a timely seasonal basis. We will attempt to notify contract customer for scheduling two times by telephone and once by postcard. Thereafter, the customer is responsible for contacting HWS Air and Heat to schedule the service.
5. No refunds will be given if the customer fails to schedule service. Contract expires one year from date of purchase, regardless of maintenance checks provided, if customer fails to schedule service.
6. HWS Air and Heat only works on natural gas furnaces (no propane or other LPG units).

Model # \_\_\_\_\_

S/N # \_\_\_\_\_

Model # \_\_\_\_\_

S/N # \_\_\_\_\_

Model # \_\_\_\_\_

S/N # \_\_\_\_\_

Model # \_\_\_\_\_

S/N # \_\_\_\_\_

### **Approved and Accepted:**

Homeowner/Customer \_\_\_\_\_

HWS Air and Heat \_\_\_\_\_

Date \_\_\_\_\_

Date \_\_\_\_\_