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PGSFL Patient Portal Guide

With the new Patient Portal you will have access to your medical record on any device. You can use it with any Internet browser. It has an intuitive layout and menu options for an easy navigation.

You will be able to:

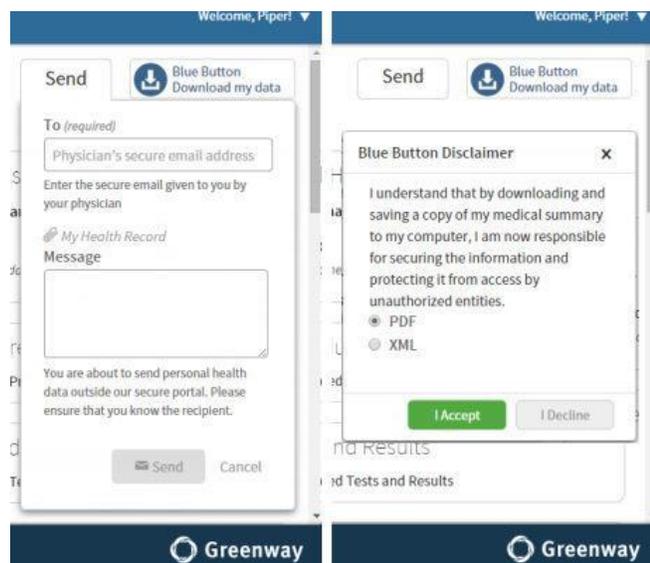
- Contact your physician
- Request appointments
- Edit your personal information
- Access your medical record including labs and tests
- Request medication refills
- Pay your bills
- Request e-visits.

The new patient portal is free and you can be part of it. It is by invitation; please call our office and we will send you the invitation.

1. Patient Portal Menu

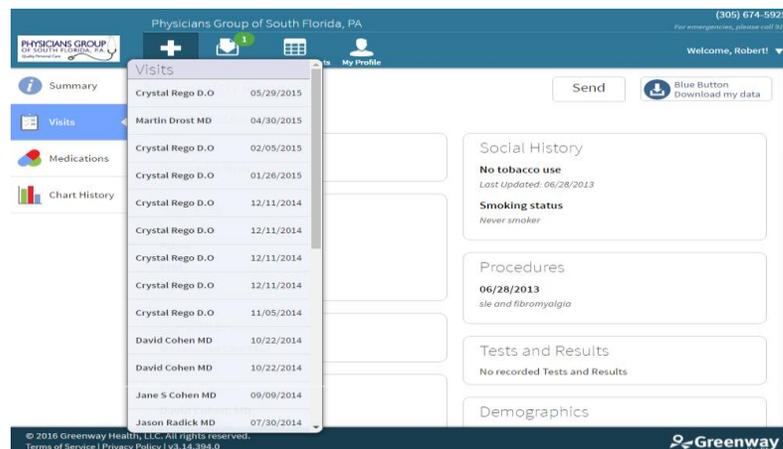
1.1. Summary Tab

- By clicking on Summary tab you will be able to see a summary of your entire medical record including labs and test results
- **Send** their CCD to another care provider directly from the portal, or download their **Blue Button** data as PDF or XML. This can be done for a specific visit (from the **Visits**) or for all visits (from the **Summary**).



1.2. Visits Tab

By clicking on Visits tab you will be able to check your past visits and the medical notes.



1.3. Medications Tab

By Clicking on Medications tab you will be able to see your current medications and request a medication refill (see image)

The screenshot displays the patient portal interface for Physicians Group of South Florida, PA. The header includes the organization's name, phone number (305) 674-5925, and a note to call 911 for emergencies. The user is logged in as Robert. The navigation bar contains icons for My Health, My Messages (with a notification badge), My Appointments, and My Profile. The left sidebar shows navigation options: Summary, Visits, Medications (selected), and Chart History. The main content area is titled 'My Medications' and features a 'Request Medication Refill' button. Below this, a list of 'Current Medications' is shown, each with its name, frequency, and prescription date (04/30/2015):

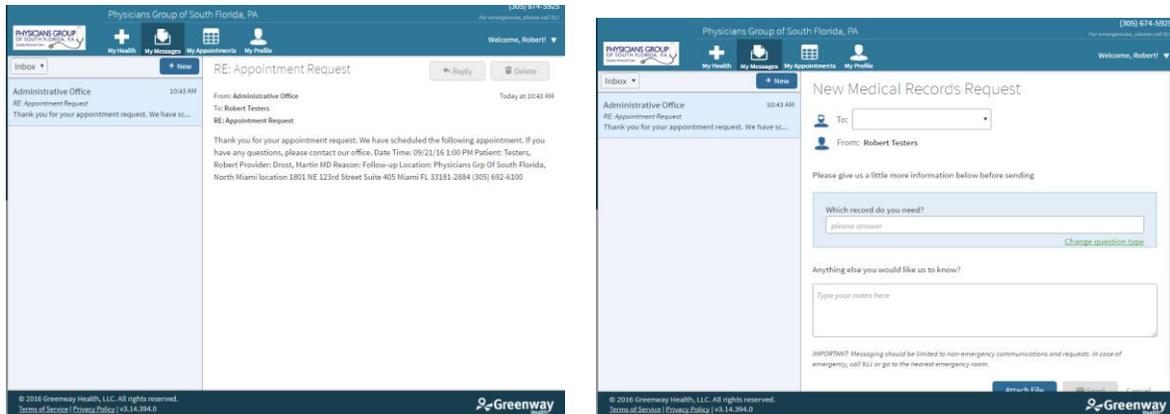
- Lidodextrapine 4-1 % Patch**
as needed
Prescribed On: 04/30/2015
- Crestor 40 MG Tablet**
once a day
Prescribed On: 04/30/2015
- CeleBREX 100 MG Capsule, conventional**
twice a day
Prescribed On: 04/30/2015
- Exforge 10-160 MG Tablet**
once a day
Prescribed On: 04/30/2015
- Brintellix 10 MG Tablet**
three times a day
Prescribed On: 04/30/2015

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2. How to check and send messages

By clicking on my messages tab you can see and check your inbox. You also can create a new message by selecting a subject from the menu bar:

- As a medical question (to your provider)
- Request a medical record
- Ask an Insurance question (billing questions)
- Ask a general question
- Attach a file with your question

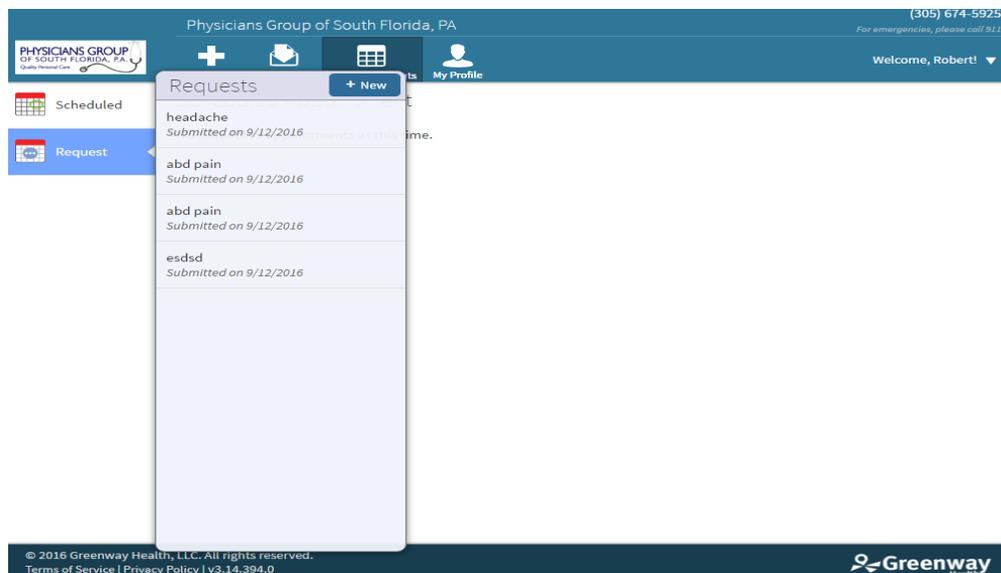


When sending a **New** message, users can:

- Select the care provider to communicate with. Only care providers marked in the **Physician Selection** of the **Practice Settings** can be selected.

3. How to request an appointment or review an existing

By clicking on my appointments tab you can check your future appointments or request a new appointment.



4. How to change your profile information

By clicking on my profile tab you can check and edit your personal information. There are two options:

- **My information:** You can submit any corrections or updates of your personal information
- **My Insurance:** You can check your insurance information and submit any corrections or updates.

Physicians Group of South Florida, PA (305) 674-5925
For emergencies, please call 911

PHYSICIANS GROUP OF SOUTH FLORIDA, P.A. Quality Personal Care

My Health My Messages My Appointments My Profile Welcome, Robert!

My Information

Personal Information

First Name: Robert
Middle Name:
Last Name: Testers
Preferred Name:
Date of Birth: 12/12/1922
SSN:

Additional Information

Gender: Male
Race: Other
Ethnicity: Not Hispanic or Latino
Marital Status: Other
Primary Language: English

Contact Information

Primary Phone:
Work Phone:
Cell Phone:
Email: esaade@pgsfl.net

Address

Address Line 1: 2845 Aven Blvd Apt 135
Address Line 2:
City: Miami
State/Region: Florida
Zip Code: 33180
Country: United States

To submit corrections or updates, click [here](#).

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Caution - Changes will not show up on the portal until they are approved reconciled by the practice. Changes are approved and reconciled using your EHR. For details on doing this, see your EHR's documentation

5. How to create a patient portal account

You must receive an invitation to create a patient portal account. You can request it on your next appointment or just calling our office. We will send you an invitation. You just need to provide an e-mail address.

Here are some recommendations:

Official/Federal Domains not to use:

.EDU
.GOV

.MIL
.ORG

Internet Provider Domains not recommended due to high level ANTI-SPAMMING security:

Comcast.net
Comcast.com
AOL.com
Timewarner.x
ATT&T.net
ATT&T.com
Earthlink.net
Verizon.net
Verizon.com

Recommended Domains:

Gmail.com
Yahoo.com
Hotmail.com
*another non ISP issue email